



# Compatibility Guide

*NovaBACKUP<sup>®</sup> Network Version 6.4.2*

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# NovaBACKUP Network Compatibility Guide

Listed below are the minimum system requirements and the available Operating Systems, Databases and Applications compatible with NovaBACKUP Network Version 6.4.2. We are working closely with leading software and hardware vendors to provide the most reliable and compatible backup and recovery solutions for you. Check with your operating system vendor or reseller to verify that the latest driver and patches are installed before installation.

This revision of the compatibility matrix supersedes and replaces all previous revisions. Principally, NovaStor does not provide support or guarantee for systems that are not under support or maintenance by the system vendor.

## Minimum System Requirements

### **NovaBACKUP Network Command-Server:**

- x64 Dual Core processor or better
- 4GB of RAM minimum
- 50GB free hard drive available space on OS drive
- TCP/IP network

### **NovaBACKUP Network Backup-Server:**

- x64 Dual Core processor or better
- 2GB of RAM minimum
- 50GB free hard drive available space on OS drive
- TCP/IP network
- Additionally attached Storage (SAN, iSCSI, NAS, DAS) and/or Tape(s)/Tape Libraries (SAN, iSCSI, DAS)

### **NovaBACKUP Network Client:**

- Dual Core processor or better
- 1GB of RAM minimum
- 50GB free hard drive available space on OS drive
- TCP/IP network

## Operating System

Operating System	Platform	Comments / Restrictions	Component Selection
Windows 7	x64, x86	Note 1, 3	C
Windows 8/8.1	x64, x86	Note 1, 3	C
Windows 10	x64, x86	Note 1, 3	C
Windows Server 2008R2	x64	Note 4	M/B/C
Windows Server 2012R2	x64		M/B/C
Windows Server 2016	x64		M/B/C

## Applications & Databases

Applications & Databases	Platform	Comments / Restrictions
Exchange 2013	Win2012R2	VSS writer
Exchange 2016	Win2016	VSS writer
SQL Server 2010	Win2008R2	VSS writer
SQL Server 2012	Win2012	VSS writer
SQL Server 2014	Win2012R2	VSS writer
SQL Server 2016	Win2012R2, Win2016	VSS writer
Hyper-V 2012R2	Win2012R2	VSS writer
Hyper-V 2016	Win2016	VSS writer
vSphere 4.1 onward	ESX / ESXi	Note 2

## Explanations

Explanation of column "Component Selection"	
M	The platform is supported as central management station.
B	The platform is supported as backup server.
C	The platform is supported as backup client.

## Notes

1. Including Virtual Shadow Copy Service support
2. The machine that NovaBACKUP is installed on needs to have connectivity to either the VMware vCenter or the vSphere ESXi server. NovaBACKUP can be installed on a virtual machine and currently supports all versions of vSphere ESXi 4.1 and above with the vStorage license.
3. Client Agent usage only. Not supported as Backup- or Command-Server.
4. Not supported as a Hyper-V host.

Support of NovaBACKUP Network is conditional to Support Agreement of NovaStor Software with customer. It is a best practice of NovaStor Quality Assurance to test with the latest patch level of the operating system when testing a platform.

Where your problem may be related to product(s) from a third party vendor with whom we have a cooperative or collaborative relationship on such product(s), then NovaStor may work with that vendor towards resolving your reported problem. Where NovaStor does not have such a support relationship in place with the third party vendor, or where the vendor ceases to support such product(s), then our ability to support NovaStor Licensed Software operating with such vendor's product(s) may be limited, affected, or prevented (and such third party product(s) may cease to be part of NovaStor supported configuration(s)).

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