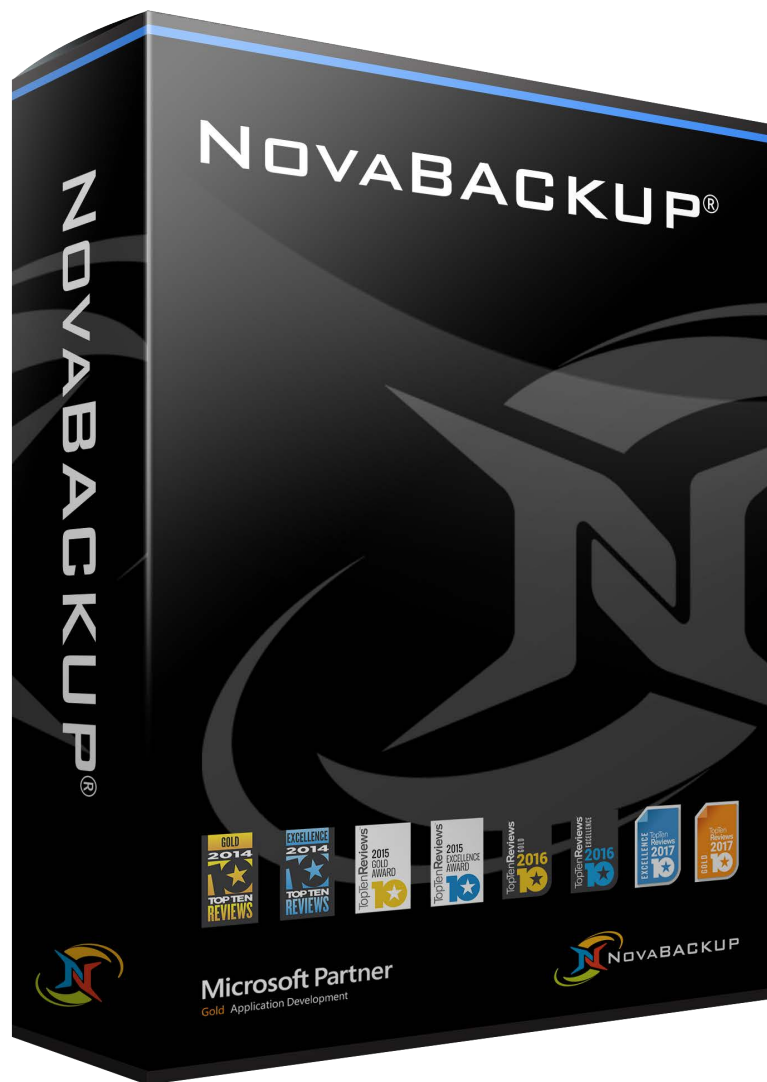




# NovaBACKUP User Manual



Features and specifications are subject to change without notice.  
The information provided herein is provided for informational and planning purposes only.

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## Welcome to the NovaBACKUP 20.0 User Manual

Browse the topics from the Contents menu on the left or start with the [Home tab](#) topic. Suggested web

links: [NovaBACKUP Quickstart Guide \(Getting Started with NovaBACKUP\)](#)

**NovaBACKUP 20.0 User Manual** - [Download PDF](#) [English]

[NovaBACKUP User Manuals and Guides](#)

[NovaBACKUP Support Portal](#)

[NovaBACKUP Support Knowledge Base - Articles](#) | [Videos](#)

[Submit a ticket](#)

## NovaBACKUP System Requirements

**Requirements that need to be met in order to install and use NovaBACKUP.**

View the NovaBACKUP 20.0 System Requirements PDF document [here](#) to know the specific system requirements that the NovaBACKUP software requires to be in place before it can be utilized for installation, backup and restore operations.

Specific requirements exist for NovaBACKUP to be able to function properly with the installed Microsoft Operating System version and service pack level, Microsoft Hyper-V version and service pack level, Microsoft Exchange version and service pack level, Microsoft SQL version and service pack level, and VMware version.

## Installing the Software

### Installing from downloaded file:

To install NovaBACKUP locate the downloaded installer .exe file and right-click on the Setup-NB\*.exe program and then select "Run as administrator". It is required to be logged in to Windows with an Administrator account for the software installation. You may need to temporarily disable Anti-Virus & Anti-Malware real-time scanner and Firewall software for the install - How-to [here](#).

## Command Line Installation

### Installing NovaBACKUP software from command line:

**NovaBACKUP client Installer fails on activation of either trial or licensed version; workaround install via command line.** View this NovaBACKUP Knowledge Base article [here](#).

NovaBACKUP client Installer fails on activation of either trial or licensed version. This is most likely due to a [.NET Framework related issue - troubleshooting steps are in our KB here](#), on your system. Here are the two workaround steps to attempt to get NovaBACKUP client to install:



1. Install NovaBACKUP client (Setup-NB-xx.exe) via a silent command line, using the following instructions from [another KB article](#):

If that does not work then attempt a command line installation of NovaBACKUP software via an **Administrative Command Prompt, this method will bypass the activation phase of the Setup program but you will later have to activate the software after loading NovaBACKUP:**

On the same PC, start an **Administrative Command Prompt** by right-clicking on Command Prompt and do "Run as Administrator" on it and then issue this command after changing to the folder where the Setup program is located first and this example assumes your Setup program is named "Setup-NB\*.exe", if your Setup program is named something different then make sure you take note of the file name for the Setup .exe program to change it in the first portion of the command line that you will be issuing to the Administrative Command Prompt below. The first line of this command assumes that your Setup-NB\*.exe downloaded setup program, typically this would be located in your own user's Downloads folder, so the first command shows you how to change to your own user's Downloads folder:

```
cd\Users\Your.UserName\Downloads
```

**After changing to the correct folder where NovaBACKUP's Setup-NB\*.exe is located, then issue this command:**

```
Setup-NB*.exe /Log /q /noreboot /ComponentArgs "Backup Client":"/q /prop REBOOT=ReallySuppress /log c:\Quiet_Install_Setuplog.txt"
```

**Paste that entire command in directly, starting with "Setup-NB". Make sure to change the first "Setup-NB\*.exe" part of that command to match the file name of the setup .exe installer that you downloaded so that the above command can work.**

When that task runs you can see that it is running by looking at your Windows Task Manager and in the Processes or Details area look for "Setup-NB-\*.exe" in the list of processes running and when it is done it will no longer list that processes as being active when it is done running.

Now look for the NovaBACKUP desktop shortcut to see if it was created after that install completed. If it is in fact listed then the software is installed. Now you can launch the software and attempt activation directly from the program.

**2. Then open the NovaBACKUP client software and follow the prompts that will come up just after launching the application to register the software.**

## Getting To Know the User Interface

### The User Interface

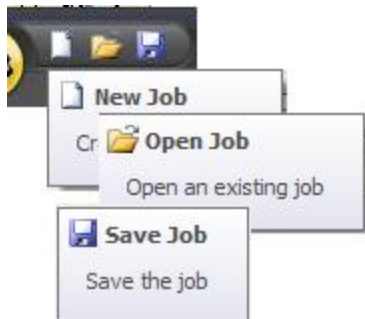
The user interface consists of a single main screen. At the top of this screen you'll find the "Launch Button", "Quick Access Toolbar" and a set of seven tabs.

### Launch Button



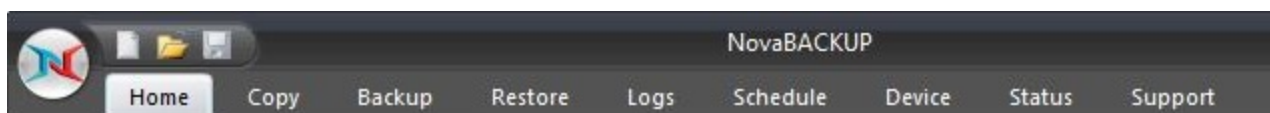
The Launch Button is in the top-left corner of NovaBACKUP. It provides fast access to files and frequently used commands. From here, you can quickly create a new job, open, run and save an existing job, or import previous backup jobs.

## Quick Access Toolbar



From here, simply click on the appropriate icon to create a new job, open an existing job or save the current job.

## Tabs



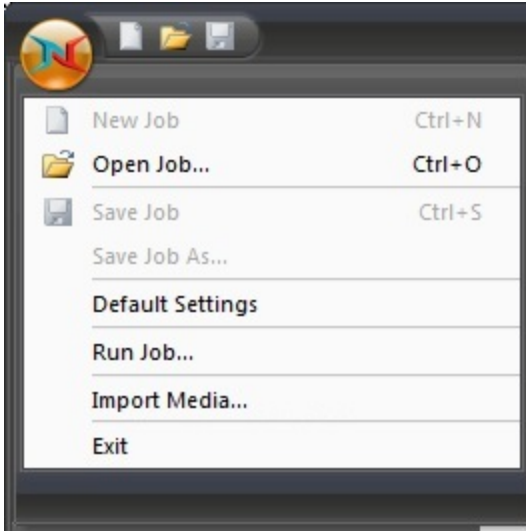
The Home tab contains convenient information about your previous and next scheduled backup as well as useful shortcuts and the "Quick Select" feature. The Backup tab allows you to select files and folders to backup. Similarly, the Copy tab allows you to select files and folders to be copied to another destination. The Restore tab enables you to make selections in order to restore files and folders. The Schedule tab provides a means to schedule backup jobs to run at a future time/date. The Logs tab provides access to logs for previously run jobs. The Device tab provides a means to configure and view backup devices. The Status tab give you a method to view the progress of the currently running job.

The file lists in the Backup, Copy and Restore tabs look very similar to the Windows Explorer, which makes it familiar and easy to use. Selected files can be browsed by expanding the drives or network resources in the tree view display on the left-hand side. Next to each folder and file is a check box. These are used for adding and removing files from the selection list.

Note: The name of the currently selected job is listed at the top of the NovaBACKUP program window.

## Launch Button

The Launch Button is in the top-left corner of NovaBACKUP. It provides fast access to files and frequently used commands. From there, you can quickly create a new job, open, run and save an existing job, or import previous backup sets.



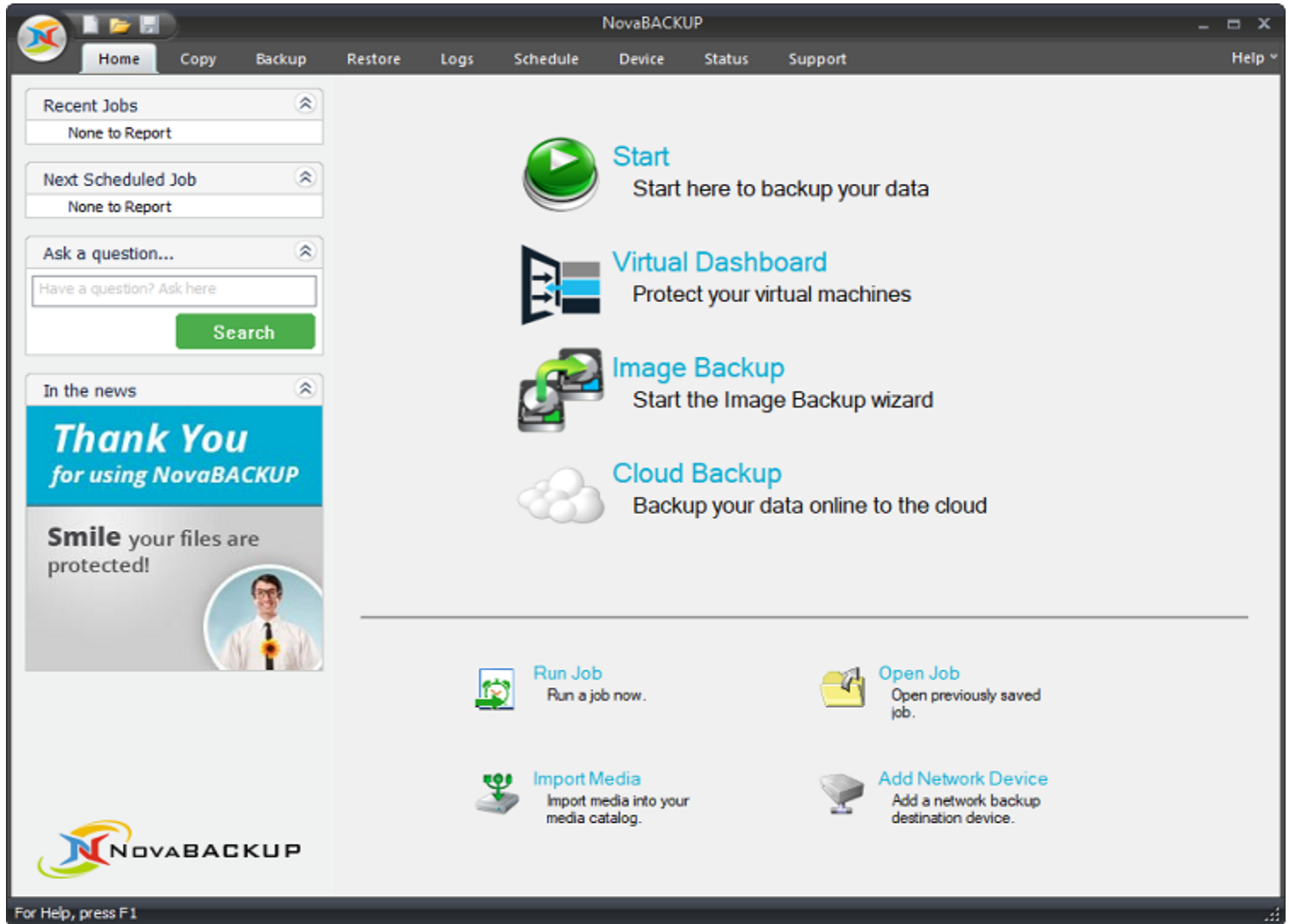
**Item**

**Detail**

<i>New Job</i>	This will allow you to create a new job based on the tab selected.
<i>Open Job</i>	This will allow you to open a previously saved job.
<i>Save Job</i>	This will allow you to save the current job.
<i>Save Job As</i>	This will allow you to save the current job using a different name.
<i>Default Settings</i>	Default Settings.
<i>Run Job</i>	This will allow you to run a previously saved job.
<i>Import Media</i>	This will allow you to import backup jobs that do not appear in the Restore View. These backup jobs are usually created with previous installations of or from other computers running NovaBACKUP.
<i>Recent Files List</i>	From this list, you can select a recently used job.
<i>Exit</i>	This exits the application.

**Home Tab**

On this tab, you will find the task window on the left containing summary information on the most recent and next scheduled operations, the link to configure global settings and display the help file.



### Left panel items:

Click on any of the "Recent Tasks" items to open the corresponding log file for review.

Click on any of the "Next Scheduled Task" items to open the corresponding schedule to view or edit.

### Main selections:

#### Start

Start here to backup your data.

#### Virtual Dashboard

The Virtual Dashboard is where all VMware and Hyper-V backups that are capable of restoring individual files take place. It is also the center of VMware and Hyper-V replication operations. These backups are not the same as backups that are done through the Backup tab.

## Image Backup

The Image Backup selection opens the screen from where an image backup or restore operation can be performed, or image backup jobs can be created and scheduled.

## Cloud Backup

Click Cloud Backup to setup a cloud backup device through our network of selected partners.

### Utilities:

**Run Job**- Clicking this link allows you quickly select a specific Backup, Copy or Restore task to run. After making your selection, click "Run" and the specific task will be performed immediately.

**Open Job** -Select this link to open a previously save Backup, Copy or Restore job permitting the job to be updated, saved or run.

**Import Media**- This link launches the Import Media function allowing you to add details for media not already saved to the current NovaBACKUP database. For example, media from another system or installation of NovaBACKUP.

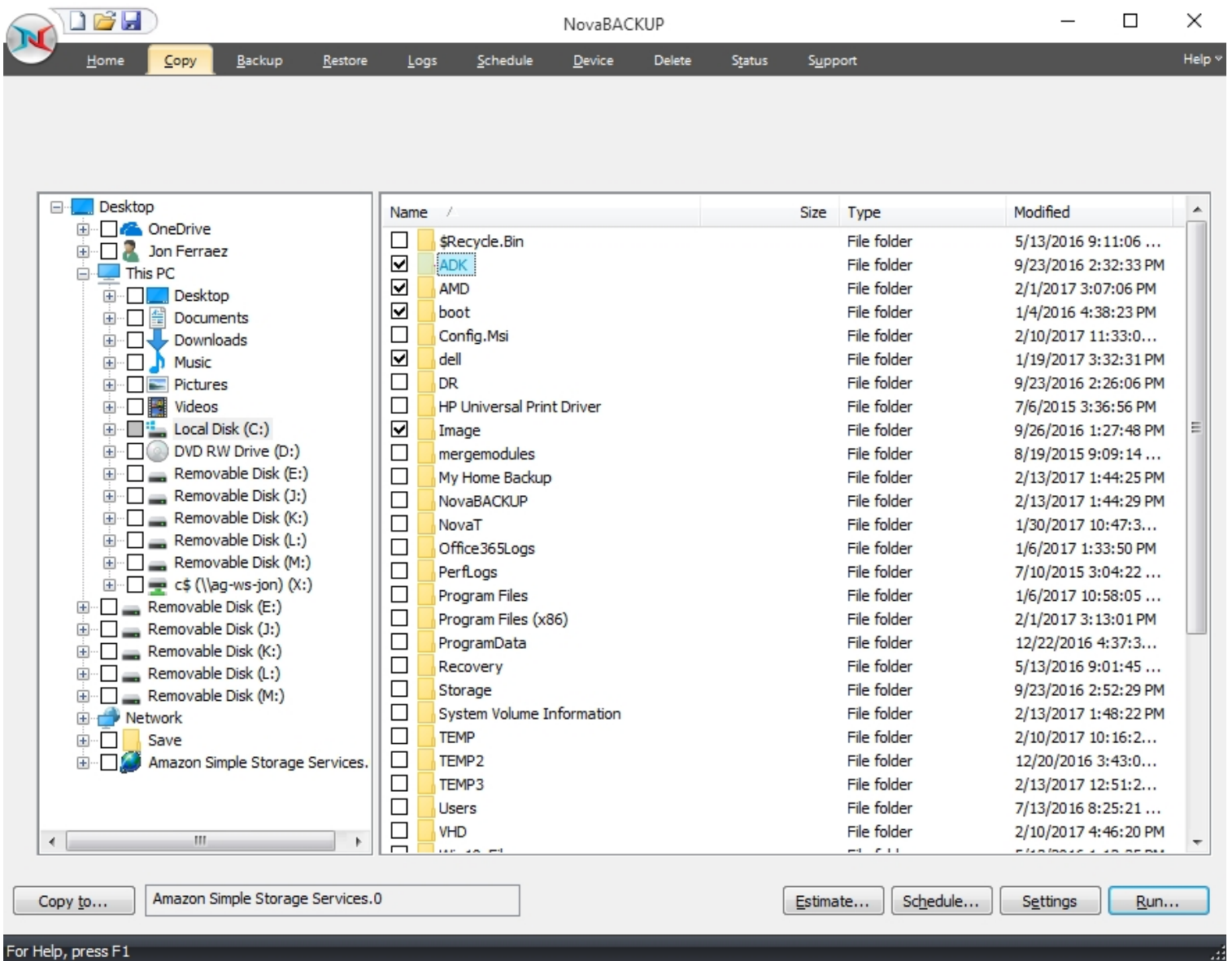
**Add Network Device** – Click this link to create a new network storage device. Once the device is created you can manage the device as well as all other deices by clicking the device tab.

## Copy Tab

From here, you can create a job that will copy the files/folders you specify from one location to another. The different options available allow you to adjust the copy job to your specific needs.



***What are copy jobs?*** Copy jobs are combinations of directories and files that are selected as well as any of the options (including filters) that go along with that specific copy job. Copyjobs differ from backup jobs in that they result in the exact same set of files being "copied" or transferred to the destination device including: Hard Disk, Network Drive, and online storage. Note: Copy jobs DO NOT permit the use of tape.



## Button Functions

### "Copy To" Button

Click this button to display a dialog showing all available devices. From here, select the destination device and/or path you want to use for this job

### "Make Folder" Button

By highlighting an existing path and clicking this button, you are able to create a new, empty folder

### **"Estimate" Button**

This will allow you to find out the estimated number of files and size of the current copy job. Once selected a "Estimate" box will appear with the following information:

#### ***Files***

This indicates the Count (number of files) and Size (In Gigabytes) that you have selected for the job. This is especially helpful if the size of a copy is an issue when attempt to copy files to external devices with limited space such as USB Devices.

#### ***Folders***

This indicates the number of folders that you have selected for the job.

### **"Schedule" button**

[This button](#) is used for the schedule options. Within this window, you will be able to schedule the job as well as name it. You have various scheduling options including; one time, minute, hourly, daily, weekly, or monthly. You may also set the time and date of when the job will run.

### **"Settings" button**

This will take you to the Advanced options for this specific copy job. Refer to the Copy Job Settings Topic for further information

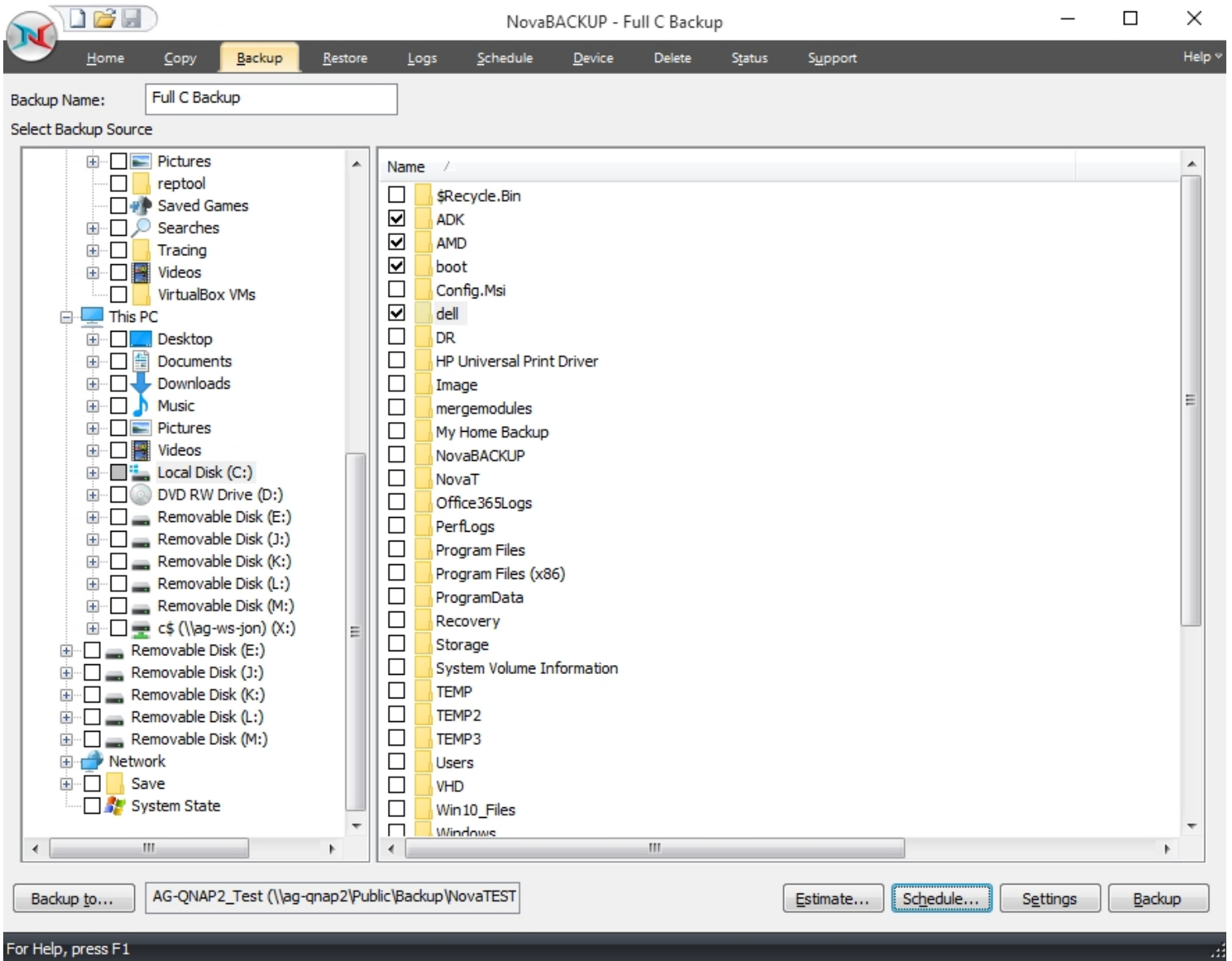
### **"Copy" button**

This button starts the selected copy job immediately.

## **Backup Tab**

Using this tab, you can create a backup set that will include the files that you specify. The different options available allow you to adjust the backup job to your needs.

You may select items from the "Select Backup Source" pane. Folders and volumes will be on the left and files on the right. You may select a descriptive name for the backup job by enter it in the "Backup Name" field at the top. This will allow you to clearly identify each job on a specific media.



## Backup Job Name

In this text box, you can input an optional name for the current backup job you are creating. Be sure not to confuse this with the file-name of the backup job. The backup job name is essentially a descriptive name that you have assigned to the actual backup job file. A default job name will be assigned to each new backup indicating the date and time within the name. This name structure is just one way to help organize your backup jobs.



**What are backup jobs?** Backup jobs are combinations of directories and files that are selected for backup as well as any of the options (including filters) that go along with that specific backup. Backup jobs are used to allow one or more collections of files to be backed



up at different times. For example, one backup job could be created for accounting data, and another backup job could be created for important data that changes daily. The important data might be backed up daily or even hourly, while the accounting data could be backed up at the end of the week.



*Remember that setting a backup job name is optional and is meant to aid in managing backup jobs. For instance, under the Logs Tab, which will be discussed later, a listing of previous backup activity can be seen. Each of these logs is indicated by a Backup Job Name and a date. If you do not specify a Backup Job Name for any of your backup jobs, it will be a daunting task to differentiate the several backups solely by the dates and times of each of the backups. Thus, it is highly recommended that you assign a name to each of your backup jobs in order to ease your ability to distinguish the different backups.*

## **Button Functions**

### **"Estimate" Button**

This will allow you to find out the estimated number of files and size of the current backup job. Once selected a "Estimate" box will appear with the following information:

#### ***Files***

This indicates the Count (number of files) and Size (In Gigabytes) that you have selected for the job. This is especially helpful if the size of a backup job is an issue when attempting to backup files to external devices with limited space such as USB Devices.

#### ***Folders***

This indicates the number of folders that you have selected for the job.

### **"Schedule" button**

[This button](#) is used for the schedule options. Within this window, you will be able to schedule the job as well as name it. You have various scheduling options including; one time, minute, hourly, daily, weekly, or monthly. You may also set the time and date of when the job will run.

### **"Settings" button**

This will take you to the Advanced options for this specific backup job. Refer to the Backup Job Settings Topic for further information.

### **"Backup To.. " button**

Click this button to display a dialog showing all available devices. From here, select the backup destination device and/or path you want to save the backup to

### **"Backup" button**

This button starts the selected backup job immediately.

## Restore Tab

Under the Restore tab you will find all the folders/files from previous backups that you can restore either to the original or alternate location.

### Restore Files By Time

This 'Time Slider' view uses a patent pending technology to provide a single restorable fileset without the need to select the backup source device. Using the slider, files are listed based on the range of time the backup has run.

**Restore Files By Time** [To Device Mode](#)

Earliest Backup  Latest Backup

Current Selection:  
2/13/2017 1:49:51 PM

Name	Size	Type	Modified
<input checked="" type="checkbox"/> ADK			9/23/2016 2:32:33 PM
<input checked="" type="checkbox"/> AMD			2/1/2017 3:07:06 PM
<input checked="" type="checkbox"/> boot			1/4/2016 4:38:23 PM
<input checked="" type="checkbox"/> dell			1/19/2017 3:32:31 PM
<input checked="" type="checkbox"/> PerfLogs			7/10/2015 3:04:22 ...
<input checked="" type="checkbox"/> Users			7/13/2016 8:25:21 ...

Use this view to restore files up to the current time selected in the top window. All files backed up within that time will be available.

For Help, press F1

## Restore Files By Device

This view displays a restorable fileset contained in a specific backup. Use the device view in the upper window to select the location of the backup and the backup session containing the files available to restore.

**Restore Files By Device** To Time Mode

Media	Backup Type	Created on	Total Files	Total Bytes	Location (Device)
Media View					
Removable Disk Backup					
Disk Backups					
Network Backups					
Full C Backup	Volume	2/13/2017 1:49:51 PM			\\lag-qnap2\Public\Backup\N
Full C Backup	Full	2/13/2017 1:49:51 PM	697	1.06 GB	
Removable Disk Backup					

Name	Size	Type	Modified
<input checked="" type="checkbox"/> ADK			9/23/2016 2:32:33 PM
<input checked="" type="checkbox"/> AMD			2/1/2017 3:07:06 PM
<input checked="" type="checkbox"/> boot			1/4/2016 4:38:23 PM
<input checked="" type="checkbox"/> dell			1/19/2017 3:32:31 PM

Use this view to restore files from a specific backup. Choose the backup by expanding a device in the top window.

For Help, press F1



*Why don't I see any media listed?*

*If you are unable to see anything populated in the media view, you might need to perform an import on the media which is explained below in the import section.*

### **Select Backup Job**

From the Media View in the top window, you will see a list of available backups that you can restore from. Simply select the backup you would like to restore by double-clicking the entry and a listing of the folder/files included in that backup will appear in the windows below.

### **The Media View - Restore Mode**

This window allows you to view all available backups to restore from, based on the database of backup jobs and folder/file selections cataloged within the database. All backups are categorized by destination type (Disk, Removable Disk, Internet, and Tape) and further categorized by backup job name. This view is similar to the Media View as seen in the Backup mode. However, only destinations with backups available for restoration will be listed.

### **Select Restore Item(s)**

These selection windows are similar to the ones seen on the Backup Tab. Here, a listing of files and folders will be displayed once a backup job has been selected for restoration. The only files and directories that will be listed are the ones that were included in the backup job that you are restoring. In the selection windows, you can select files and/or folders just as you did in the Backup Tab when you selected the files for backup.



*By default, if you are restoring files to their original location, files that already exist in that location will not be overwritten by the files that are to be restored. Check your Restore Setting to alter this.*

### **Button Functions**

#### **"Import" Button**

This button will allow you to import backup jobs that are not in the current NovaBACKUP database. Simply click on the button and browse to the backup job that you desire to import. Once imported into database, the backup job will then be listed in the media view, and available for restoration.

#### **"Settings" Button**

This button will allow you to access some options that you have in the restore process. These options are discussed in Restore Job Settings Topic.

#### **"Restore" Button**

Once you have selected the files, folders, or drives that you want to restore, you may press this button to start the restore immediately.



*If you are restoring from a complete set of spanned media, you should always select the first piece of media as your first restoration media. NovaBACKUP will prompt you to insert each subsequent piece of media if necessary. You must have all media available to do*

the restore. If your backup consists of 5 pieces of media and media #3 is corrupt/missing/damaged, you will only be able to restore data from the first two pieces of media.

## Logs Tab




From here, you can quickly determine the status of a Copy, Backup, Restore or Retention job that was performed.

Operation	Job Name	Date/Time	Errors	Warnings	Files Selected	Files Completed	Size Completed
Backup	Full C Backup	2/13/2017 1:49:51 PM	0	0	697	697	1.06 GB

The columns in the summary view include:

**Operation:** Includes - Copy, Backup, Restore & Import.

You can quickly determine the status of the backup by the color-coded icon next to each operation:

-  Operation completed successfully
-  Operation completed, but had warnings
-  Operation had errors

**Job Name:** The name of the job for this log file

**Date/Time:** The Date & Time the specific job was run

**Errors:** The number of errors encountered after running the job

**Warnings:** The number of warnings encountered after running the job

**Objects Selected:** The number of objects selected before running the job

**Objects Completed:** The number of objects successfully completed after running the job

**Size Completed:** The total size of all objects successfully completed after running the job



You can quickly sort the logs view by clicking on the appropriate column heading at the top of the window

### Button Functions

#### Configure Reports

Click this button to use the [summary reports](#) feature.

#### Delete Button

To delete a log file, simply select the log file and press the *Delete* button. To delete multiple log files, you may select more than one by using the Shift and/or Ctrl buttons on your keyboard to select the logs and pressing the Delete button.

#### View Button

To view the log file, select the log you would like to open and press the View button. Alternatively, you may also simply double-click the log file you want to view. For further details, see the [Using the Logs](#) section.

#### Schedule Tab

From this tab you are able to view, modify, add, run, and delete scheduled tasks.

Scheduled Jobs Allow Scheduled Jobs to Execute

Job Name	Type	Run...	Last Run	Last Run Status	Next Run	Current Status
Full C Backup	Weekly	SV\j...			2/18/2017 8:00:00 PM	Waiting

Backup Retention... Schedule Options Delete Edit... Add...

For Help, press F1



Remember: *You can quickly disable all schedules from running by unchecking the option - "Allow scheduled jobs to execute"*

The initial view contains an overview of all scheduled jobs including the following columns:

**Job Name:** Job or Script Name

**Type:** The "Type" of schedule set - includes (One Time, Minute, Hourly, Daily, Weekly, Monthly)

**Run As:** Account used to run the job,

**Last Run:** When the job last ran

**Last Run Status:** The status the last time the job ran - includes:

**Completed** - The scheduled job completed with no information (log)

**Completed with info** - The scheduled job completed successfully and a log was generated


**Completed with warnings** - The scheduled job completed but had warnings

**Completed with errors** - The scheduled job completed but had errors


**Failed** - The scheduled job failed to run


**Next Run:** When the job is scheduled to run again

**Current Status:**

 Waiting - Schedule is waiting to run

 Running - Schedule is running

 Held - Schedule has been placed on hold

 Error - Schedule will not run again until the error is corrected (Invalid Credentials, no media, no device available)

### Right-Click Functions

Right-clicking on any of the listed schedules displays a menu with the following functions:

**New** - Create a new schedule

**Hold/Resume Schedule** - Permits the selected schedule to be placed on hold or resumed if already held

**Modify Schedule** - Displays the schedule details so they can be viewed/modified

**Modify Job** - Displays the specific job details so they can be viewed/modified

**Run Now . .** - Runs the job associated with the selected schedule immediately

**View Log** - Displays the log details of the scheduled job the last time it was run

**Delete** - Deletes the selected schedule item from the list

### Button Functions

#### Delete Button

This button will allow you to delete the selected schedule item from the list, regardless of its status.

#### Edit Button

[This button](#) will allow you to edit the selected schedule item.

#### Add Button

[This button](#) will allow you to create new scheduled tasks.

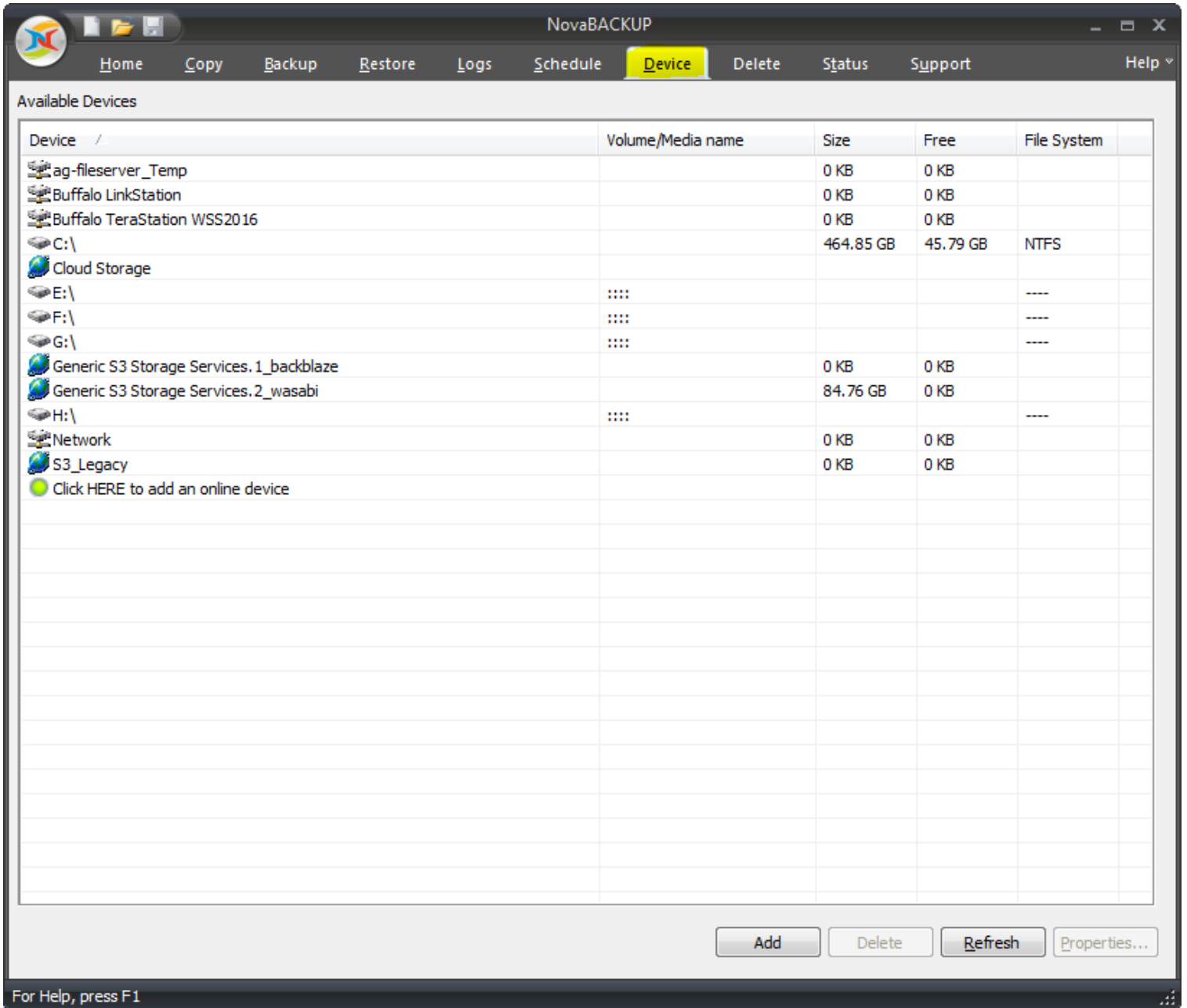
#### Backup Retention Button

Click [this button](#) to display the screen which is used to define a backup retention job.

### Device Tab

The Device Tab shows a list of all available storage devices that backup jobs can be configured to utilize as a target storage location. From this tab, you can add, modify and delete devices. The available devices list includes local hard drives, and if you have added any Generic S3 Storage Services, Network Device, and NovaBACKUP Cloud Account devices, then those devices will be listed here.





The initial view contains an overview of all scheduled jobs including the following columns:

**Device** - The name of the device

**Volume (Media)** - The name of the volume (Disk, Removable Disk) or media name (Tape)

**Size** - Total size of the device or media

**Free** - Total available size of the device or media

**File System** - Type of file system (NTFS, UDF, FAT32, FAT, etc)

## Right-Click Functions

Right-clicking on any of the listed devices displays a menu with functions appropriate to the device:

### Hard Drive, Removable Hard Drives, Networked Drives & Tape:

**Import** - Allows you to import backup jobs that are not in the current NovaBACKUP database

### & Tape Devices

**Eject Media** - Eject the currently inserted media

**Quick Erase Media** - Performs a quick erase (header information is erased, but data remains)

**Full Erase Media** - All data is erased from media

### Internet and Network storage devices

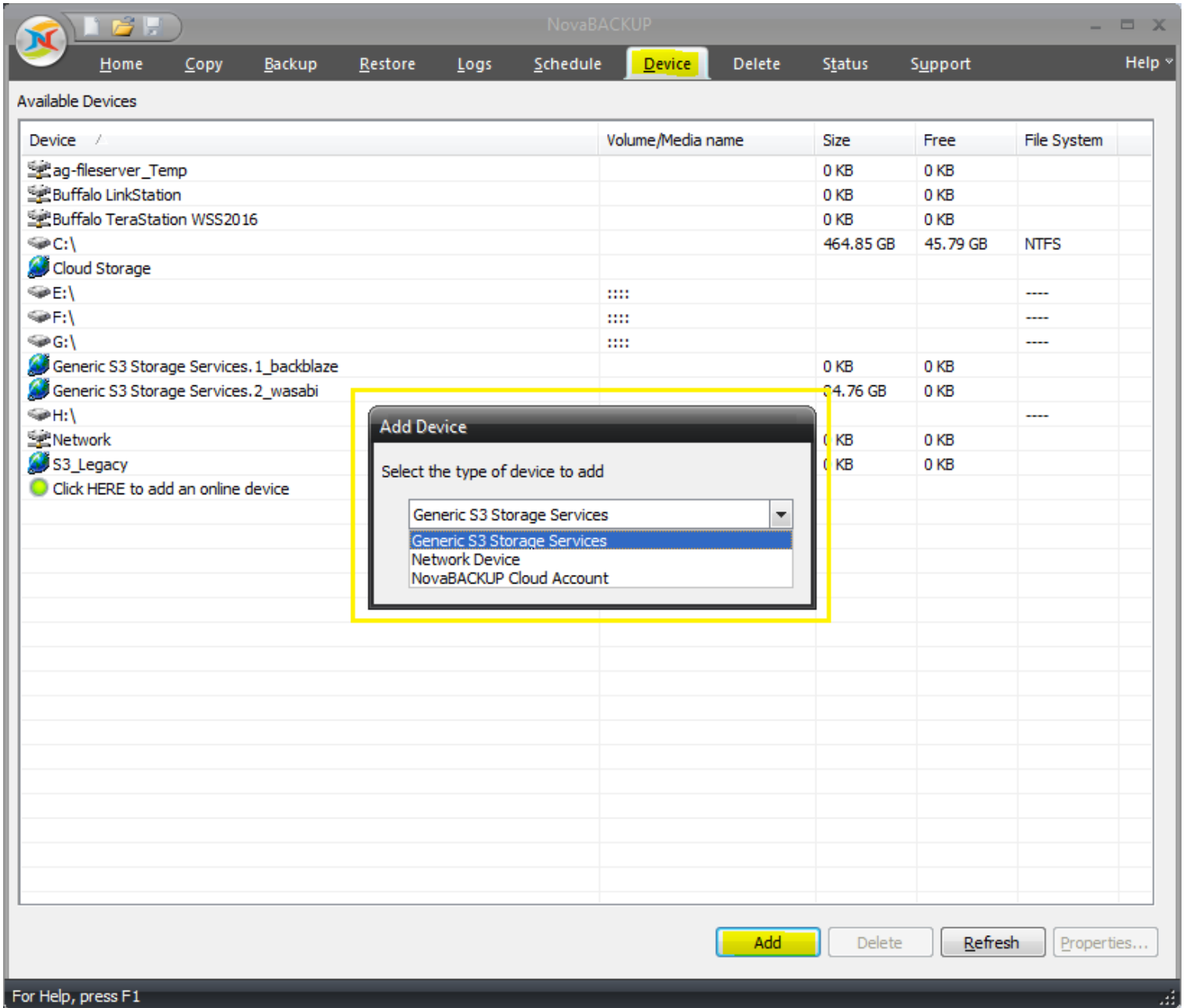
**Delete Device** - Deletes the currently selected Internet device

**Properties** - List the properties associated with the selected device

## Button Functions

**"Add" Button** (Only applies to Generic S3 Storage Services, Network Device, and NovaBACKUP Cloud Account devices)

Launches the Add Device dialog that contains choices to add Generic S3 Storage Services, Network Device, and NovaBACKUP Cloud Account (xSP) devices. Note: You can add multiple Network devices (if you have multiple NAS devices or Network shares), and you can add multiple Generic S3 Storage Services devices (if you have multiple Generic S3 vendors such as Backblaze and Wasabi).



**"Delete" Button** (Only applies to Generic S3 Storage Services, Network Device, and NovaBACKUP Cloud Account devices)  
Deletes the currently highlighted Internet device from the list.

**"Refresh" Button**  
Refreshes the device view to include newly added or connected devices.

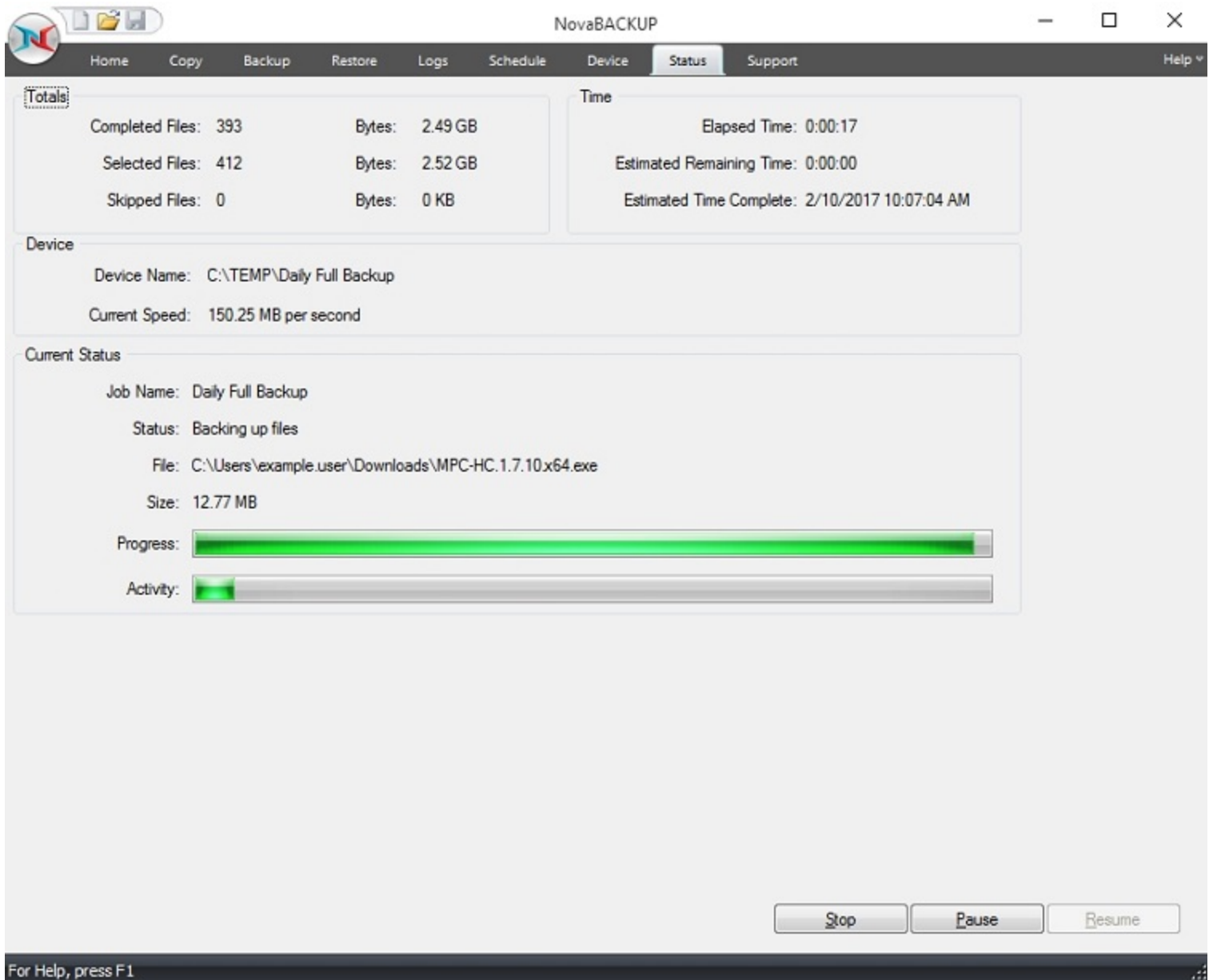
**"Properties" Button** (Only applies to Generic S3 Storage Services, Network Device, and NovaBACKUP Cloud Account devices)

Displays the properties of the highlighted Generic S3 Storage Services, Network Device, and NovaBACKUP Cloud Account (xSP) devices. You can also display the device properties by double-clicking on the device in the list.

Note: NovaBACKUP 19.8 no longer supports adding a Legacy Amazon S3 device, but it will keep the existing Legacy Amazon S3 device in place if you upgrade from a version prior to 19.8. However, if you need to manage or re-create it, then you will not be able to do that using 19.8. In that case you can create a new Generic S3 Storage Services account and specify all of the properties for that device including the URL, as detailed [here](#).

## Status Tab

From here, you can quickly determine the status of a currently running job



The status view includes the following sections and items:

## Totals

**Completed Files/Bytes:** The number of files and bytes successfully completed.

**Selected Files/Bytes:** - The total number of files and bytes selected by the job.

**Skipped Files/Bytes:** The number of files and bytes that were skipped while running the job.

## Time

**Elapsed Time:** Hours:Minutes:Seconds representing the total amount of time the current job has been running

**Estimated Remaining Time:** Hours:Minutes:Seconds representing the estimated time remaining for the current job to complete (This figure is an estimate only - actual time may vary)

**Estimated Time Completed:** Date/Time representing the estimated completion time of the current job (This figure is an estimate only - actual time may vary)

## Device

**Device Name:** The name of the device/media used for the currently running job

**Current Speed:** The speed (throughput) of the data being transferred for the currently running job

## Current Status

**Status:** Status of the currently running or completed job

**File:** The file currently being transferred

**Size:** The size of the file currently being transferred

**Progress:** The progress bar representing the percentage completed of the currently running job (This is an approximate indication of job completion. Actual percentage may vary).

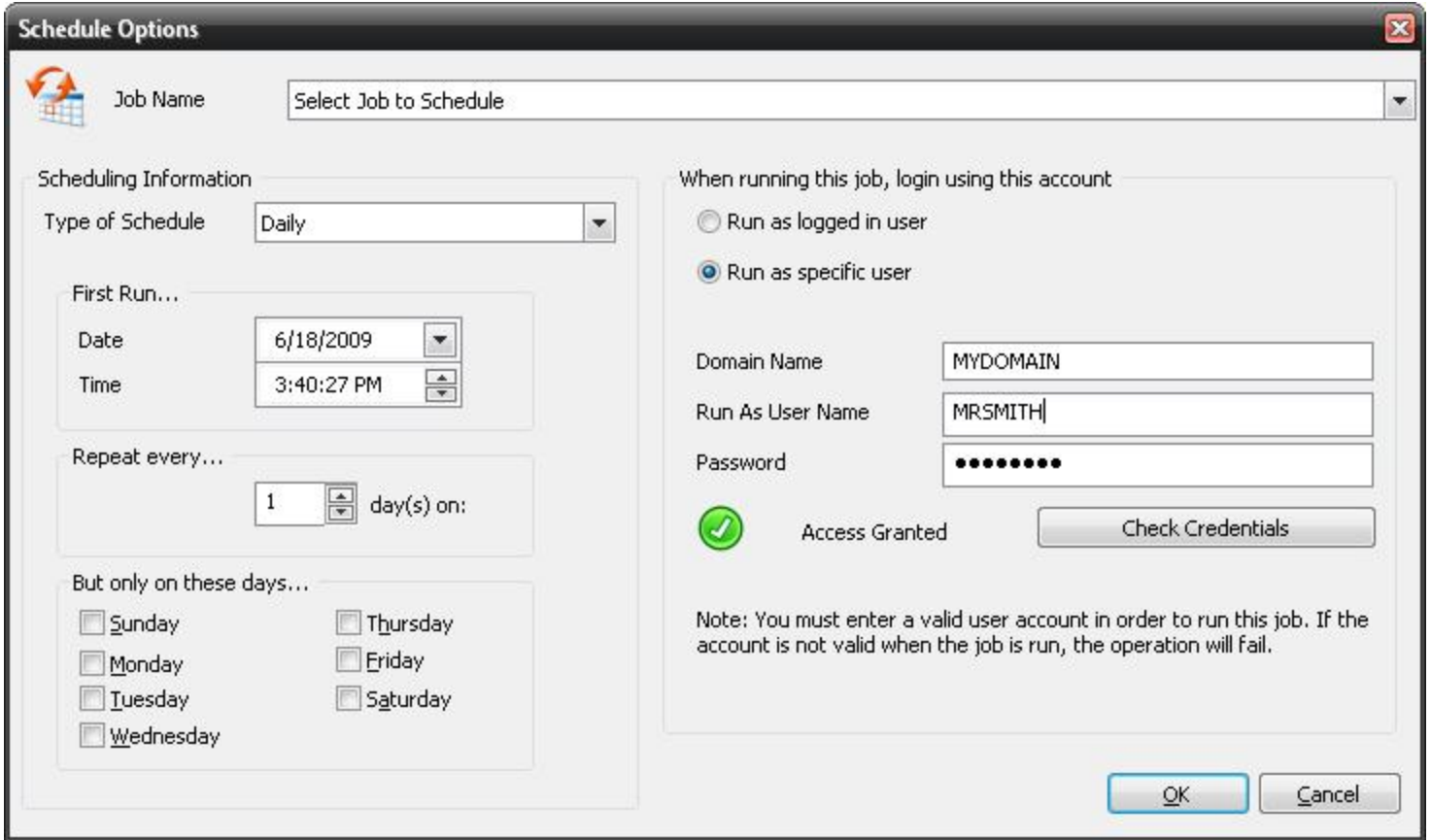
## Button Functions

**"Stop" Button** - Stops the currently running job

**"Pause" Button** - Pauses the currently running job - Job remains active

**"Resume" Button** -Resumes the previously paused job

## The Scheduler



### Schedule Type

This drop-down list allows you to select whether you want the backup script to run once, hourly, daily, weekly, or monthly.

### BackupJob Name

This allows you to select the job that you would like to run. Click on the "Browse..." button next to the text box to see a list of all saved backup and copy scripts.

### Start Date

Here, you may select the date on which you would like the scheduled backup to start. The default date that is selected is the current date as indicated by your computer. However, you may manually input a desired date or you can click on the "down" arrow next to the date. Doing so will give you a calendar view of the current month, see illustration.



The red square indicates the current date. The solid square indicates the date that the scheduled backup is set to start on. To select a different day to start, simply click on the desired date. To see a calendar view of the previous or subsequent months, simply click on the left and right arrows, respectively.



*To quickly change the year, rather than going forward month by month, simply click on the year in the blue bar on the top of the calendar view and then scroll up and down using the arrow buttons that appear to the right of the date. To quickly select a desired month without scrolling through them, click on the current month in the blue bar and select the desired month from the list that appears.*

### Start Time

Using this area of the schedule will allow you to designate the time at which the job should occur. You can change the time using a number of different ways. After selecting the desired item to change, (the hour, the minutes, or time of day), you may use the up and down arrows to the right of the time to scroll the time up or down, respectively. You may also use the up and down arrows on the keyboard to do so or you may simply input the time using the number pad on your keyboard as well. The time of day, AM or PM, may be changed in the same manner, using the up and down arrows or by using the "A" and "P" keys on your keyboard.

### When running a job, login using this account

#### Run as logged in user:

Run the job using the Windows login credentials in effect at that time.

#### Run as specific user:

Permits you to set the default system/domain account to be used for new jobs.

**Domain Name:** The domain name you are logging into.

**Run as User Name:** The user name you want the job to run as.

**Password:** The password for the account you want the job to run as.



**Note:** The account information entered here is usually account you use to login to windows. However, you may need to use a different account when backing up network/shared drives.



**Important:** If you have entered credentials you must click the "Check Credentials" button to validate the account you have entered before proceeding forward.

#### **OK**

After completing the setup of a scheduled job, you must press "OK" in order to complete the process.

#### **Cancel**

If you would like to exit the scheduler without setting the schedule, click on the "Cancel" to revert back to the main user interface.

## **Virtual Dashboard**

The Virtual Dashboard is where all VMware and Hyper-V backups that are capable of restoring individual files take place. It is also the center of VMware and Hyper-V replication operations. These backups are not the same as backups that are done through the Backup tab.

In order to access the Virtual Dashboard users will need to start NovaBACKUP and then click "Virtual Dashboard" from the "Home" tab.

### **Adding a hypervisor**

Upon opening the Virtual Dashboard users will be prompted with the option to add a hypervisor. Click the **Add** button at the top of the Hypervisor's menu. Once clicking "**Add**" users will be prompted to enter information relating to their Hypervisor.

**Note:** If there are already VMware hosts added through the legacy backup functionality in NovaBACKUP, those servers will already be added to the Virtual Dashboard.

### **Adding a VMware hypervisor**

Once users are in the "**Add**" menu of the Virtual Dashboard, select VMware. Users will then have four options:

**Display Name:** This is the friendly name for the hypervisor. This can be anything and is designed for ease of use.

**Hostname / IP Address:** The Hostname or IP address of the VMware ESXi or vCenter application

**Username:** The username with access to the ESXi or vCenter application.

**Password:** The password for the user



**Test/Save:** Test the provided configuration or Save the provided configuration. Clicking Save will also test the credentials.

## Adding a Hyper-V hypervisor

Once a user is in the "**Add**" menu of the Virtual Dashboard, select Hyper-V. Users will then be presented with two options:

### Editing a local Hyper-V hypervisor

If NovaBACKUP is being installed onto a local Hyper-V host, users will not need to enter user credentials to access the Hyper-V service. Users will need to add two fields of information.

**Display Name:** This is the friendly name for the hypervisor. This can be anything and is designed for ease of use.

**Hostname:** This is the Fully Qualified Domain Name (FQDN) or hostname of the Hyper-V host.

**Test/Save:** Test the provided configuration or Save the provided configuration. Clicking Save will also test the credentials.

### Editing a remote Hyper-V hypervisor

If NovaBACKUP is being installed on a machine to manage a remote Hyper-V host, users will need to enter user credentials to access the Hyper-V service. Users will need to add four fields of information. If the Hyper-V host is remote, check "**Connect using different credentials**".

**Display Name:** This is the friendly name for the hypervisor. This can be anything and is designed for ease of use.

**Hostname:** This is the Fully Qualified Domain Name (FQDN) or hostname of the Hyper-V host.

**Username:** The local or domain username with access to the Hyper-V host

**Password:** The password for the user

**Test/Save:** Test the provided configuration or Save the provided configuration. Clicking Save will also test the credentials.

## Editing a hypervisor

To edit a hypervisor, click "**Add**" after selecting the hypervisor to be edited.

## Removing a hypervisor

To remove a hypervisor, click "**Remove**" after selecting the hypervisor to be edited.

**Note:** Removing a Hypervisor will remove all protected virtual machines and their backups from the Virtual Dashboard. Removing a virtual machine removes the ability to restore that virtual machine through the Virtual Dashboard

### **Adding a virtual machine**

After adding a hypervisor, users will be shown a selection of virtual machines available for protection. Check the box next to the virtual machine needing protection in order to add it to the list of available virtual machines.

### **Editing a VMware hypervisor**

Once a user is in the "**Add**" menu of the Virtual Dashboard, select VMware. Users will then have four options:

**Display Name:** This is the friendly name for the hypervisor. This can be anything and is designed for ease of use.

**Hostname / IP Address:** The Hostname or IP address of the VMware ESXi or vCenter application

**Username:** The username with access to the ESXi or vCenter application.

**Password:** The password for the user

**Test/Save:** Test the provided configuration or Save the provided configuration. Clicking Save will also test the credentials.

### **Editing a Hyper-V hypervisor**

Once a user is in the "**Add**" menu of the Virtual Dashboard, select Hyper-V. Users will then be presented with two options:

#### **Editing a local Hyper-V hypervisor**

If NovaBACKUP is being installed onto a local Hyper-V host, users will not need to enter user credentials to access the Hyper-V service. Users will need to add two fields of information.

**Display Name:** This is the friendly name for the hypervisor. This can be anything and is designed for ease of use.

**Hostname:** This is the Fully Qualified Domain Name (FQDN) or hostname of the Hyper-V host.

**Test/Save:** Test the provided configuration or Save the provided configuration. Clicking Save will also test the credentials.

### Editing a remote Hyper-V hypervisor

If NovaBACKUP is being installed on a machine to manage a remote Hyper-V host, users will need to enter user credentials to access the Hyper-V service. Users will need to add four fields of information. If the Hyper-V host is remote, check "**Connect using different credentials**".

**Display Name:** This is the friendly name for the hypervisor. This can be anything and is designed for ease of use.

**Hostname:** This is the Fully Qualified Domain Name (FQDN) or hostname of the Hyper-V host.

**Username:** The local or domain username with access to the Hyper-V host

**Password:** The password for the user

**Test/Save:** Test the provided configuration or Save the provided configuration. Clicking Save will also test the credentials.

### Backing up virtual machines

After adding a virtual machine to the list of protected virtual machines, users are able to create backup jobs that are able to restore individual files as well as directly back into the hypervisor.

When creating a backup job, files will be stored in a hierarchal folder structure rather than a single file. After selecting a target folder on the user's machine, the Virtual Dashboard will automatically create another folder labeled NovaBACKUP underneath that folder. Users may continue to select the original destination for all future backup jobs.

**Example:** A user selecting C:\Backups\ may continue to select this folder for all future backup jobs. After the first backup job runs, users will see a separate folder: C:\Backups\NovaBACKUP\

### Backing up VMware

VMware backups created in the Virtual Dashboard can be performed from any Windows 7 or Server 2008 R2 machine or greater. It is required that your VMware server have the "vStorage API" licensed feature in place to support backup. The free edition of VMware ESXi/vSphere does NOT contain the "vStorage API" licensed feature. View the NovaBACKUP System Requirements PDF document [here](#) to know the specific requirements that we have for Hyper-V versions and service pack levels, which are required to perform backup and restore of this item.

#### Changed Block Tracking

Changed Block Tracking (CBT) is a VMware feature that helps perform incremental backups. After clicking on a protected virtual machine, users will see an option for CBT in the bottom right of the virtual machine's individual dashboard. Checking this box will enable CBT or show the current status of CBT on that virtual machine.

Without CBT enabled, users will be unable to create an Incremental or Differential backup.

**Note:** Enabling or disabling CBT may take time, as this is a VMware function change.

#### **Setting up VMware backups**

**Name:** The name of the backup job as it appears in the Virtual Dashboard

**Type:** The type of backup job to configure &ndash; Full, Incremental, or Differential

**Retention:** In either "Generations" (number of versions to keep or count) or "Days old" (number of days to keep available)

**Run as:** Users may choose to run the job as either the current user or as a specified user

**Notifications:** Users may choose to enable email notification for this backup job

**Schedule:** Users may choose to schedule the job in a variety of methods. If no schedule is desired, users may toggle the "Schedule" switch in the top right to turn off the scheduler.

#### **VMware Retention**

VMware backups are able to maintain a retention value in either generations (count) or days for Full or Differential backups. In order to apply retention to an Incremental backup, users will need to target the same folder as their incremental backup with a scheduled or manually run full backup job that includes a retention value.

#### **Full**

A full backup is a backup of the entire virtual machine all at once. These backups can be very large in nature and users should be aware of how much storage space is available on the destination.

#### **Incremental and Differential initial backups**

If a user has not previously run a Full backup of a virtual machine, the initial Incremental or Differential backup job will execute as a full backup. This is intended behavior due to the required dependencies of Incremental or Differential jobs to their respective last full backup.

#### **Incremental**

Incremental backup jobs are backup jobs that base themselves on the last incremental backup job run. This means each incremental job is dependent upon the previous incremental backup in order to restore any particular file.

#### **Differential**

Differential backup jobs are backup jobs that base themselves on the last full backup job run. This means that each differential backup job is independent from each other and only the last full backup and the desired differential backup are required to restore a particular file.

## Backing up Hyper-V

Hyper-V backups created in the Virtual Dashboard can be performed from either the Hyper-V 2012, Hyper-V 2012 R2, or Hyper-V 2016 host machine. Unlike VMware backups, NovaBACKUP must be installed on the Hyper-V host where the virtual machine desired to be backed up is located. View the NovaBACKUP System Requirements PDF document [here](#) to know the specific requirements that we have for Hyper-V versions and service pack levels, which are required to perform backup and restore of this item.

### Setting up Hyper-V backups

When creating a new backup job, users will be presented with the following options:

**Name:** The name of the backup job as it appears in the Virtual Dashboard

**Retention:** In either "Generations" (number of versions to keep or count) or "Days old" (number of days to keep available)

**Run as:** Users may choose to run the job as either the current user or as a specified user

**Notifications:** Users may choose to enable email notification for this backup job

**Schedule:** Users may choose to schedule the job in a variety of methods. If no schedule is desired, users may toggle the "Schedule" switch in the top right to turn off the scheduler.

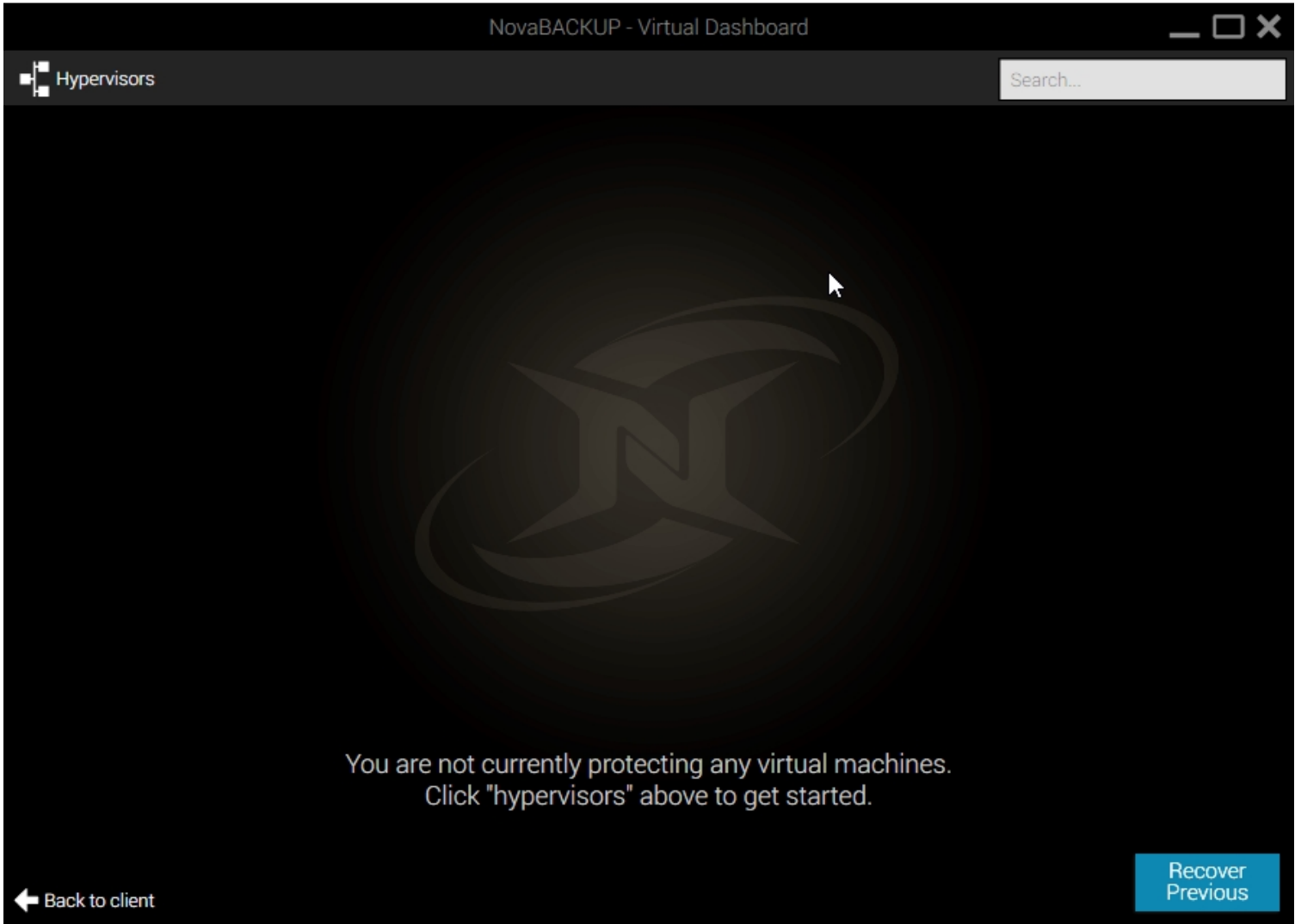
### Hyper-V Retention

Hyper-V backups can currently only be run in a full mode. Retention maintains either a Generation (count) or number of Day's.

### Recover Previous Backups function

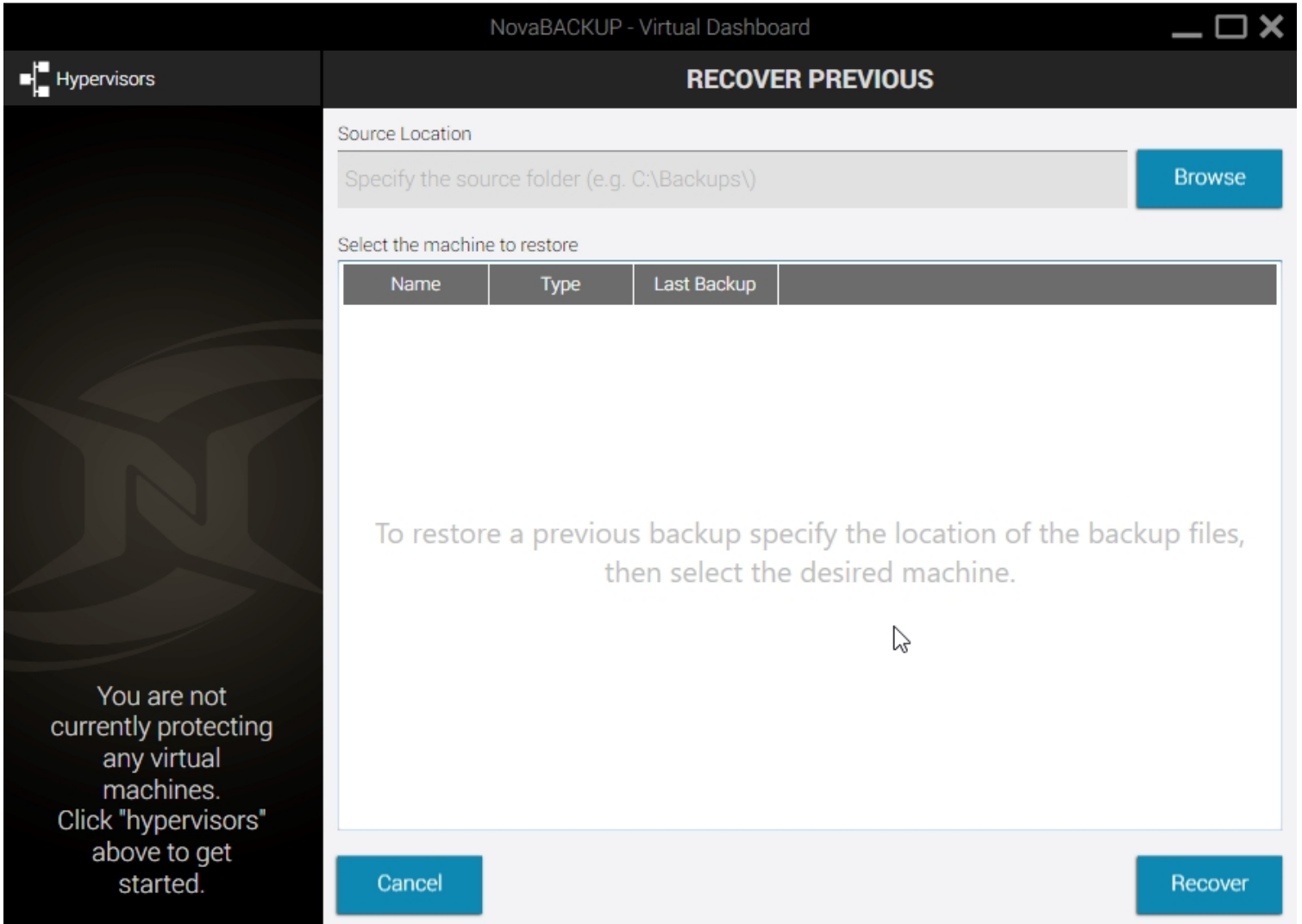
You can utilize the "Recover Previous" function inside the Virtual Dashboard's main screen to restore a previous backup that is not showing currently in your Virtual Dashboard.

Click on the "Recover Previous" button at the bottom right of the Virtual Dashboard main screen as shown in the screen shot below:



Once the "RECOVER PREVIOUS" screen is displayed you will be provided the ability to restore a previous backup created in the Virtual Dashboard.

To restore a previous backup specify the location of the backup files, then select the desired machine, as seen in the screen shot below:



## Restoring VMware backups

To restore a VMware backup, browse to the previously configured VMware backup job. Immediately below the "Run Summary" section will be a list of old and new backup job logs. Backup jobs that are still available for restore will be listed with three commands: Mount, Restore and Log. To restore a VMware backup users are given two options:

### Mount (Individual file restore)

Clicking the "Mount" button will mount the virtual machine's virtual hard drives on the local computer as physical drives. Once the drive has been mounted a Windows Explorer will appear to browse the file structure. Additionally, if a drive is already mounted, users will be shown the current drive letter of the mounted image.

Once mounted, the Mount button will switch to Unmount. After a user is finished restoring any requested individual files from the Virtual Machine, clicking Unmount will disconnect that virtual machine's virtual hard drive.

#### **Restore (Restore to hypervisor)**

Restoring an image directly to a hypervisor

**Name:** The name of the backup job within the Virtual Dashboard

**Target VM Name:** The name of the virtual machine at its destination hypervisor.

**Destination Hypervisor:** This is the destination, or target, hypervisor. This will display any currently configured VMware hypervisors. If the desired hypervisor has not already been configured, users may click the blue "+" sign to add a hypervisor at this time.

**Target Datastore:** The target ESXi / vCenter datastore that the user wishes this VM to be replicated to

**VM Folder:** The target ESXi / vCenter datastore that the user wishes to replicate this virtual machine into

## **Restoring Hyper-V backups**

To restore a Hyper-V backup, browse to the previously configured Hyper-V backup job. Immediately below the "Run Summary" section will be a list of old and new backup job logs. Backup jobs that are still available for restore will be listed with three commands: Mount, Restore and Log. To restore a Hyper-V backup users are given three options:

#### **Mount (Individual file restore)**

Clicking the "Mount" button will mount the virtual machine's virtual hard drives on the local computer as physical drives. Once the drive has been mounted a Windows Explorer will appear to browse the file structure. Additionally, if a drive is already mounted, users will be shown the current drive letter of the mounted image.

Once mounted, the Mount button will switch to Unmount. After a user is finished restoring any requested individual files from the Virtual Machine, clicking Unmount will disconnect that virtual machine's virtual hard drive.

#### **Restore (Original Location)**

Restoring to the original location allows a user to place the backed up copy of the virtual machine directly back in place to its original location in the Hyper-V server. This will overwrite any existing Hyper-V machines that might still be in place.

#### **Restore (Alternate Location)**

Restoring to an alternate location allows a user to export a copy of the backed up virtual machine to a new destination in so that it may be moved (example: restore to USB or NAS to manually move to an alternate location.)



## VMware Replication

VMware Replication uses the NovaBACKUP Backup/Copy Engine to copy data from either a single ESXi / vCenter host to itself or from one host to another.

### Changed Block Tracking

Changed Block Tracking (CBT) is a VMware feature that helps perform incremental backups. After clicking on a protected virtual machine, users will see an option for CBT in the bottom right of the virtual machine's individual dashboard. Checking this box will enable CBT or show the current status of CBT on that virtual machine.

Without CBT enabled, replication jobs will be transferred in full each time the job is executed, which could increase replication time significantly.

**Note:** Enabling or disabling CBT may take time, as this is a VMware function change.

### VMware Replication Retention

VMware backups are able to maintain a retention value in either generations (count) or days for Full or Differential backups. In order to apply retention to an Incremental backup, users will need to target the same folder as their incremental backup with a scheduled or manually run full backup job that includes a retention value.

### Setting up VMware replication

After clicking "**Replicate**" users are presented with the following options:

**Name:** The name of the backup job within the Virtual Dashboard

**Target VM Name:** The name of the virtual machine at its destination hypervisor. This will default to whatever the current name is plus the suffix of "**\_rep**"

**Destination Hypervisor:** This is the destination, or target, hypervisor. This will display any currently configured VMware hypervisors. If the desired hypervisor has not already been configured, users may click the blue "+" sign to add a hypervisor at this time.

**Target Datastore:** The target ESXi / vCenter datastore that the user wishes this VM to be replicated to

**VM Folder:** The target ESXi / vCenter datastore that the user wishes to replicate this virtual machine into

**Retention:** The number of previously available versions stored on the target destination ESXi / vCenter. These are stored as snapshots within the ESXi / vCenter.

**Schedule:** Users may choose to schedule the job in a variety of methods. If no schedule is desired, users may toggle the "**Schedule**" switch in the top right to turn off the scheduler.

## Hyper-V Replication

Hyper-V Replication uses the Hyper-V Replica technology through Microsoft's Hyper-V service. The Hyper-V Replica technology is a block-level, asynchronous transfer from one Hyper-V host to another. After an initial full transfer, Hyper-V maintains a regularly occurring block transfer to the alternate destination.

### Requirements

In order to successfully configure Hyper-V replication, users will need to properly configure their Hyper-V hosts. Hyper-V hosts must be Hyper-V 2012 or newer and all Hyper-V hosts are required to be connected to a domain (for authentication purposes). Additionally, the target or destination Hyper-V server needs to be configured as a Hyper-V Replica destination.

### Setting up Hyper-V Replication

After clicking "**Replicate**" users are presented with the following options:

**Name:** The name of the backup job within the Virtual Dashboard

**Replica Server:** This is the destination, or target, hypervisor. This will display any currently configured Hyper-V hypervisors that are not the source Hyper-V. If the desired hypervisor has not already been configured, users may click the blue "r;+" sign to add a hypervisor at this time.

**Retention:** The number of previously available versions stored on the target Hyper-V hypervisor.

**Schedule:** Users may choose a schedule for when the first initial replication takes place. If no schedule is desired, users may toggle the "**Schedule**" switch in the top right to turn off the scheduler.

**Note:** Replication is a single-run job type and only needs to be executed once to initialize the replication. After being configured, the Virtual Dashboard reports on the current health of the virtual machine's replication.

## Glossary

### Backup

Backups in the Virtual Dashboard are different than traditional virtual backups from the NovaBACKUP Backup tab because they are able to restore individual files from them.

### Changed Block Tracking

Changed Block Tracking (CBT) is a VMware feature that helps perform incremental backups. After clicking on a protected virtual machine, users will see an option for CBT in the bottom right of the virtual machine's individual dashboard. Checking the CBT box will enable CBT as well as it displays the current status of CBT on that particular virtual machine..

Without CBT enabled, users will be unable to create an Incremental or Differential backup.

## **Replication**

Replication is the act of copying a virtual machine from one hypervisor to another. There are two types of replication: VMware and Hyper-V Replication.

### **VMware Replication**

VMware Replication uses the VMware's vStorage API for Data Protection (VADP) in order to copy virtual machines from one ESXi host to another. By enabling Changed Block Tracking (CBT), users are able to perform a complete full copy followed by smaller block level changes on a schedule chosen by the user.

### **Hyper-V Replication**

Hyper-V Replication uses the Hyper-V Replica technology through Microsoft's Hyper-V service. The Hyper-V Replica technology is a block-level, asynchronous transfer from one Hyper-V host to another. After an initial full transfer, Hyper-V maintains a regularly occurring block transfer to the alternate destination.

## **Retention**

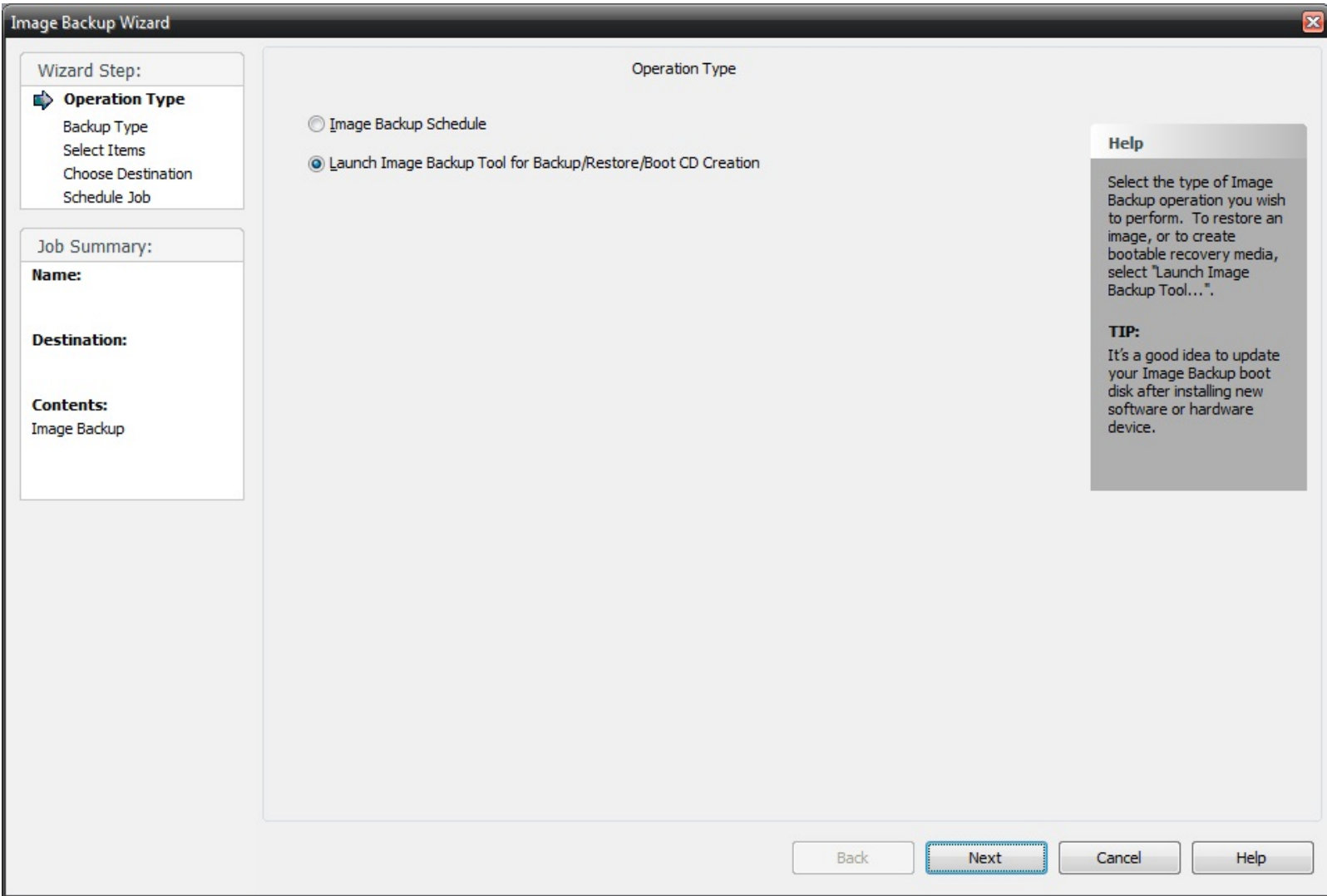
Retention is the act of removing older backups in order to reduce the amount of storage space required. After every backup job is run, retention is automatically performed based on the backup configuration.

## **Run as**

Some domain or workstation configurations require running background applications as a particular user. The **Run as** section of each protection type allows for administrators to provide these credentials.

## **Image Backup Operation Type**

Select the type of image backup operation that you want to perform.

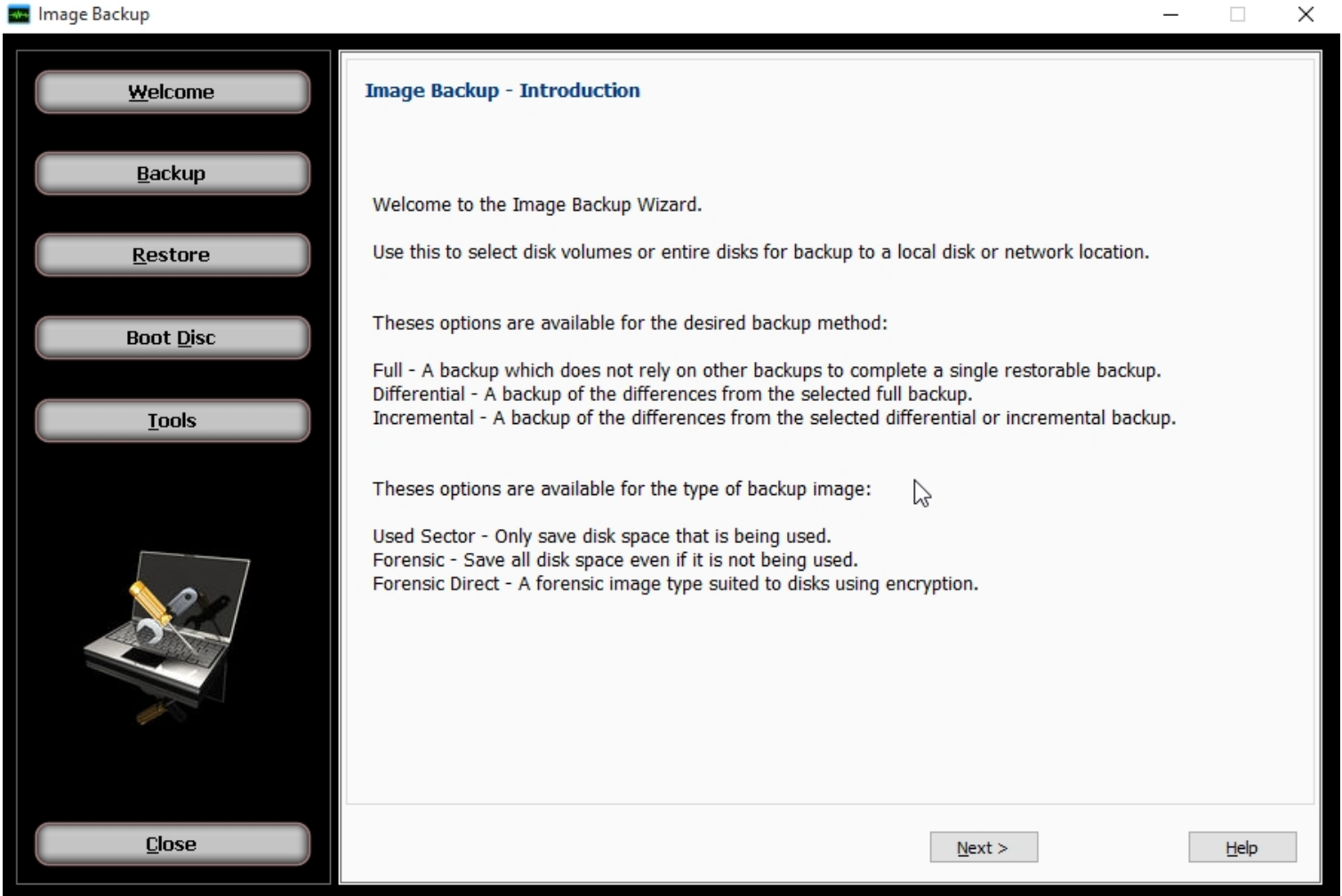


**Image Backup Schedule:** Setup an image backup job to be scheduled to run at a later time.

**Launch Image Backup Tool:** Launches the image backup tool used to backup or restore an image, mount an image, or to create an image boot disk.

## Introduction

A welcome screen is presented when the Image Backup tool is launched.



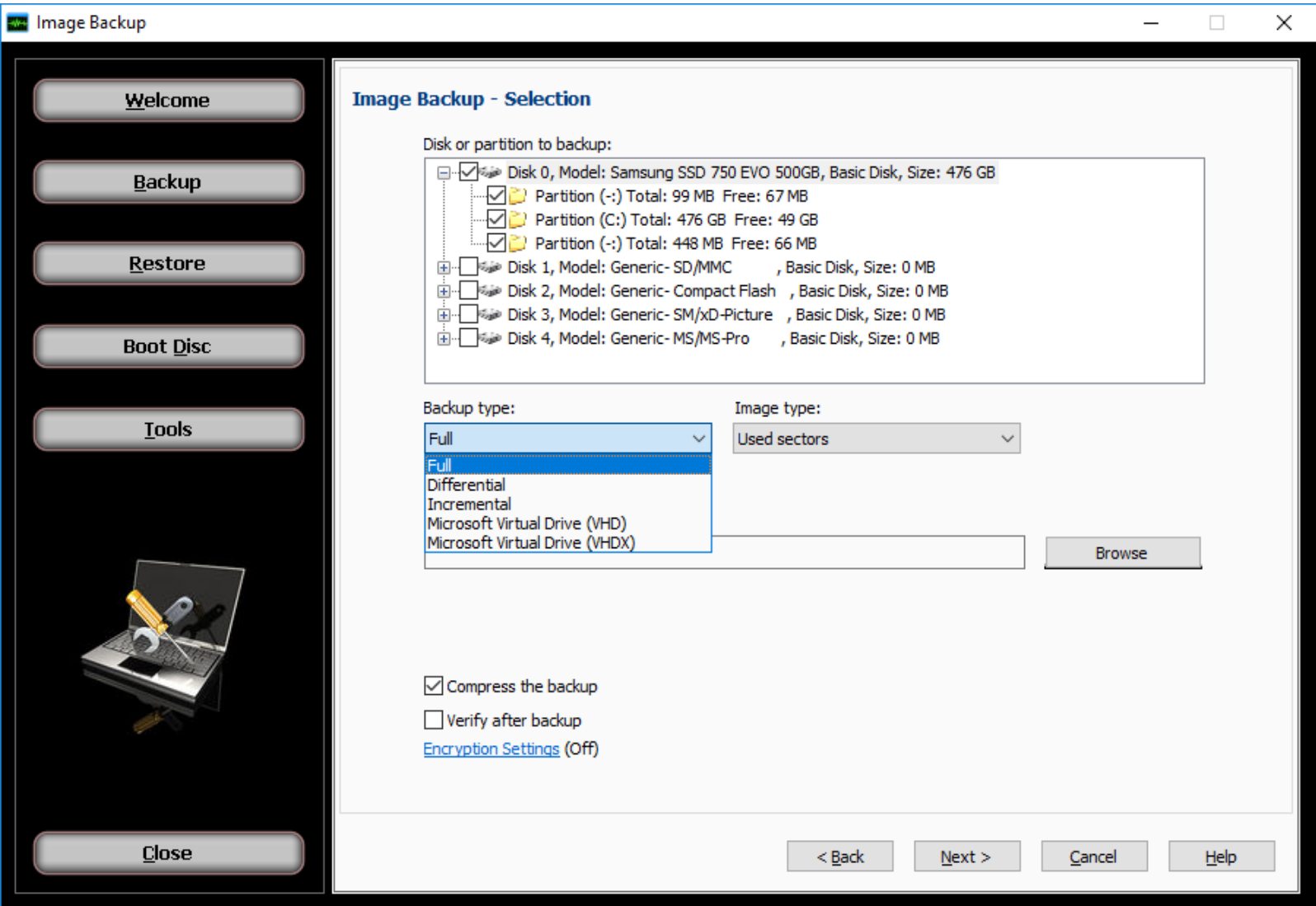
Use the buttons on the left side of the screen to manually perform an image backup or restore operation, create a boot disc, or access various disk image management tools. Creating backup images manually allows more control over where the images are stored and how they are named than do scheduled backup jobs, but requires the user to assume additional responsibility for managing the images.

You will need about 5 GB of free disk space to create a boot disc.

Press the Close button to return to the operation selection screen.

## Selection

### Image Backup - Selection



Use this screen to select disk volumes or entire disks for backup to a local disk or network location.

#### Disk or partition to backup:

Use the checkboxes to select the items you wish to backup.

#### Backup to:

Use the browse button to choose a location and file name to store your backup. You can navigate to the location desired or type a path into the edit box to obtain the same result. Additionally, any configured network devices may be selected as the destination path for users running Windows 7 or later. [Network device definitions](#) may be added from the [Device Tab](#) in the main backup application.

#### Previous backup:

This is only shown if you have selected differential or incremental backup types. It is used to select the base backup for reference when creating the new backup.

### **Backup options:**

#### **Use compression:**

Set this checkbox to use compression when backing up. This results in a smaller output file but may increase the time required to complete the backup.

#### **Verify after backup**

The files that are backed up will be verified to make sure that they were written correctly. Selecting this option will increase backup time. This setting is selected by default.

#### **Encryption settings**

Click 'Encryption settings' to set backup encryption on or off. Encryption provides enhanced security by storing the backup data in a secure format. You may choose the encryption type as None (off), or one of encryption types AES 128, AES 192 or AES 256 (On). A secret key must be also be entered, which is similar to creating a password.

**IMPORTANT:** You will be prompted to enter the secret key to restore an encrypted backup. The restore will not be permitted unless the correct secret key is entered.

#### **Backup type:**

Select from this list to create a backup of these possible types.

**Full** - A backup which does not rely on other backups to complete a single restorable backup.

**Differential** - A backup of the differences from the previously completed full backup which you select.

**Incremental** - A backup of the differences from the previously completed differential or incremental backup which you select.

**Microsoft Virtual Drive (VHD)** - A backup to Microsoft Virtual Drive (VHD). Only one disk may be selected for backup to VHD. The maximum size of the selected disk is 2.0 terabytes (2.0 TB).

**Microsoft Virtual Drive (VHDX)**- A backup to Microsoft Virtual Drive (VHDX). Only one disk may be selected for backup to VHDX. The maximum size of the selected disk is 64.0 terabytes (64.0 TB). The VHDX format was introduced in Windows Server 2012. The VHDX backup type will only work on Windows Server 2012 and higher for Server Operating Systems and Windows 8 and higher for Workstation Operating Systems

#### **Image type:**

Select from this list to create a backup containing these possible image types.

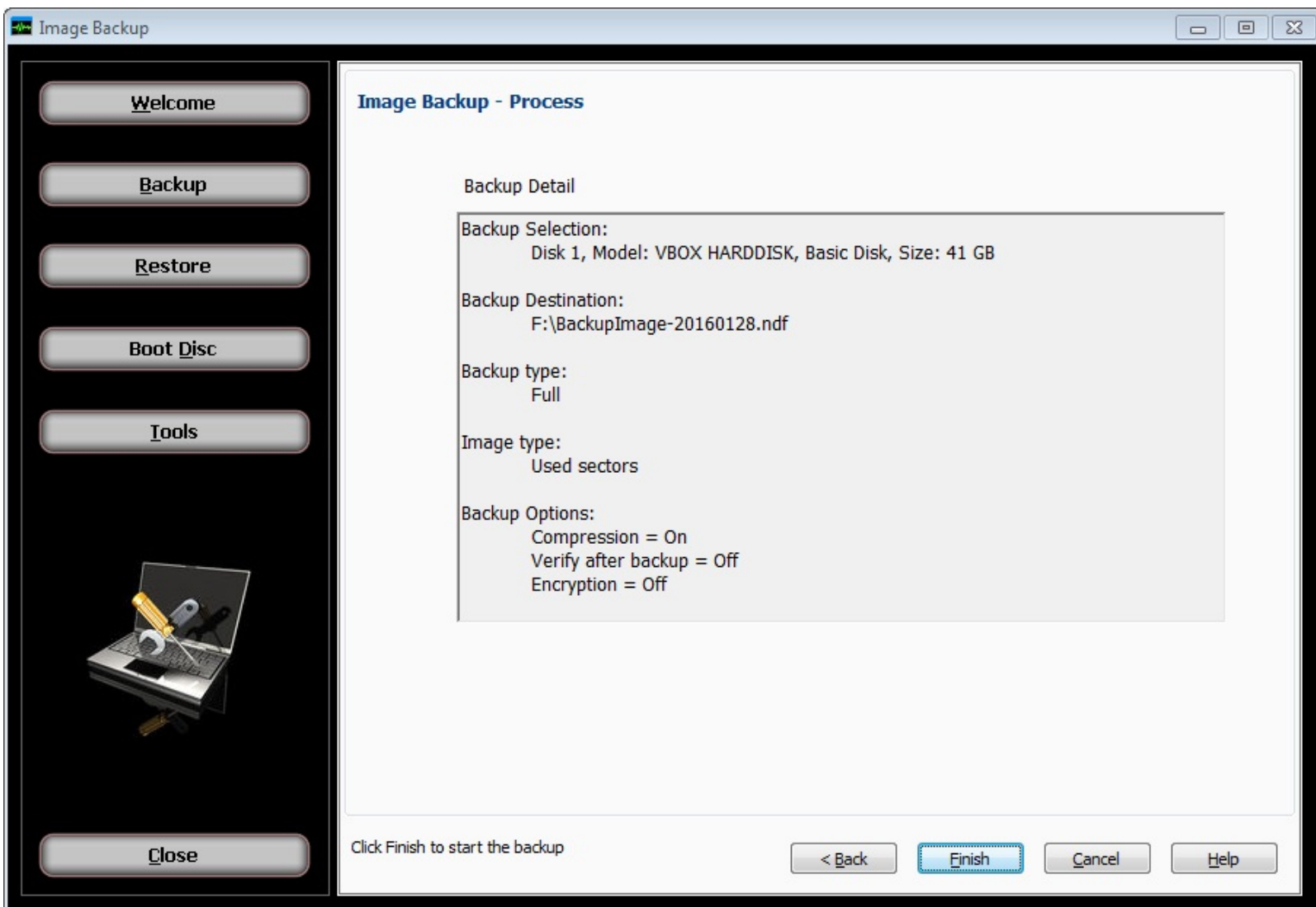
**Used Sector** - Only save disk space that is being used.

**Forensic** - Save all disk space even if it is not being used.

**Forensic Direct** - A forensic image type suited to disks using encryption.

## Process

### Image Backup - Process



This final step is used to start the backup job based on selections and options set in the previous screen.

The summary of all backup selections and options are displayed to confirm your choices. You can change any option by clicking the back button. Once changes are complete, click the next button to return to this screen.

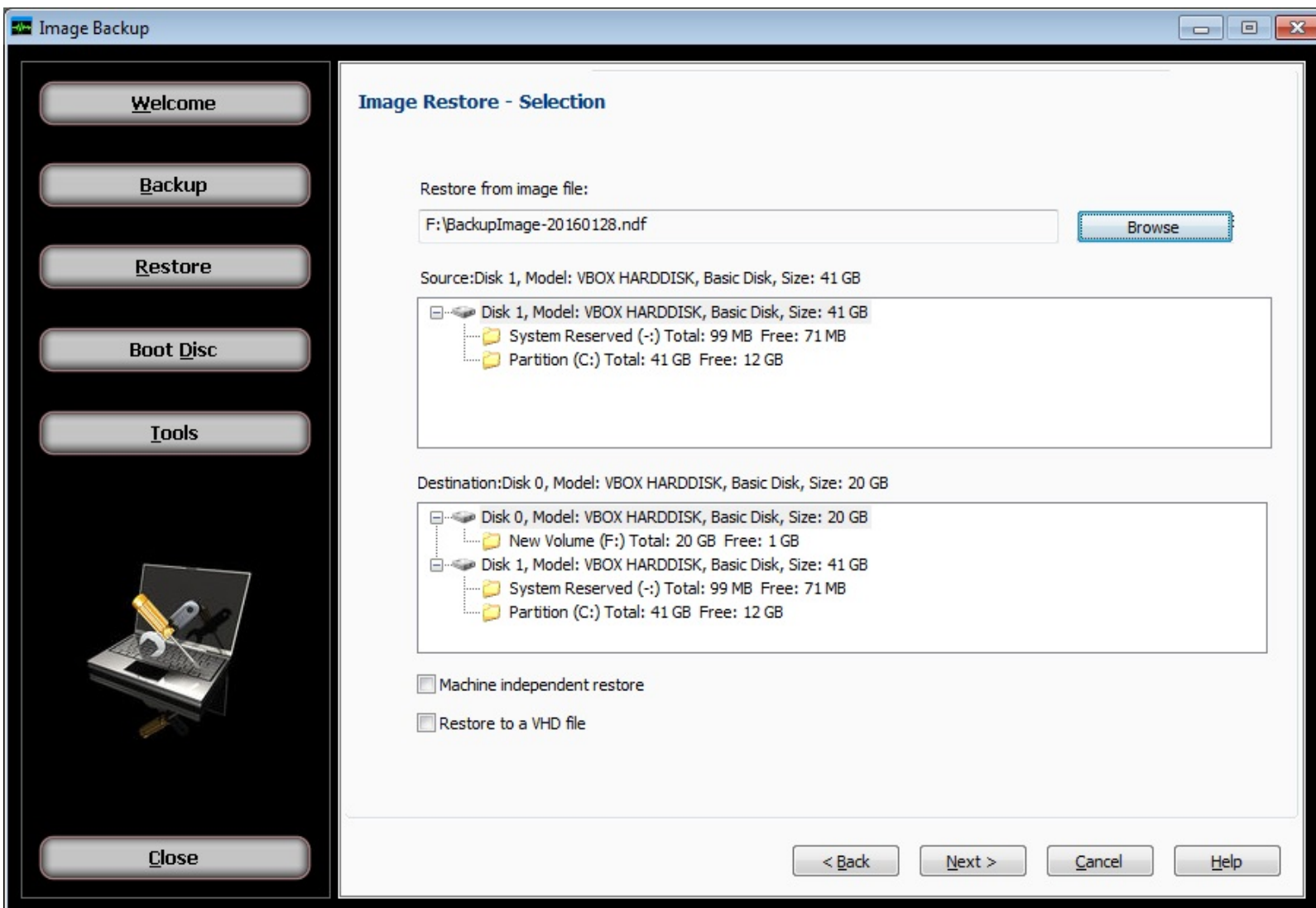
Click the finish button to start the backup. A progress bar appears during the process with the option to stop the backup if you wish to cancel.

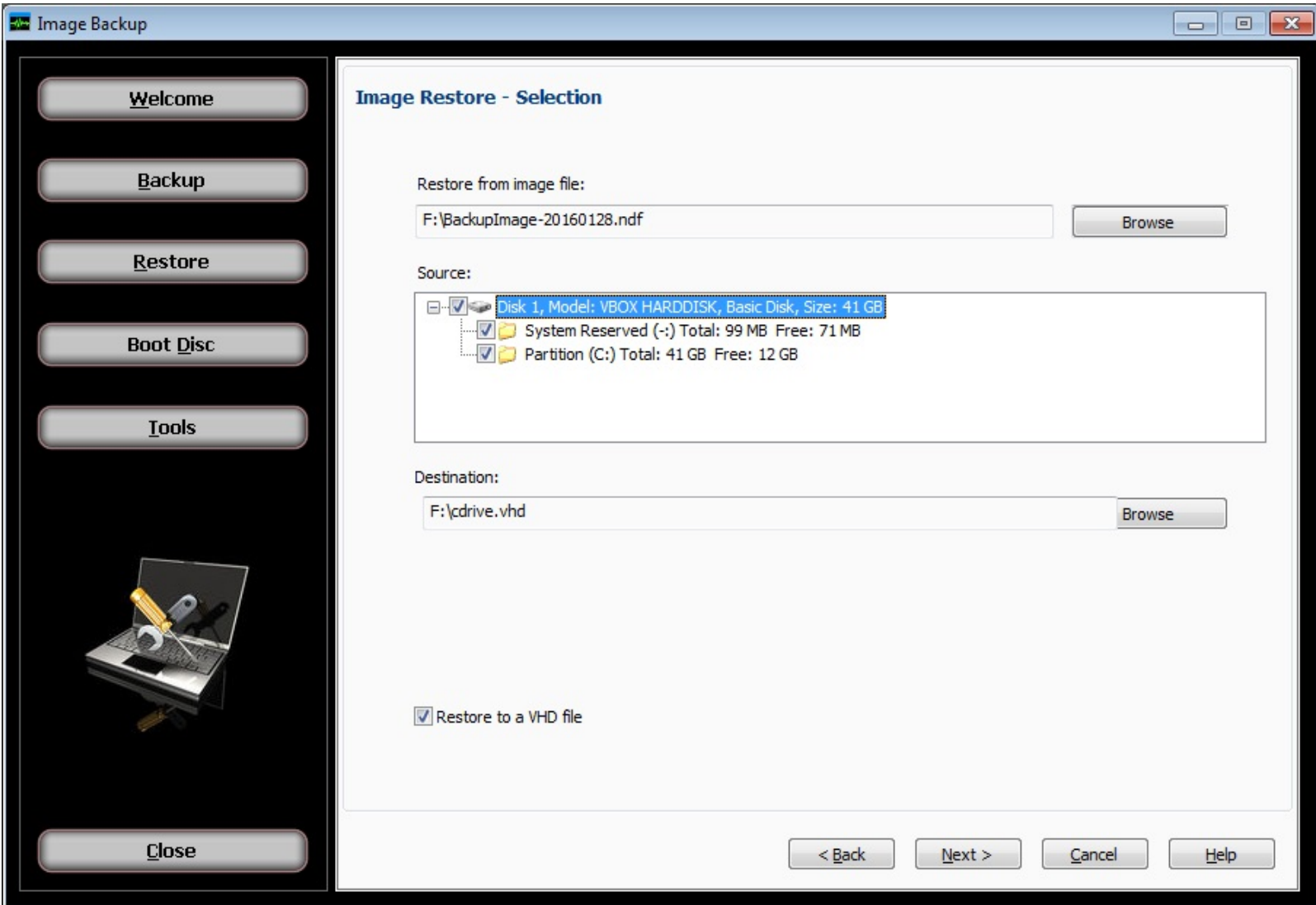
When the process completes, a final status message is shown to indicate success or errors. More information about the job can be found using the main backup application 'Logs' menu item.



# Selection

## Image Restore - Selection





Use this screen to select disk volumes or entire disks from backup files stored on a local disk or network location.

Normal data recovery requires no special options, only source and destination choices. First choose the backup file, and from that backup select the item you wish to recover. Then in the destination list of existing disks, select the item to restore from the selected backup item.

**Restore from image file:**

This is the first choice available before any other options are shown. Use the browse button to locate the desired backup. After confirming the selected backup file, the source list will show the backup content.

**Destination: (drive list)**

This list shows existing drives and volumes available to restore from the selected backup item. This list will not appear when selecting the VHD output option.

**Destination: (file name)**

This is used to specify the output file when selecting VHD output option. Use the browse button to select a location and file name for the output file.

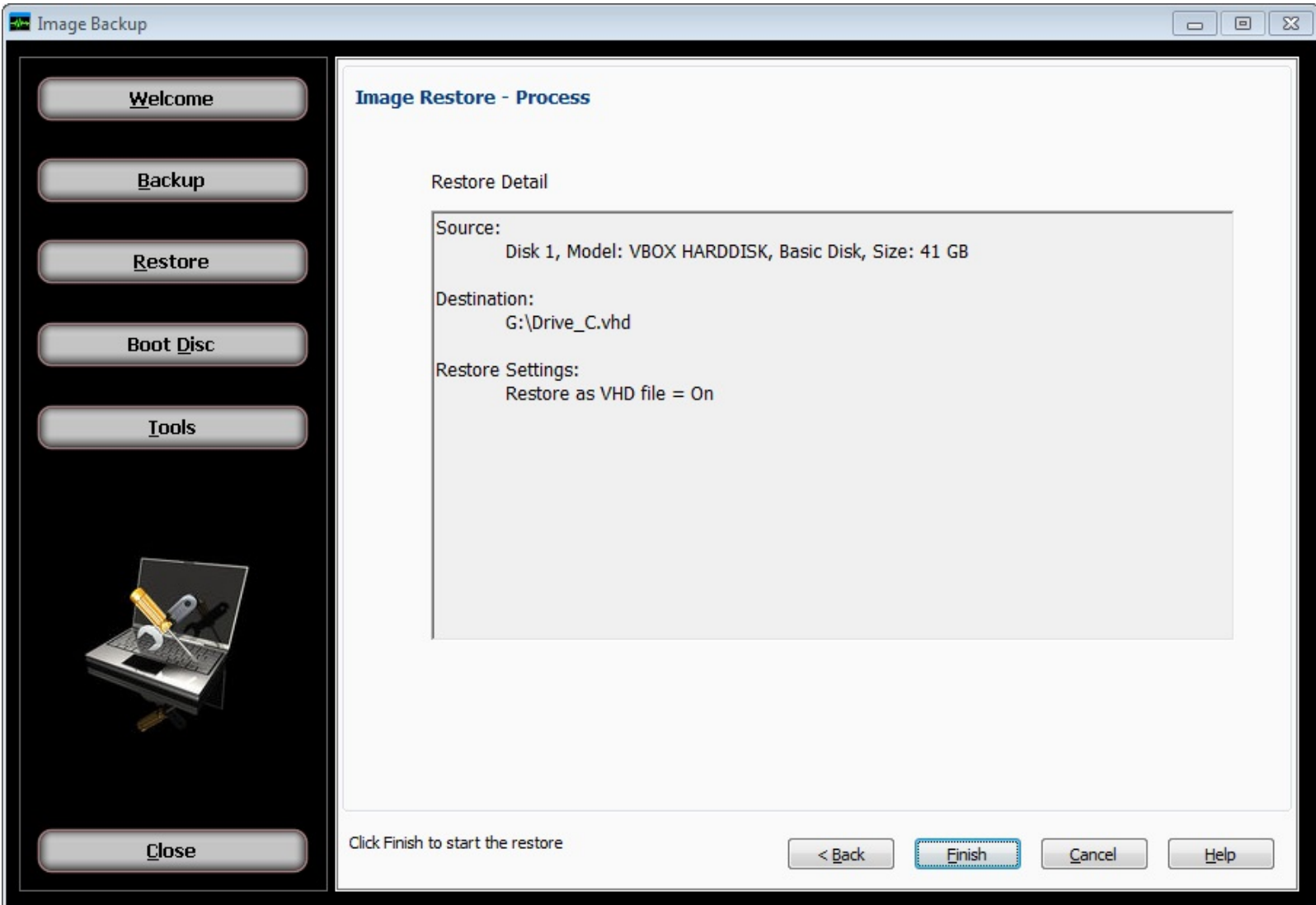
#### **Restore options:**

**Restore to a VHD file** - Using the selections in the backup image, create an output file instead of restoring to another disk. The output file is created using the specified name and location and converted to a Microsoft mountable VHD format. Note that only a used sector backup can be used to create a VHD output file which will mount successfully.

**Machine independent restore** - Use this feature to restore an image containing the system partition onto another computer with different hardware. Note that only a volume (or partition) may be selected from the backup to perform this type of restore, and the destination must not be the current active partition.

## **Process**

### **Image Restore - Process**



This final step is used to start the restore job based on your selections and options set in the previous screen.

The summary of all restore selection and options are displayed to confirm your choices. You can change any option by clicking the back button. Once changes are complete, click the next button to return to this screen.

Click the finish button to start the restore. A progress bar appears during the process with the option to stop the restore if you wish to cancel.

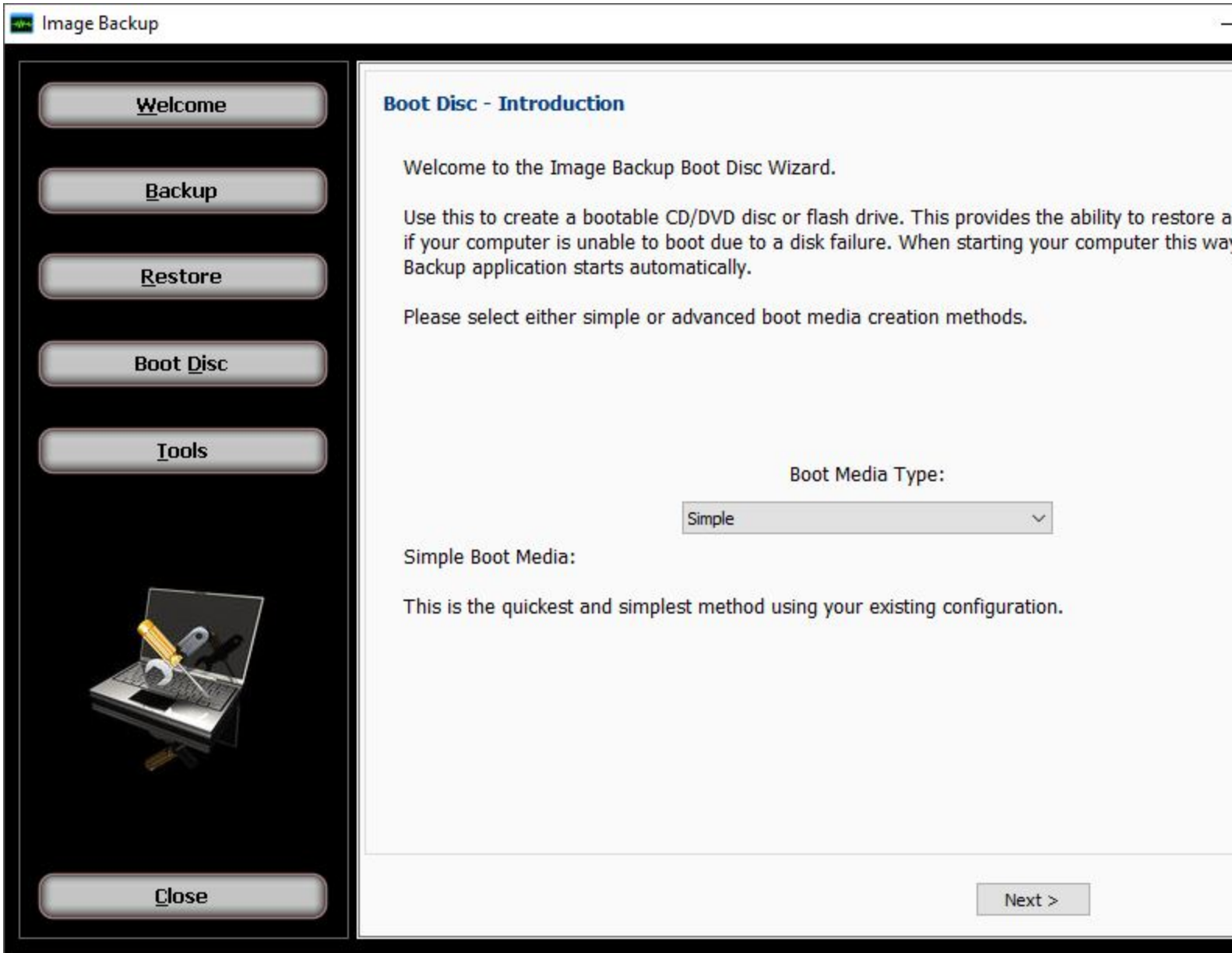
When the process completes, a final status message is shown to indicate success or errors. More information about the job can be found using the main backup application 'Logs' menu item.

## Boot Disc - Introduction and Selection

### Boot Disc - Introduction and boot disc creation type selection

The Boot Disc Introduction screen is also used to select the type of boot disc method you prefer. There are two boot media types (methods) to choose from and they are **Simple** and **Advanced**. It's important to know which method to select. The Simple method utilizes Windows Preinstallation Environment (Windows PE) files that exist in the installed operating system and do not allow for adding additional drivers to the boot media. The Advanced method utilizes the Microsoft Windows Assessment and Deployment Kit (ADK), and this method allows adding additional drivers to the boot media. The drivers have to be compatible with Windows Preinstallation Environment (Windows PE).

For Workstation operating systems such as Windows 10 and similar, the Simple boot media type is preferred since there are normally no special storage controller related type of drivers that the boot media would require in order to see your internal hard drive(s) at the time of booting. For Servers operating systems such as Windows Server 2016 and similar, you will likely need to use the Advanced boot media type, as servers normally utilize internal hard drives connected to a RAID controller and those drivers will need to be added to the boot media. The Boot Media Type selection is shown, with Simple mode selected:

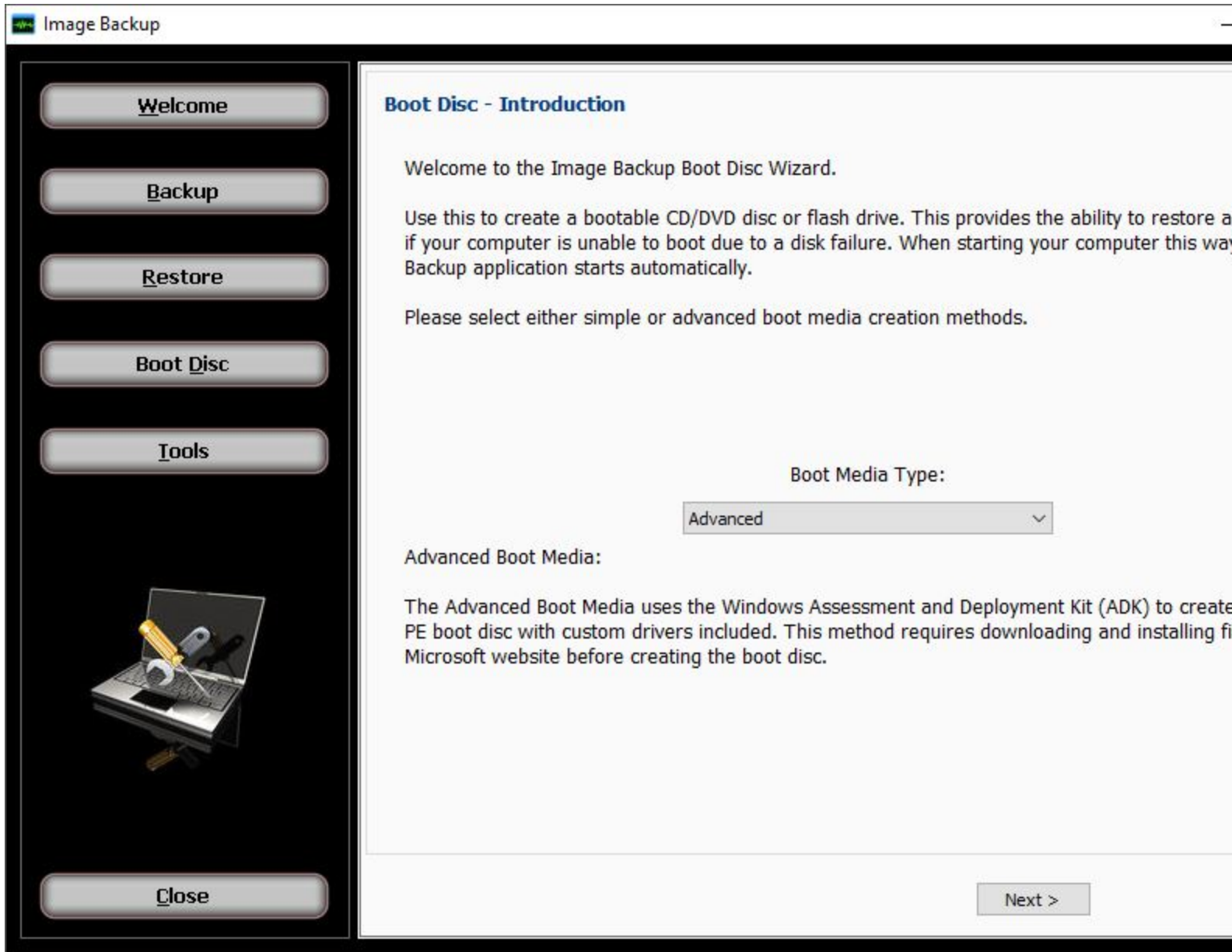


Note: In some rare occasions the Simple mode may not be able to find the installed The Simple and Advanced methods screen is displayed below.

For those users running configurations that require special handling, such as special device drivers that need to be included in the boot disc, the **Advanced** boot media type may be needed to create a boot disc capable of starting the system successfully. These type of drivers that are often required are storage controller drivers, RAID controller drivers primarily, USB 3.0 drivers, and sometimes video drivers if the text is too large or too small to read after booting to the boot media.

In the case of Servers operating systems, most servers utilize hard drives connected to a RAID controller, that RAID controller driver will need to be added to your boot media and the only method that can support adding a driver is the Advanced boot media type. The Advanced boot media type relies on the Windows ADK to create the boot media. If the Windows ADK is already installed the Advanced boot media creation screen will know that and skip the download and installation process for the Windows ADK. If the

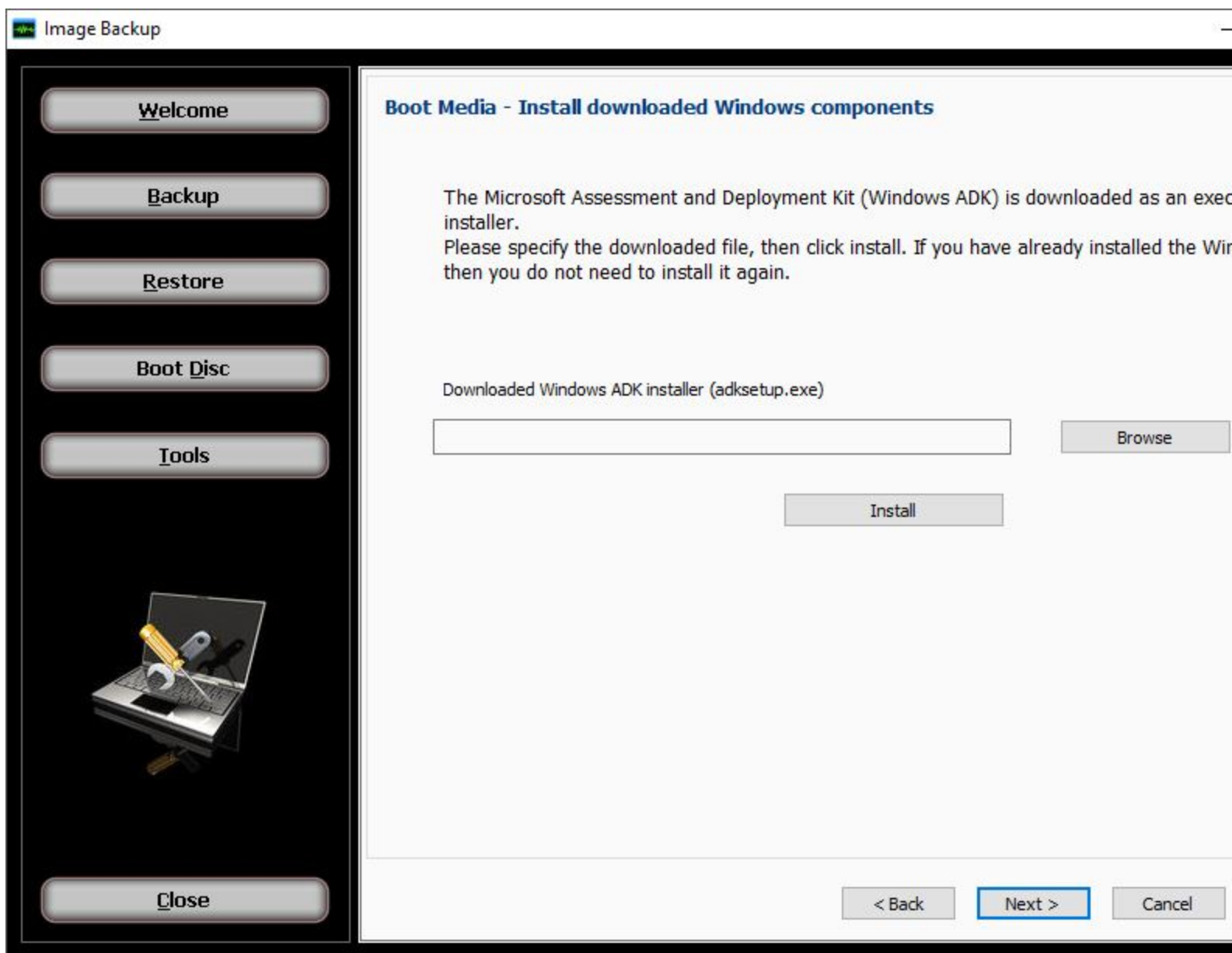
Windows ADK is not already installed on the current system it will prompt you to download the latest ADK Setup program from Microsoft's website, and then it will take care of the installation options for you and install the Windows ADK and then proceed to a screen which will allow you to add the drivers in to the Advanced boot media. The option to add drivers is seen when you click on "Show optional device drivers path" check box during the Advanced boot media creation steps. The **Advanced** mode is selected here:



## Install Windows Assessment and Deployment Kit (ADK) components (for Advanced Boot Media mode only)

Boot Disc - Install Windows components (Advanced Boot Media mode only)

If you currently have the Windows Assessment and Deployment Kit (ADK) installed and it is detected then you will not see this "Install Windows components" screen. If you do see this screen it means the Windows ADK is not installed and you will need to follow the instructions here.



#### **Downloaded Windows ADK installer (adksetup.exe):**

The Microsoft Windows Assessment and Deployment Kit (ADK) is downloaded as an executable file on the prior page. The file name is "adksetup.exe". Use the browse button to locate the file which was downloaded in the previous step. The location and name of the file is needed so that the Windows ADK installation can be launched with our predefined and required options. Do not attempt to run adksetup.exe by yourself, instead utilize the install button detailed below, otherwise required components may not be installed.

#### **Install button:**



With the downloaded Windows ADK setup file location showing above, click the install button to allow the Windows ADK to install. After clicking the install button the ADK installer is started and pre-configured to select only the components you need. Note: During the ADK install you will be able to choose the folder where the Windows ADK will be installed, in case for instance you are low on disk space on C: drive, the default install folder.

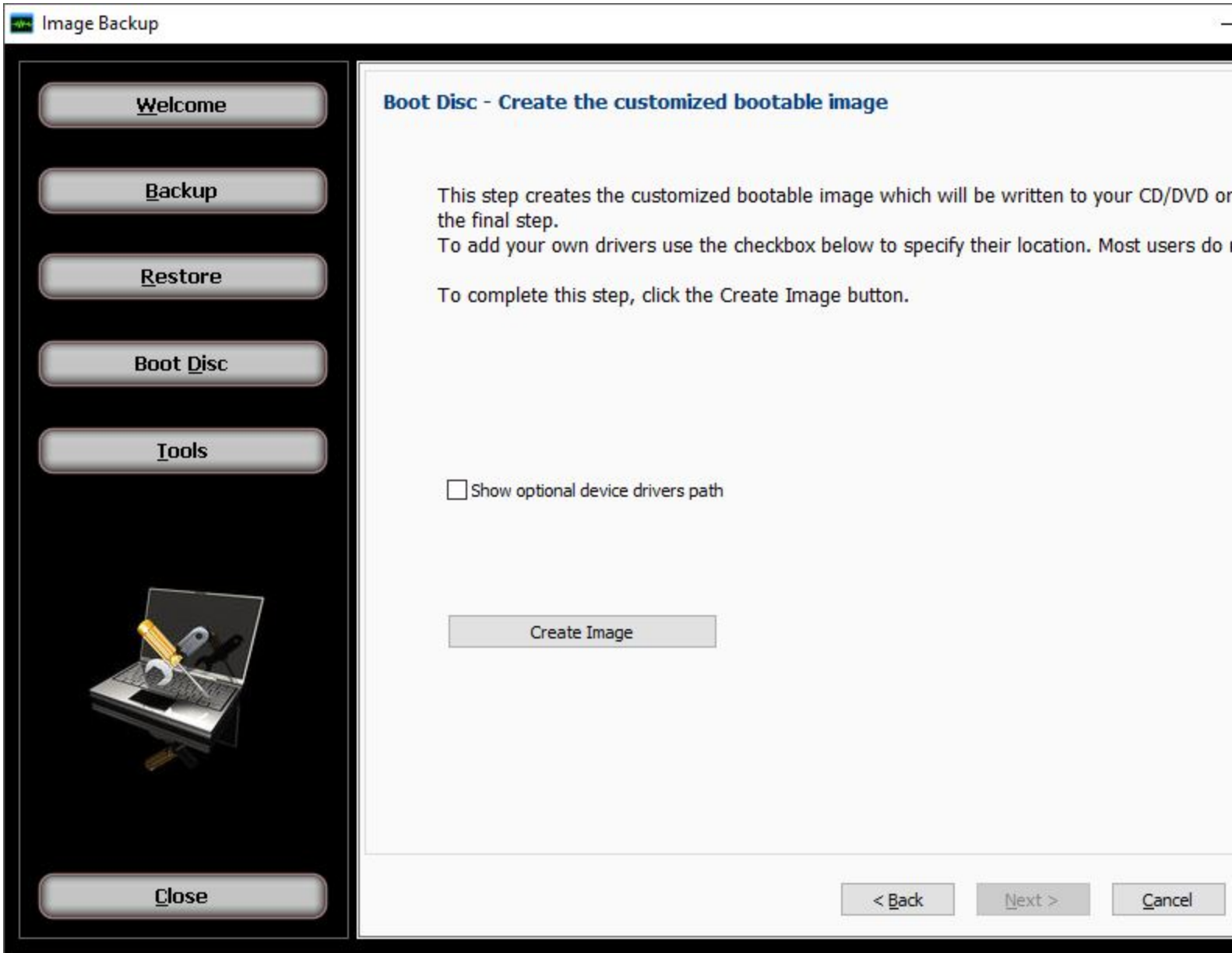
#### **After installing the Windows ADK:**

Once the Windows ADK has been installed successfully, its location is detected automatically in order to run the next steps required to create boot image file based on the Windows PE operating system. You are required to click **Next** to continue.

## **Create Boot Image**

### **Boot Disc - Create the customized bootable image**

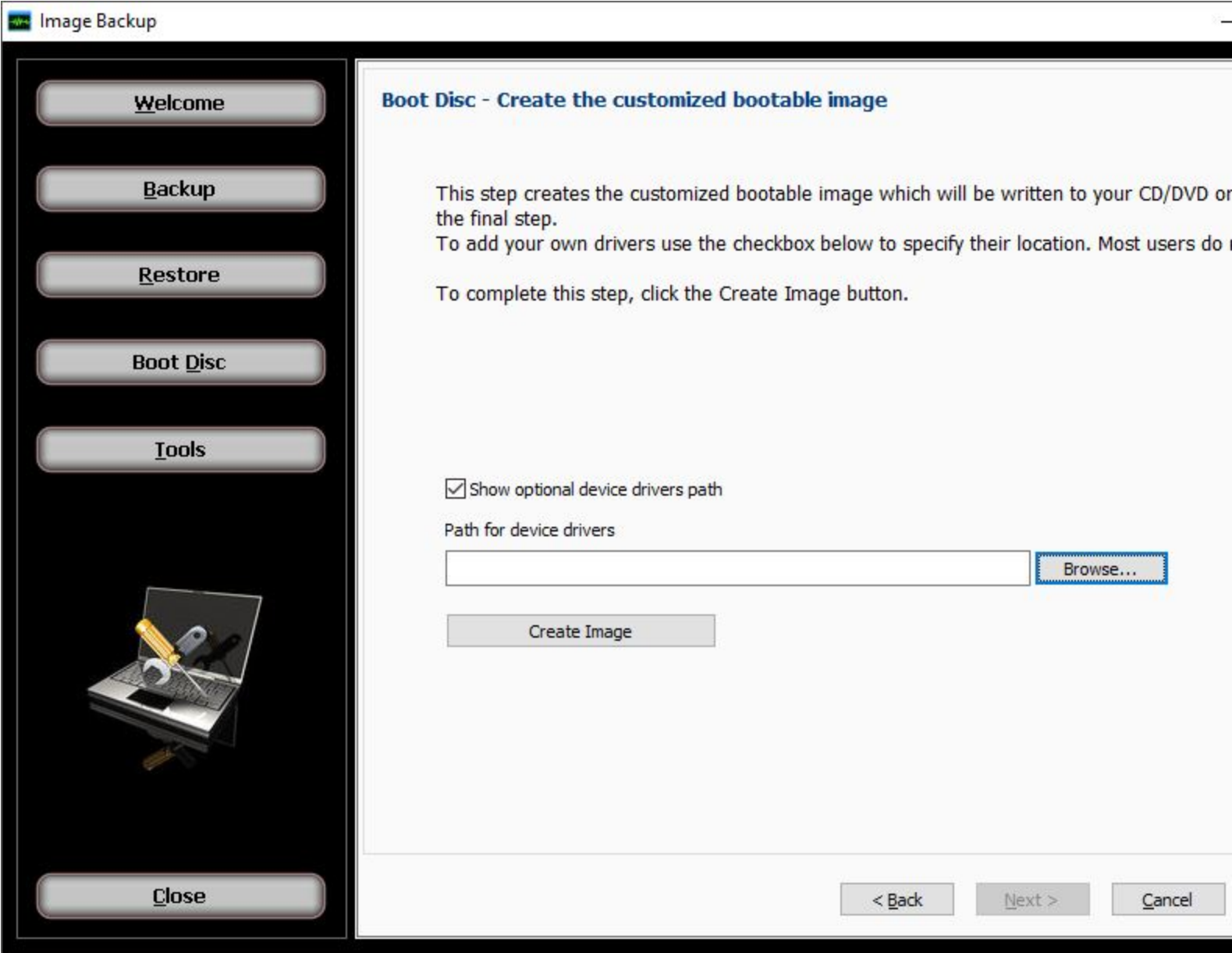
This step creates the customized image restore boot image which will be written to your CD/DVD or flash drive in the final step. To add your own drivers to the boot media utilize the "**Show optional device drivers path**" check box option to browse to the path for where the drivers are stored. The drivers have to be compatible with Windows Preinstallation Environment (Windows PE). Most users with a Workstation operating system do not require adding drivers this way, however Server operating systems most of the time will require the storage controller driver to be added to the boot disc this way otherwise the hard drives that are connected internally to that RAID controller will not be seen after booting the system using the boot image. Some other drivers that you may want to add to the boot media for a Windows Server based environment would be network controller drivers, USB 3.0 controller drivers, and video drivers.



### Show optional files list ( Advanced Mode )

When the "Show optional device drivers path" check box option is utilize the interface will display the path selection to be able to specify optional drivers that you can add to your boot image. Click the browse button to select the path containing the driver(s) that you wish to add. If you have multiple drivers to add, such as a RAID driver and a USB 3.0 driver, make sure that the driver path that you are specifying as a single entry contains the two sub-folders for those two drivers. For instance the folder named "C:\dell\drivers\R272908\" contains your RAID driver and the folder "C:\dell\drivers\R289489\" contains your USB 3.0 driver, if that is the case you would want to select "C:\dell\drivers\" as the folder path when specifying the "Path for device drivers" option. In the Boot Image, drivers are integrated into the Windows PE operating system.

To complete this step, click the "Create Image" button. This will begin the various processes needed to create the Boot Image with messages showing its progress. When the process has completed, click the Next button to proceed to the last step.

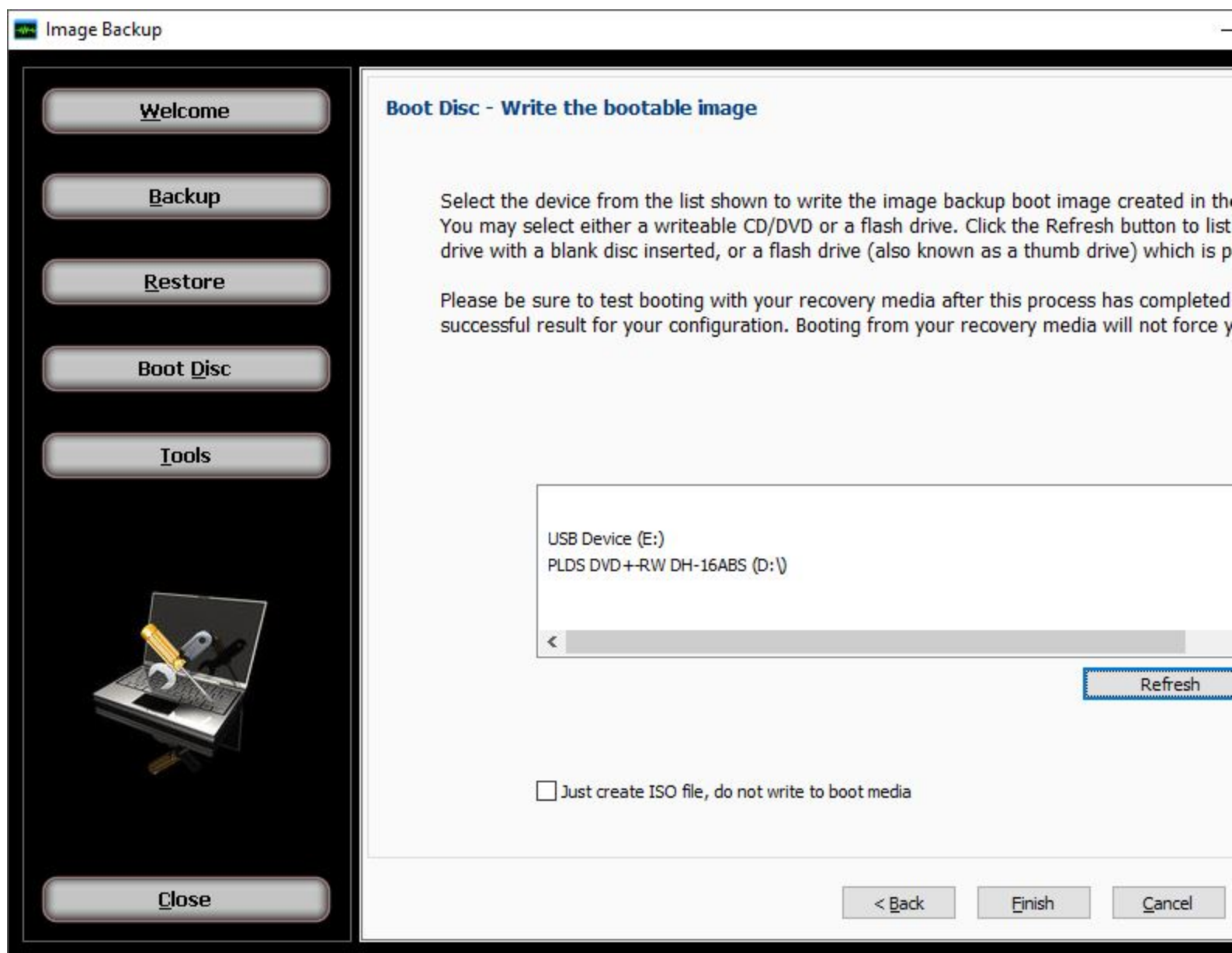


### Write Boot Disc

Boot Disc - Write the bootable image

Select the writable device from the list shown to write the image boot media created in the last step. You may select either a writable CD/DVD or a flash drive. Click the Refresh button to list your CD/DVD drive with a blank disc inserted, or a USB flash drive (also known as a thumb drive) which is plugged in. Note that not all computers are capable of booting from a flash drive.

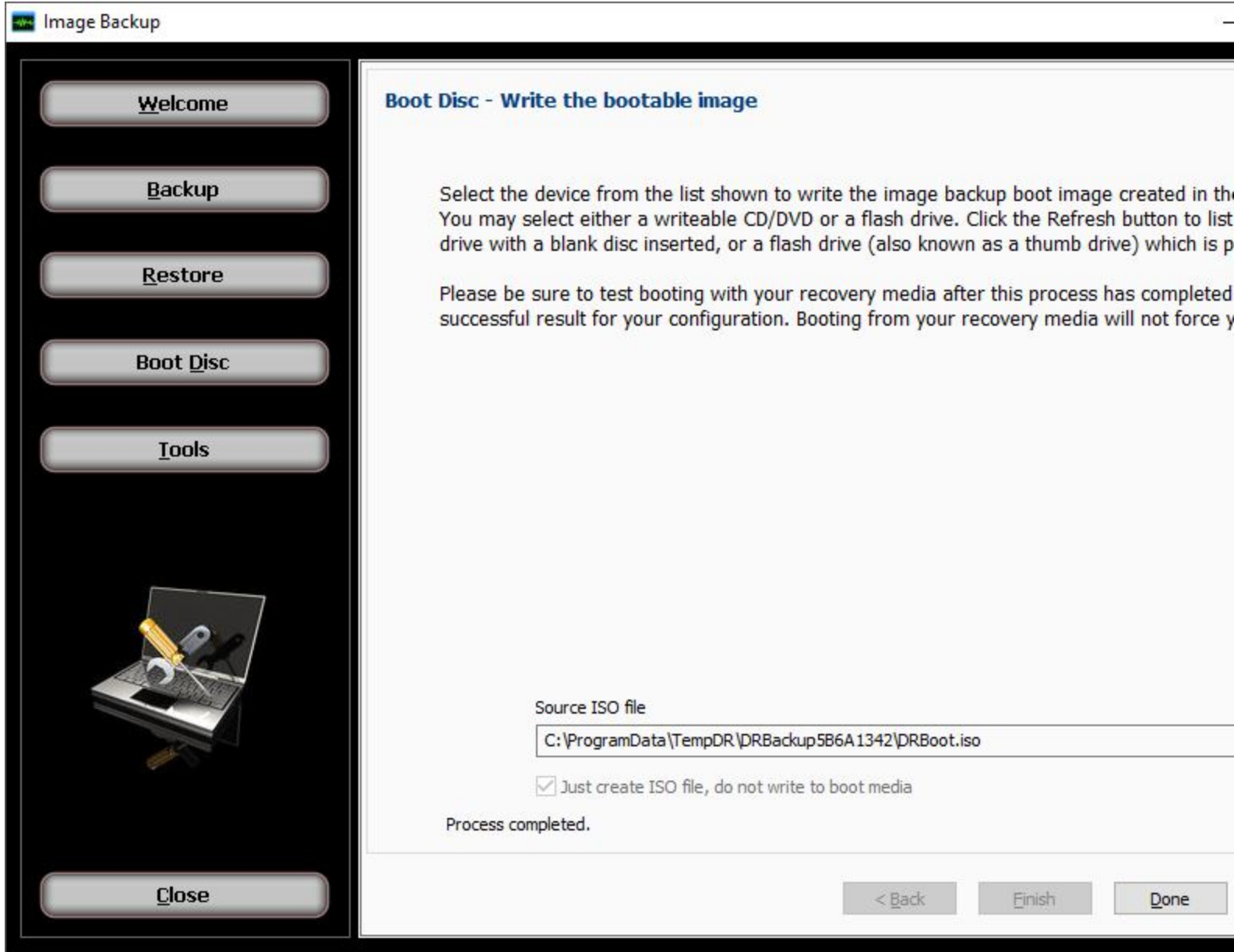
Click the Finish button when you are ready to write the bootable image to the selected device and wait for the process to complete. Once the "Process completed." message is displayed at the bottom of the screen you can click "Done".



If you do not wish to write the boot media but only create the ISO file, the check box labeled as "Just create ISO file, do not write to boot media" provides that option. If checked, you will also see the path and file name where the .ISO file will be available after clicking the finish button. With that .ISO file that has been generated as your boot media, the file can be utilized to write the ISO to CD/DVD or to a USB flash drive at a later time, in case for instance your current computer has a faulty writable media and you aren't able to create the media just this moment or just want to do it at a later time or want to have duplicate boot media, using the alternate method to CD/DVD guide [here](#) and the alternate method USB flash drive guide [here](#).

**If using the "Just create ISO file, do not write to boot media" option:**

This is what the screen will look like if the "Just create ISO file, do not write to boot media" option is checked. It will display the output path for the .ISO file that is your boot media to be able to write the .ISO to CD/DVD or USB flash drive at a later time, described above.



It is recommended to test booting from the selected boot device to be sure you can successfully start your computer using the boot disc or flash drive. Once the boot process completes you should see the Image Restore application started. You do not have to run an actual image restore operation when you have started your computer this way; however it is highly recommended at this point to check to make sure that your internally connected hard drives are seen by the bootable image. If for instance your RAID controller was not added properly and is needed by the bootable image then the internally connected RAID hard drive(s) will not be seen by the bootable

image and will not display as target devices to restore an image backup to the RAID controller hard drives. If that is the case you will need to rebuild the image boot media again paying attention to what was discussed on the prior topic for Create Boot Image.

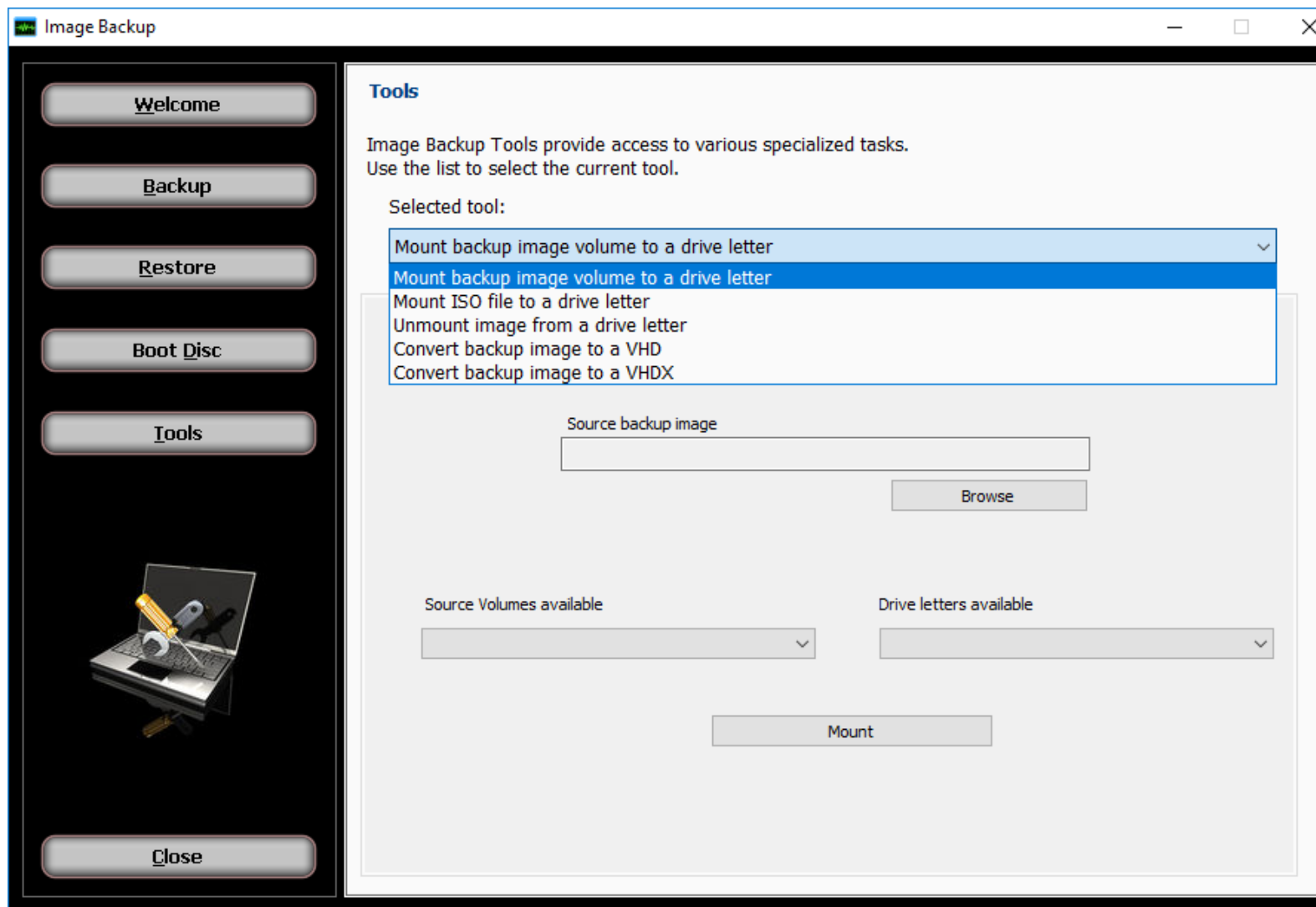
It is also recommended to label the boot media with "NovaBACKUP Image boot media" and possibly even note the version of NovaBACKUP that was utilized here. You can label the CD/DVD media with a sharpie or for flash drive you can create a physical label such as a piece of tape and affix to the flash drive.

This concludes the boot media creation steps.

## Tools

### Tools

The Tools button will display a screen which provides a list from which the user may select a variety of functions:



**Mount backup image volume to a drive letter**

This provides the ability to access files in a backup image without having to run a restore operation. By specifying the backup image, the user may select from any volume listed in the backup image, then select any available listed drive letter to associate with that volume. Then after clicking the 'Mount' button, files will be available by accessing the selected drive letter the same way files are normally accessed.

### **Mount ISO file to a drive letter**

This provides the ability to access files in an ISO file without having to burn that file to a CD or DVD. By specifying the ISO file image, the user only needs to then select any available listed drive letter to associate with that ISO file. Then after clicking the 'Mount' button, files will be available by accessing the selected drive letter the same way files are normally accessed.

### **Unmount image from a drive letter**

Any drive letter that exists from a mount operation may be released and made available again using the unmount function. All that is required is to specify the drive letter desired, then clicking the 'Unmount' button.

### **Convert backup image to a VHD**

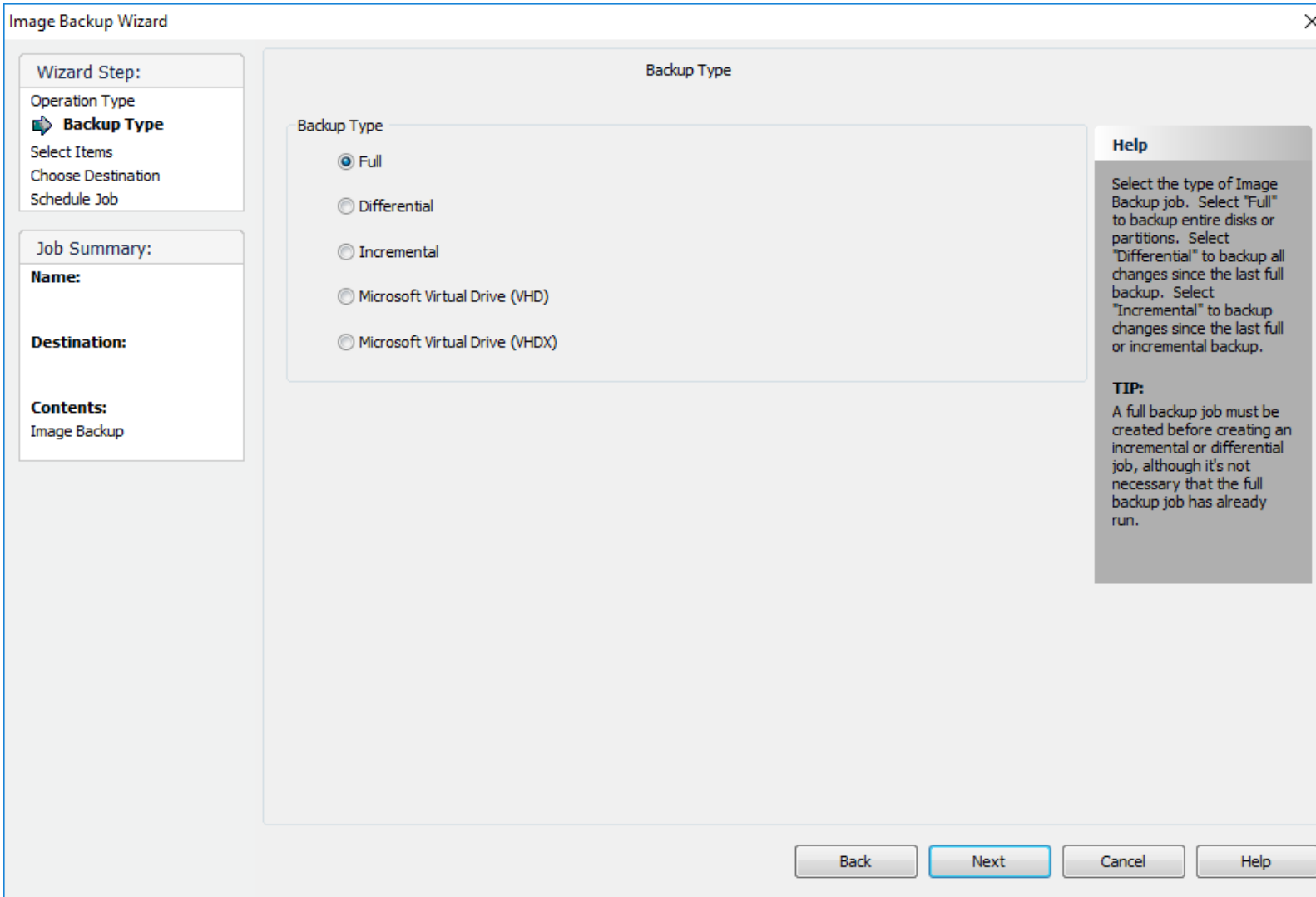
A VHD (virtual hard disk) file is normally associated with the Microsoft Hyper-V server. During restore operations, the user has the option to create VHD file output instead of performing a restore to disk operation. This tool makes the same result possible without requiring the steps normally used for restore. After selecting the source backup image and the drive desired for conversion in the backup, the user then specifies the desired output filename and location. Then after clicking the "Convert" button, the process to create the output file begins with progress displayed.

### **Convert backup image to a VHDX**

A VHDX (virtual hard disk) file is normally associated with the Microsoft Hyper-V server. During restore operations, the user has the option to create VHDX file output instead of performing a restore to disk operation. This tool makes the same result possible without requiring the steps normally used for restore. After selecting the source backup image and the drive desired for conversion in the backup, the user then specifies the desired output filename and location. Then after clicking the "Convert" button, the process to create the output file begins with progress displayed.

## **Select Backup Type**

The first step in scheduling an image backup is to choose the type of job.



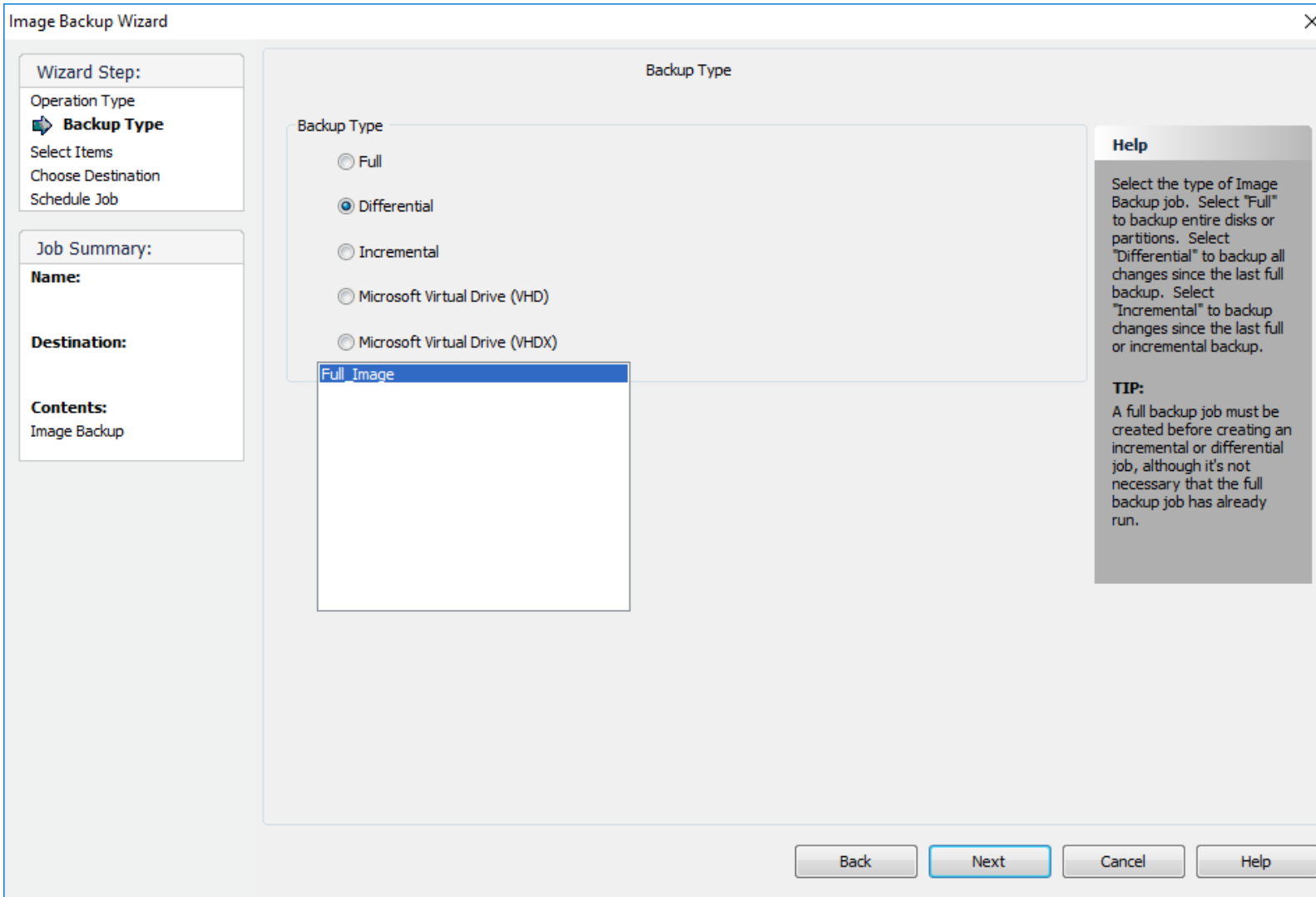
The Help panel on the right side of the screen describes the different type of image backup jobs.



Incremental and differential jobs reduce the amount of space needed for the backup by only saving changes made since a previous backup. Differential backup jobs save the changes made since the last full backup. Incremental backup jobs save the changes made since a previous incremental backup, or since the last full backup if no previous incremental backup exists. The space savings comes at the cost of slower image restore operations since multiple incremental or differential backup files may need to be applied to the full backup file in order to arrive at the desired restore point.

If an incremental or differential backup type is selected, then a list of scheduled full backup jobs is displayed, as shown below.

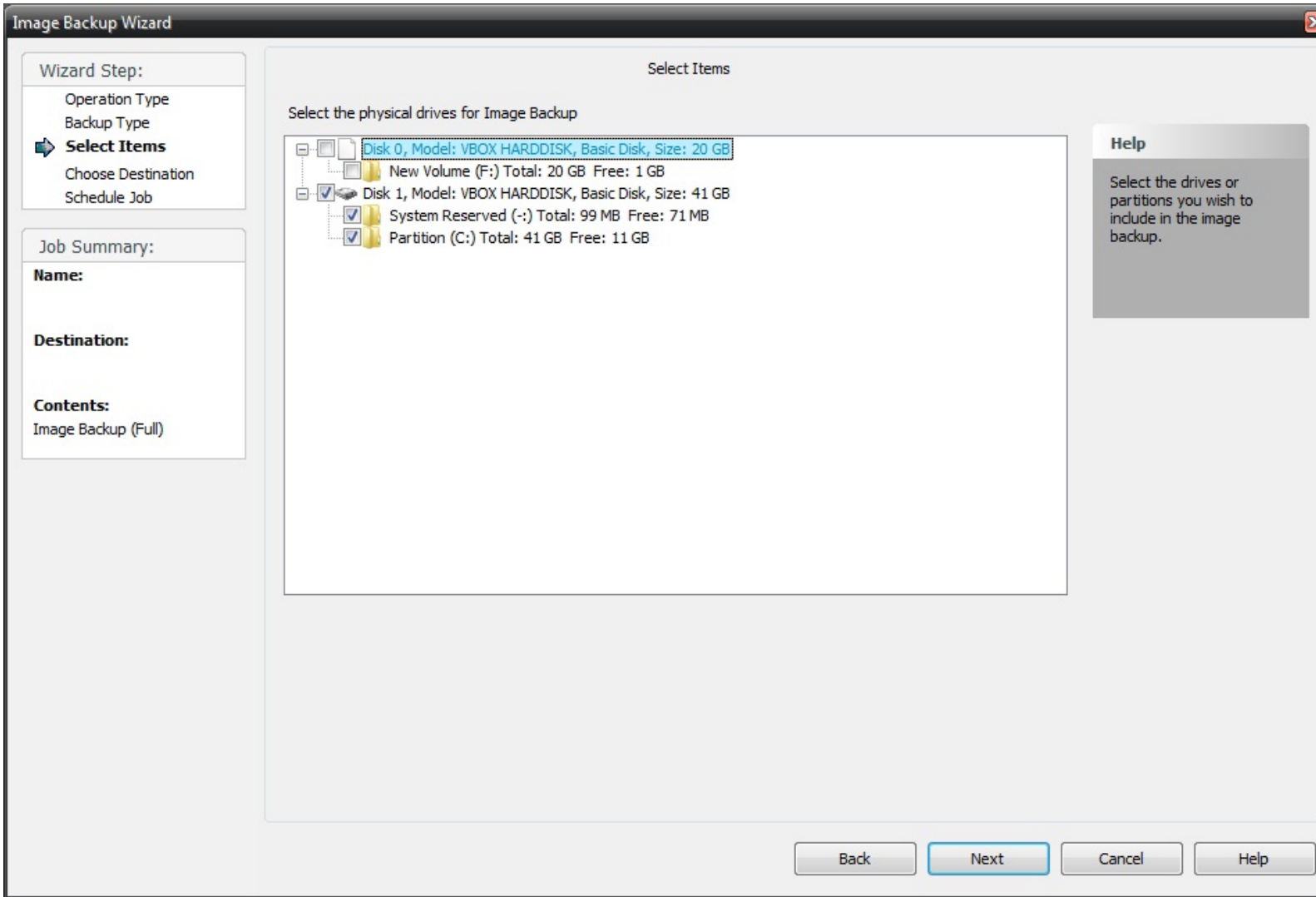




The backup name and job name is displayed . Pick the job that generates the full backup image to be used as the base image for the differential or incremental job, then press the Next button.

## Select Items for Image Backup

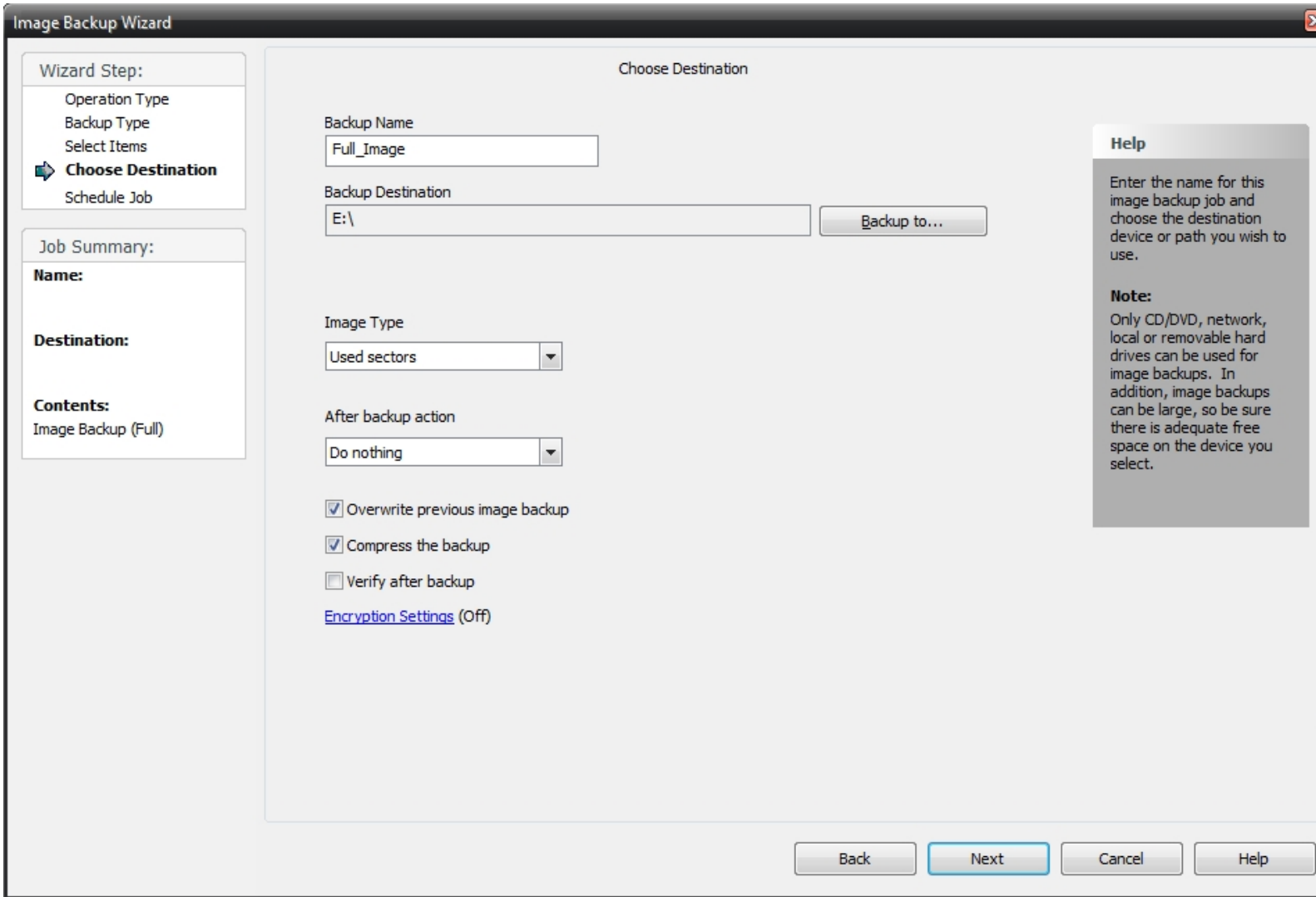
From here, select the disks and/or partitions you wish to create backup images of.



This step is only required when creating a full image backup job. Incremental and differential jobs inherit their settings from the full backup job on which they are based.

## Image Backup Destination

From this screen, you will select a name, destination and other options for a full image backup. For incremental and differential jobs most of the settings are inherited from the full backup on which they are based and cannot be changed.



**Backup Name:** Select a descriptive name for the job.

**Backup Destination:** Select the destination for the backup image.

**Image type:**

Select from this list to create a backup containing these possible image types.

**Used Sector** - Only save disk space that is being used.

**Forensic** - Save all disk space even if it is not being used.

**Forensic Direct** - A forensic image type suited to disks using encryption.

**After image backup action Options:**

After the image backup job completes you can have the computer do nothing, shutdown or restart.

### ***Do nothing***

Nothing will occur after the image backup job completes.

### ***Shutdown the computer***

Shutdown the computer when the image backup job completes.

### ***Restart the computer***

Restart the computer when the image backup job completes.

## **Backup options:**

### **Overwrite previous image backup**

Set this check box to use to overwrite the previous image backup. This option only applies to full or differential backups since incremental backups depend on all previous backup images being available. If the overwrite option is disabled, then a date and time stamp is added to the backup file name to make it unique.

### **Compress the backup**

Set this check box to use compression when backing up. This results in a smaller output file but may increase the time required to complete the backup.

### **Verify after backup**

The data that is backed up will be verified to make sure that they were written correctly. Selecting this option will increase backup time. This setting is not enabled by default.

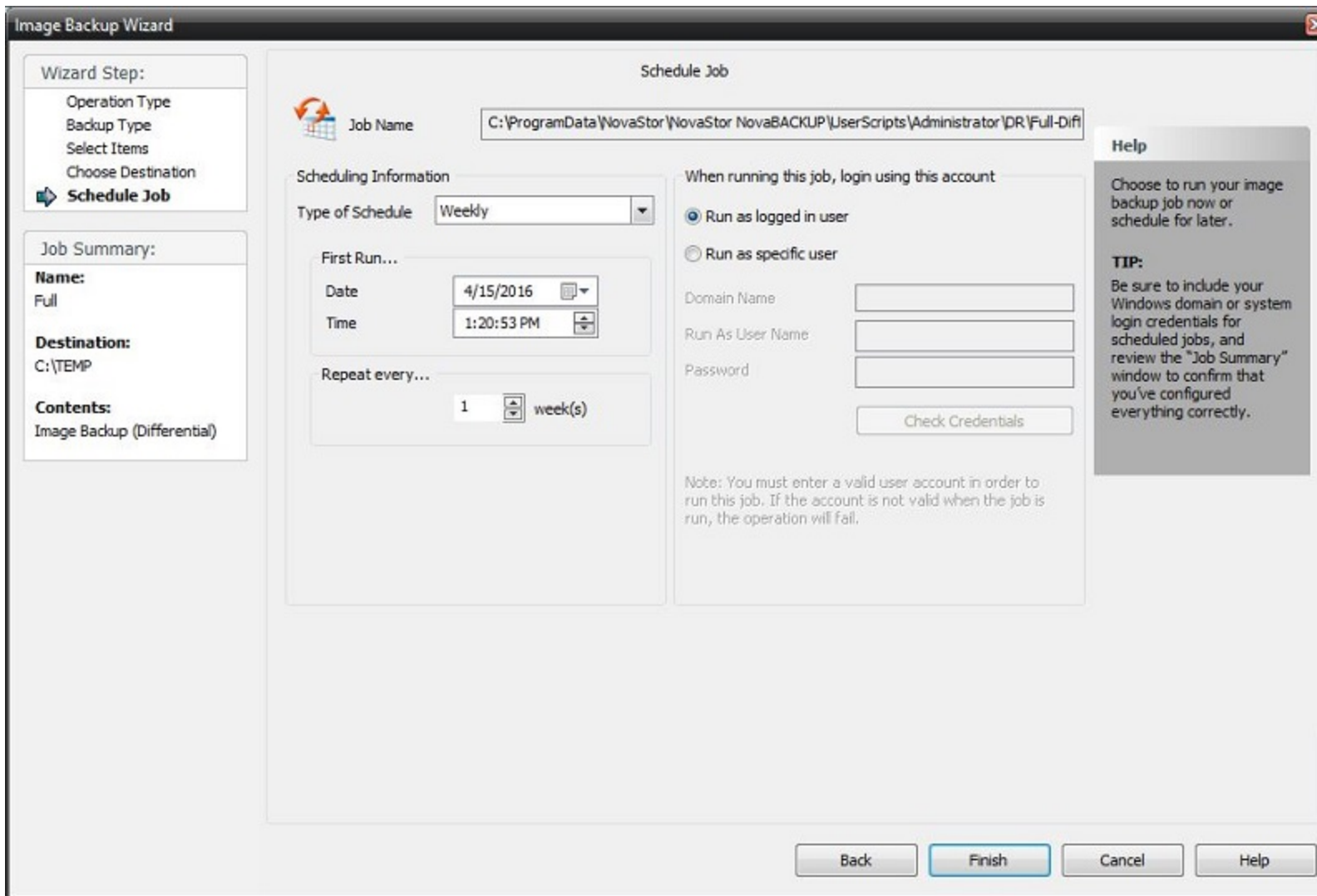
### **Encryption Settings**

Click 'Encryption settings' to set backup encryption on or off. Encryption provides enhanced security by storing the backup data in a secure format. You may choose the encryption type as None (off), or one of encryption types AES 128, AES 192 or AES 256 (On). A secret key must be also be entered, which is similar to creating a password.

**IMPORTANT:** You will be prompted to enter the secret key to restore an encrypted backup. The restore will not be permitted unless the correct secret key is entered.

## **Completing the Image Backup Job**

This is the final necessary screen when creating a backup set using the Wizard.



## Type of Schedule

This drop-down list allows you to select whether you want the backup job to run once, by the minute, hourly, daily, weekly, or monthly.

**Run Once:** Run the job once, at the date and time specified under "Scheduling Information."

**Minute:** Run the job based on a minute/second increment starting at a specific date and time. Under "Scheduling Information", select the appropriate date and time the job is to start and the number of minutes and seconds between each run.

**Hourly:** Run the job based on an hourly increment starting at a specific date and time. Under "Scheduling Information", select the appropriate date and time the job is to start and the number of hours you want the job to repeat.

**Daily:** Run the job based on an daily increment starting at a specific date and time. Under "Scheduling Information", select the appropriate date and time the job is to start and the number of days you want the job to repeat. You can also select specific days to run or not run the job.

**Weekly:** Run the job based on an weekly increment starting at a specific date and time. Under "Scheduling Information", select the appropriate date and time the job is to start and the number of weeks you want the job to repeat.

**Monthly:** Run the job based on a monthly increment starting at a specific date and time. Under "Scheduling Information", select the appropriate date and time the job is to start, and the day of the month and number of months you want the job to repeat.

## Run Job As . .

### Run as logged in user:

Run the job using the Windows login credentials in effect at that time.

### Run as specific user:

In order for the job to run, you must enter valid windows account details.

**Domain Name:** The domain name you are logging into.

**Run as User Name:** The user name you want the job to run as.

**Password:** The password for the account you want the job to run as.



**Note:** The account information entered here is usually account you use to login to windows. However, you may need to use a different account when backing up network/shared drives.



**Important:** You can click the "Check Credentials" button to validate the account you have entered, otherwise the credentials are checked when the Finish button is pressed.

When the Finish button is pressed the job information is saved and will appear in the application's Schedule Tab along with other scheduled backup jobs.

## Backup Retention Overview

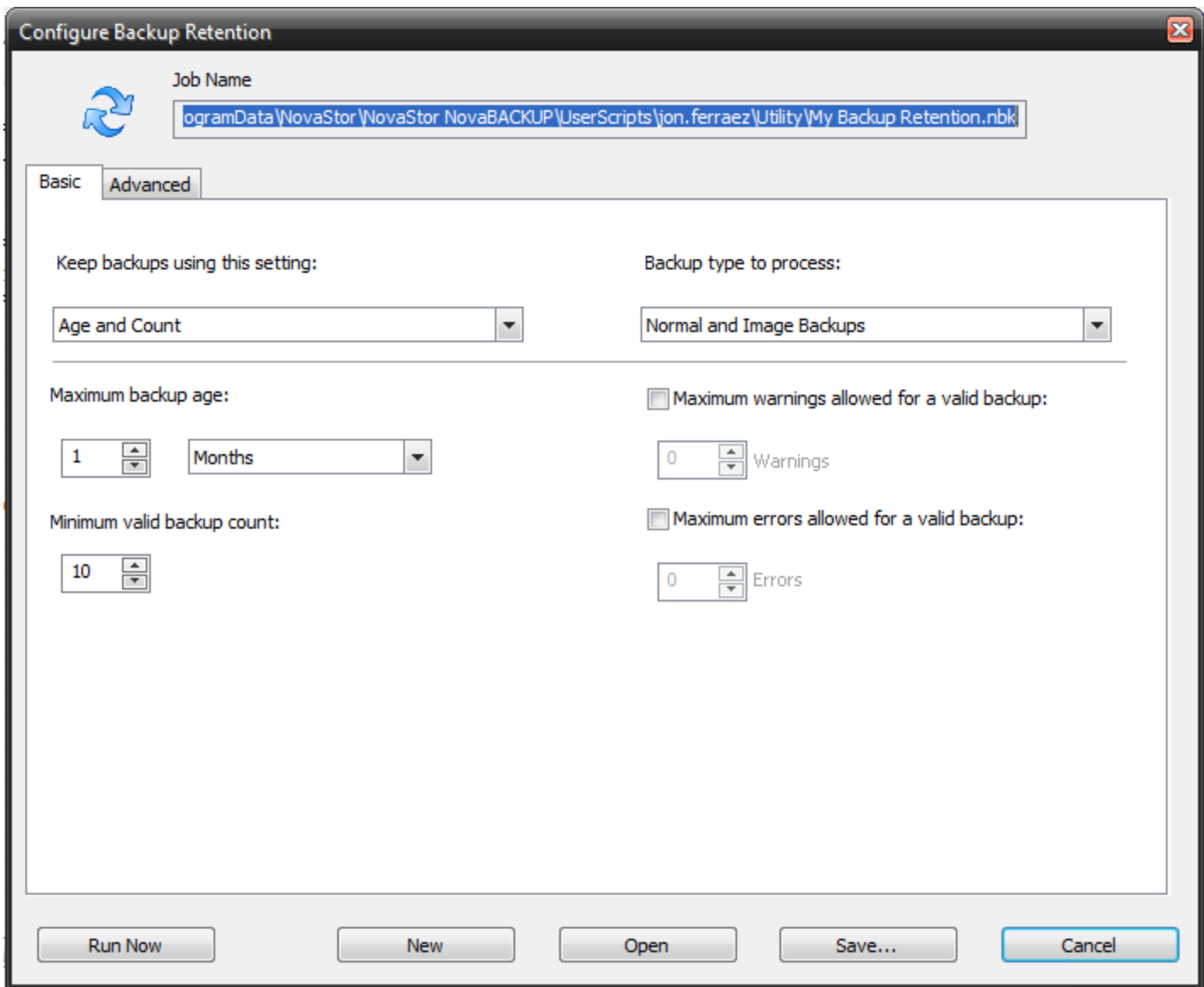
For additional help on this topic please view our KB article [here](#).

The backup retention feature provides the ability to create jobs to control which backups should be kept. This is useful in cases where too many backups have accumulated, storage space is running too low or you wish to keep future backups within a specified range or condition.

Backup retention jobs also check for dependencies to ensure that no backup gets deleted if another backup depends on it in order to be restored as expected. For example an incremental backup will not be deleted if an older related incremental backup remains. Also if a backup was split out to multiple files, that backup sequence will maintain its integrity by not allowing any member of that sequence to be deleted as long as others remain.

A backup retention job may be run on demand or scheduled to run automatically. To access this feature, click the schedule menu item, then click the "Backup Retention" button.

Settings contained in the basic and advanced tabs are explained in separate topics, while those common to the main screen are explained here.



### Job Name

This field displays the current backup retention job script and location. If you wish to schedule a backup retention job, you will need to specify the script as it would be displayed here.

### Run Now Button

Click this button to run the backup retention job using the current settings. This will also save the settings to the job script as shown in the job name field.

### **New Button**

Click this button to open a dialog to specify a name for a new backup retention job. The new job script will have all default settings, which may then be edited and saved to the same name or to a different name.

### **Open Button**

Click this button to open a dialog to select an existing backup retention job. This will load the job settings and set it as the current backup retention job script.

### **Save... Button**

Click this button to open a dialog to save the settings to the current backup retention job script. You can save to the current job script name or save to a different name if preferred.

### **Cancel Button**

Click this button to close the backup retention screen without saving any changes.

**Note:** If you back up to a [Network device](#) (Info: A Network device is a device that you create in the [Device tab](#) of NovaBACKUP, that contains credentials for the network location, which allows the backup to write to a protected network location), and you require [Retention](#) on those backups that are stored on that network device, then your retention job will likely require to have the same 'Network device' selected in the [Retention Advanced tab](#). If that is not set then the retention job may not have the credentials to delete backups at the network location.



## Backup Retention Basic Tab

The screenshot shows a dialog box titled "Configure Backup Retention" with a close button in the top right corner. The "Job Name" field contains the path "ogramData \NovaStor \NovaStor NovaBACKUP \UserScripts \jon.ferraez \Utility \My Backup Retention.nbk". Below the job name are two tabs: "Basic" (selected) and "Advanced".

Under the "Basic" tab, there are two columns of settings:

- Keep backups using this setting:** A dropdown menu set to "Age and Count".
- Backup type to process:** A dropdown menu set to "Normal and Image Backups".
- Maximum backup age:** A numeric spinner set to "1" and a dropdown menu set to "Months".
- Minimum valid backup count:** A numeric spinner set to "10".
- Maximum warnings allowed for a valid backup:** An unchecked checkbox and a numeric spinner set to "0" with the label "Warnings".
- Maximum errors allowed for a valid backup:** An unchecked checkbox and a numeric spinner set to "0" with the label "Errors".

At the bottom of the dialog are five buttons: "Run Now", "New", "Open", "Save...", and "Cancel".

### Keep backups using this setting:

#### Age

Keep backups for a specified minimum amount of time.

#### Count

Keep a specified minimum number of backups.

#### Age and Count

Keep backups for a specified minimum amount of time after the minimum required count is reached.

**Backup type to process:****Normal Backup**

The standard backup type which is based on file selection, also known simply as file backup.

**Image Backup**

Disk image backup created with the Image Backup tool.

**Normal and Image Backups**

Both the normal file and image backups are processed. This is the same process as each type of job were run separately with all settings applied to each type of backup separately.

**Minimum backup age:**

This setting specifies the age when keeping backups based on a minimum age.

**Minimum valid backup count:**

This setting specifies the count when keeping backups based on a minimum count.

**Maximum warnings allowed for a valid backup:**

If this is checked, a backup will be counted as valid only if it has the set number of warnings or less.

**Maximum errors allowed for a valid backup:**

If this is checked, a backup will be counted as valid only if it has the set number of errors or less.

Note: If you back up to a [Network device](#) (Info: A Network device is a device that you create in the [Device tab](#) of NovaBACKUP, that contains credentials for the network location, which allows the backup to write to a protected network location), and you require [Retention](#) on those backups that are stored on that network device, then your retention job will likely require to have the same 'Network device' selected in the [Retention Advanced tab](#). If that is not set then the retention job may not have the credentials to delete backups at the network location.

## Backup Retention Advanced Tab

The screenshot shows a dialog box titled "Configure Backup Retention" with a close button in the top right corner. The "Job Name" field contains the path "ogramData\NovaStor\NovaStor NovaBACKUP\UserScripts\jon.ferraez\Utility\My Backup Retention.nbk". The "Advanced" tab is selected, showing options for backup media type and retention settings. The "Backup media type to process" dropdown is set to "Disk and Tape". The "Process only backups containing this media name" field is empty. Three checkboxes are present: "Delete only incremental and differential backups", "Remove index/logs even if backup file cannot be deleted", and "Report-only mode - just log the results but take no action", all of which are unchecked. A "Network device" dropdown is also empty. At the bottom, there are buttons for "Run Now", "New", "Open", "Save...", and "Cancel".

Configure Backup Retention

Job Name  
ogramData\NovaStor\NovaStor NovaBACKUP\UserScripts\jon.ferraez\Utility\My Backup Retention.nbk

Basic Advanced

Backup media type to process: Process only backups containing this media name:

Disk and Tape

Delete only incremental and differential backups

Remove index/logs even if backup file cannot be deleted

Report-only mode - just log the results but take no action

Network device:

Run Now New Open Save... Cancel

### Backup media type to process:

#### Disk

Process only backups that have been saved to disk or network.

#### Tape

Process only backups that have been saved to tape.

#### Disk and Tape

Process backups that have been saved to disk, network or tape.

### **Process only backups containing this media name:**

For normal backup types, limit the backup retention process to media containing the name specified. For image backup types, limit the backup retention process to backups with file names containing the name specified. Just leave this setting blank to process backups of any name.

### **Delete only incremental and differential backups**

If this is checked, only incremental and differential backups are allowed to be deleted. This will avoid the removal of any full or snapshot backup types.

### **Remove index/logs even if backup file cannot be deleted**

If this is checked, related content gets removed only if the backup was deleted successfully. Related content includes indexes used to list the backup and its log entries as well as actual log files. Note that this setting does not apply to tape backup, because only disk or network backups can be deleted. The default setting is not enabled.

### **Report only mode: just log the results but take no action**

If this is checked, only the results of a retention job is logged, with no changes to the state of any backups. This is similar to a print preview without actually printing.

### **Network device:**

Selecting the [Network device](#) here (Info: A Network device is a device that you create in the [Device tab](#) of NovaBACKUP, that contains credentials for the network location, which allows the backup to write to a protected network location) allows the retention job when executed to have the necessary permissions to delete files on the backup device. If this is not set properly, such as if no Network device is selected which will be the case for all new Retention jobs, then that will cause the retention job when it executes not to be able to delete backups on the device due to lack of permissions, if the target network device where your backups are stored is a protection location (where specific permissions are required to have write access to the share in order for retention when executed to delete the backup files). Note: The Network device that you create in the [Device tab](#) of NovaBACKUP contains those credentials. If you were to change the credentials or any other properties of this Network device later after this setting has been specified and saved, then you will be required to re-select the network device again and then save the retention job (as what is saved here does not actively check the device properties if you do change the device properties later, and then retention job attempts to execute, in that case you would have to come back here and re-select the same network device and then save the retention job). The 'Network device:' selection setting in the Retention Advanced tab was added in version 19.8; prior to that you were required to edit your retention job manually to insert the credentials that were copied from a backup job .nbk script that utilized the same network device to make that work, as detailed in our KB article [here](#).

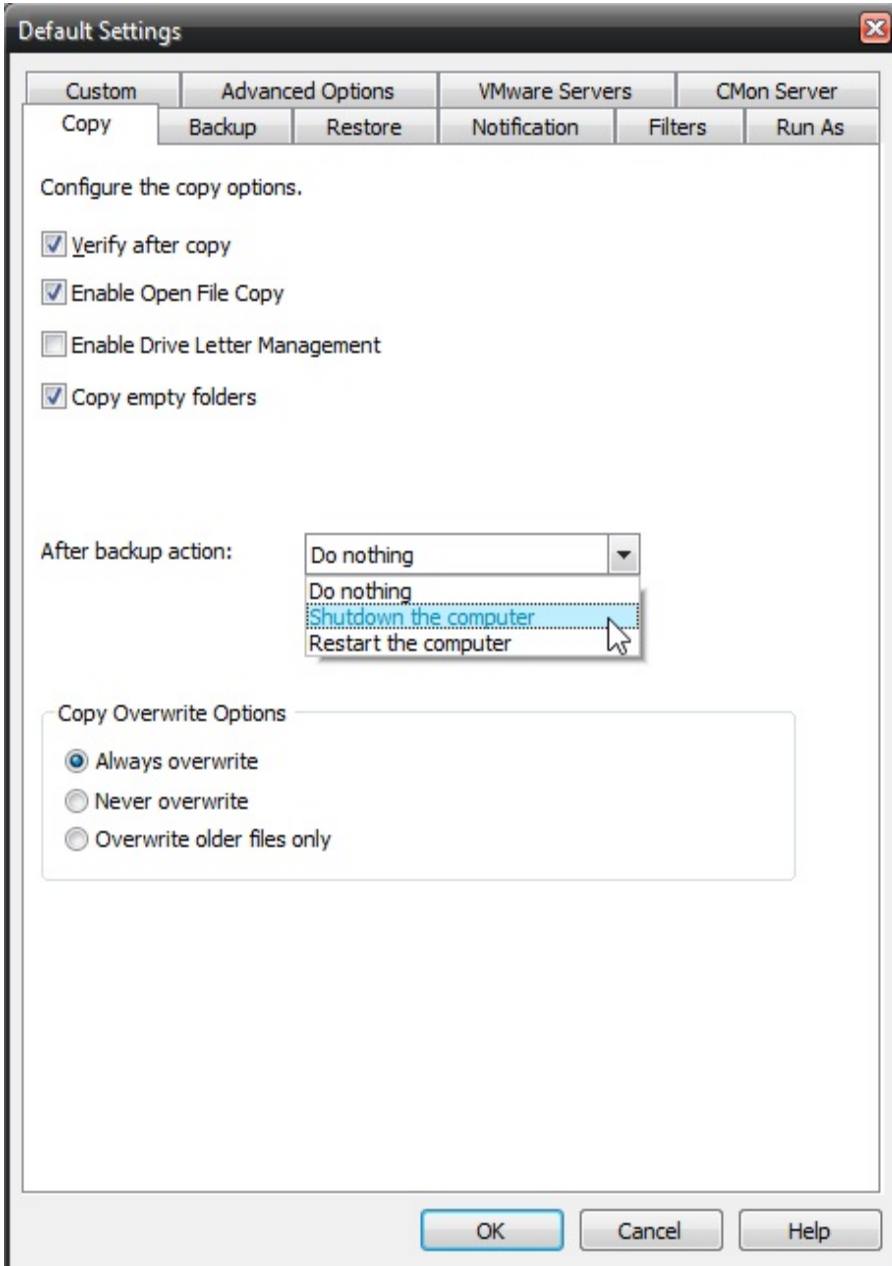
## **Program Settings**

To access the default settings for all tasks, select "Default Settings" in the application menu by clicking the upper left graphic in the Home screen. To access options for individual tasks, press the "Settings" button in the Copy, Backup or Restore Tab to set options for that specific task.



*Note: The settings defined from in Global Settings are overridden by settings defined from the individual task settings.*

## Copy Tab



### Verify after copy

The files that are copied will be verified to make sure that they were written correctly. Selecting this option will increase copy time. This setting is selected by default.



*It is highly recommended to select the option to verify your data after a copy job. This helps to ensure that the copied data matches the data presently on your system. If you do not select this option, and there is an error in some of your copied data, you will not be aware of the errors until you go to access the copied data.*

### **Enable Open FileCopy**

Select this option to have NovaBACKUP automatically copy open files on the local system using Volume Snapshot Service (VSS).

### **Enable Drive Letter Management**

Select this option to have NovaBACKUP automatically select the correct removable disk device (USB) even when its drive letter changes.

### **Copy empty Folders**

Select this option to copy empty folders.

### **After copy "backup" action Options**

After the copy job completes you can have the computer do nothing, shutdown or restart.

#### ***Do nothing***

Nothing will occur after the copy job completes.

#### ***Shutdown the computer***

Shutdown the computer when the copy job completes.

#### ***Restart the computer***

Restart the computer when the copy job completes.

### **Copy Overwrite Options**

#### ***Always Overwrite***

Source file will always overwrite an existing file of the same name on the destination.

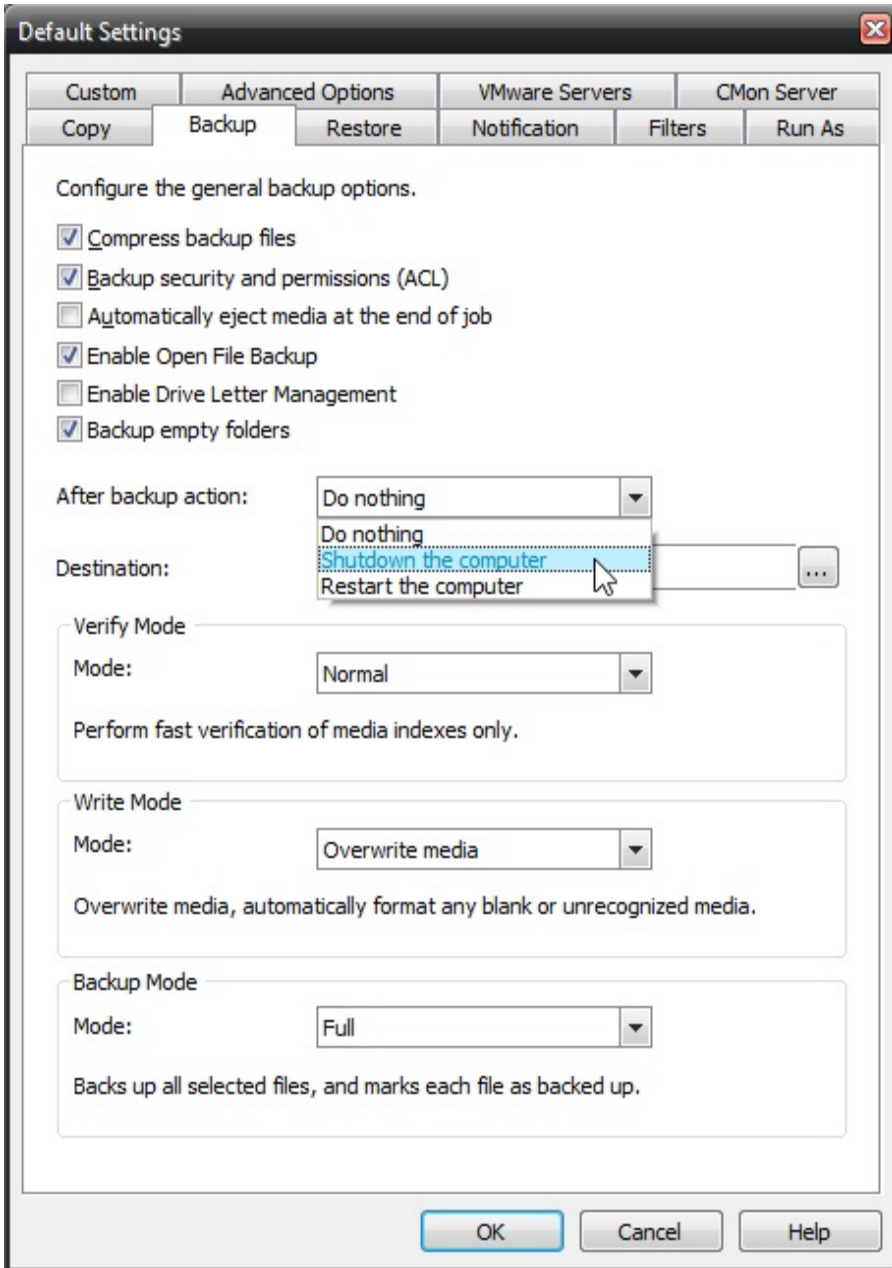
#### ***Never Overwrite***

Source file will never overwrite an existing file of the same name on the destination.

#### ***Overwrite older files only***

Source file will overwrite an existing file of the same name on the destination if the destination file is older.

### **Backup Tab**



### Compress backup files

The backup files are compressed to save space. Backup speed is decreased when this option is selected. This setting is unselected by default.

### Backup ACL File Permissions

Select this option to backup Access Control Lists (ACL's) in addition to file data. ACL's contain file and system permissions. This option should be enabled to maintain system security.

### Automatically Eject Media. . .

Select this option to have NovaBACKUP automatically eject the media after a backup has completed (device must support media eject)

### **Enable Open File Backup**

Select this option to have NovaBACKUP automatically backup open files on the local system using Volume Snapshot Service (VSS).

### **Enable Drive Letter Management**

Select this option to have NovaBACKUP automatically select the correct removable disk device (USB) even when it's drive letter changes.

### **Backup empty folders**

Select this option backup empty folders.

### **After backup action Options**

After the backup job completes you can have the computer do nothing, shutdown or restart.

#### ***Do nothing***

Nothing will occur after the backup job completes.

#### ***Shutdown the computer***

Shutdown the computer when the backup job completes.

#### ***Restart the computer***

Restart the computer when the backup job completes.

### **Destination**

Select the default destination device a backup for all new backup jobs.

### **Verify Mode Options**

The verify mode options are utilized to verify your backup to the original source. The verify modes are None, Normal, and Advanced. Normal is the default verify mode.

#### ***None***

Do not perform any verification.

#### ***Normal***

Perform fast verification of media indexes only.

#### ***Advanced***

Perform full comparison of the backup file to the original file. The "Advanced" verification mode performs a read-back and may double backup times.



*It is highly recommended to select the "Advanced" verify mode option to verify your data after a backup. This helps to ensure that the backed up data matches the data presently on your system. If you do not select this option, and there is an error in some of your backed up data, there will be errors upon restoring that data if you should need to.*



**Write Mode*****Overwrite media:***

Overwrite all recognized media. Automatically format blank or unrecognized media

***Append to Media:***

Append to recognized media. Automatically format blank or unrecognized media

**Backup Mode*****Full***

Backs up all selected files, and marks each file as backed up. This is the default setting.

***Incremental***

Backs up (and marks as backed up) selected files that have either not been backed up previously or have changed.

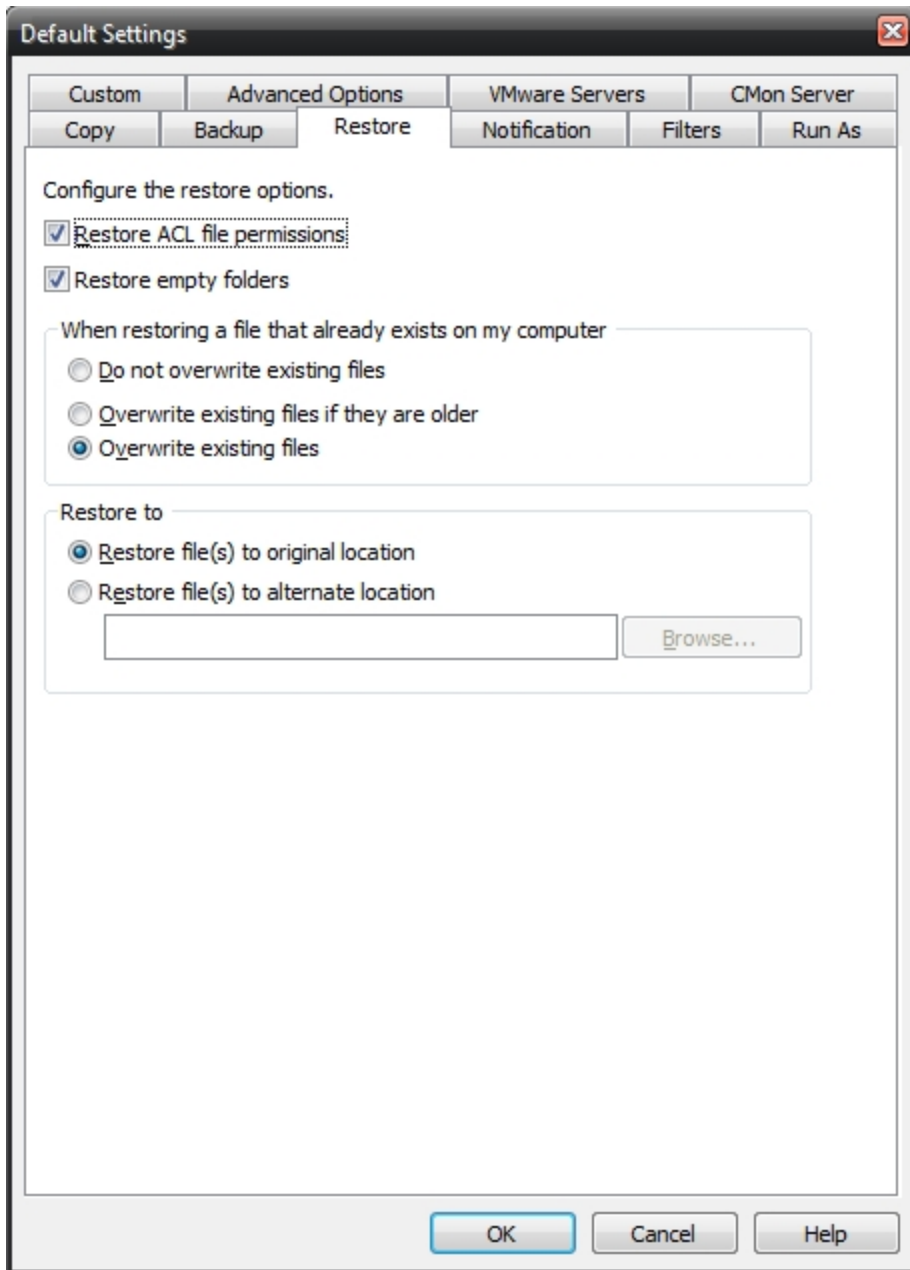
***Differential***

Backs up selected files that have either not been backed up previously or have changed. These backed up files are not marked as backed up, however.

***Snapshot***

Backs up all selected files and does not mark any files as backed up.

## Restore Tab



### Restore ACL File Permissions

Select this option to restore security permissions on files and subdirectories. Note that the backup ACL's option must have been selected during the original backup for them to be restored.

### Restore empty folders

Select this option to restore empty folders.

## **Existing Files Options**

The recommended setting is to not overwrite a file if it already exists on your computer. Other choices include only overwriting the file if the existing file is older or always overwriting the file.

### **Do not overwrite existing files**

Upon restoration, files that already exist on your computer will not be overwritten by files from the backup

### **Overwrite existing files if they are older**

Upon restoration, if a file is found to exist on your computer already, it will only be overwritten if the file on your computer is older than the one found in the backup.

### **Overwrite existing files**

Upon restoration, if a file is found to already exist on your computer, it will always be overwritten.

## **Restore File Placement**

The default setting is to restore the file(s) to the original location they were backed up from.

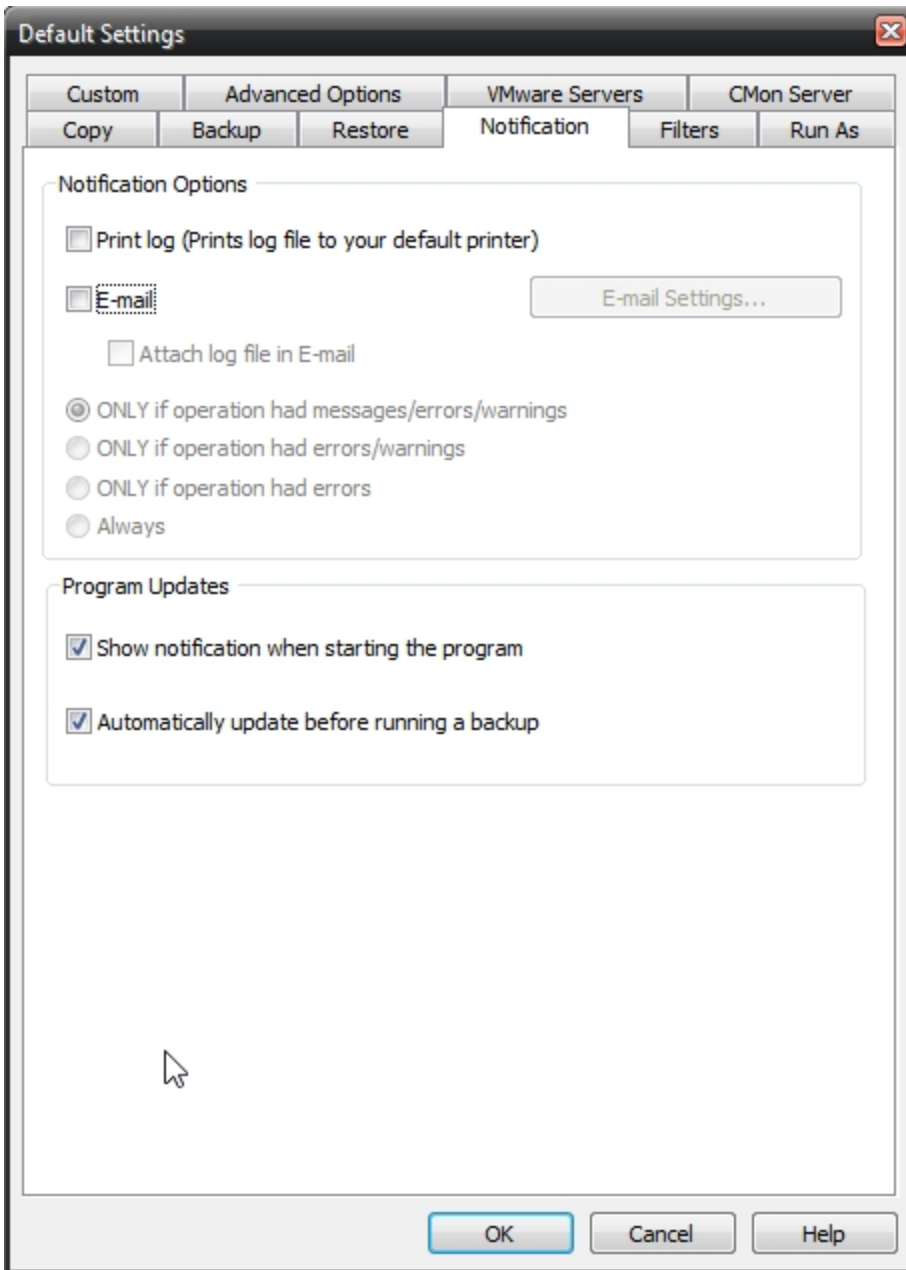
### **Restore file to its original location**

Upon restoration, all files will be restored to their original location.

### **Restore file(s) to an alternate location**

Upon restoration, all files will be restored to an alternate location. This location can be specified by typing the path to the restoration directory in the text box or by selecting a directory by clicking on the "Browse" button that will appear to the left of the text box when the radio button is selected.

## Notification Tab



### Notification Options

#### Email

Use this option to receive job notification in E-mail.

You have the option to allow the logs to be e-mailed to the specified email address. To utilize these settings you must first configure the e-mail options by clicking on the "E-Mail Settings" button.

## E-mail Settings

Depending on your product, you may be able to choose to use the NovaBACKUP Alerts service to send your e-mail logs or to manually enter a custom SMTP configuration.

- If you choose to use the NovaBACKUP Alerts service, the only information you need to provide is the recipient e-mail address or addresses you would like to receive notifications.
- If you choose to use a Custom SMTP service, your SMTP server information may be acquired from your System Administrator or service provider.
  - You will need to input a valid e-mail addresses for both the sender and the recipient.
  - These can be the same e-mail address.
  - If your SMTP server requires authentication, you may do so by tagging the checkbox for authentication and supplying your user name and password.

## NovaBACKUP Alerts

If your product supports it, you may have the ability to choose the NovaBACKUP Alerts service to send your e-mail notifications. The NovaBACKUP Alerts service is a pre-configured email notification service.

- \* It is not required to use this service and you should check with your System Administrator to see if sending e-mail notifications through a 3rd party service is allowed in your organization.
- \* By using the NovaBACKUP Alerts service, you are agreeing to our End-User Licensing Agreement and Privacy Policies.

**Configure E-mail Settings**

The following options are used to configure sending logs via e-mail. E-mail is delivered via SMTP only. A SMTP server must be specified along with a valid sender and recipient e-mail addresses.

**Choose notification service**

NovaBACKUP Alerts       Custom SMTP

**User Information**

Your Name:

E-Mail Address:

**Server Information**

SMTP Server Name:

SMTP Server Port:

Use SSL

My SMTP server requires authentication

User Name:

Password:

Retries:

Timeout Interval (in Seconds):


**Recipient Information**

Please use semicolons (;) to separate multiple e-mail addresses.

To:

CC:

Subject:

 You may use any of the following substitutions within the subject:  
 %1 - Job name, %2 - Job status, %3 - User name  
 %4 - Computer name, %5 - Date, %6 - Time

**Testing Your Email Settings...**

After you have completed filling out the information above, you can test your email settings by pressing the Test Email Settings button.

E-mail notifications may contain custom Subject: lines. These may contain any sequence of characters that conform to Internet email standards. Recommended maximum length is less than 200 characters.

If the Subject field is left blank, NovaBACKUP inserts a default subject.

A custom subject may contain the following substitution variables:

Substitution Variable	Contents
%1	The job's name.
%2	Job's completion status.
%3	User name of the logged-on user under whom the job ran.
%4	Host name - name of the computer that ran the job.
%5	Date when the job finished. Format is the locale set on the computer. Timezone is the local time zone of the computer (local time, not GMT).
%6	Time when the job finished, formatted in locale format as set by the computer. Timezone is local to the computer running the jobs (local time, not GMT).

Example, if the custom "Subject:" string is

MyCorp node %4 job %1: %2 at %6 %5

the notification email's "Subject:" appears as

MyCorp node RSRCH-SS-0987 job Daily: successful at 10:32:55pm 2/14/2017



*Be sure to test your settings by clicking the "Test Email settings" button*

## **Print Log**

Here, you have the option to print the log automatically to your default printer.

## **Notification Conditions**

These options determine when NovaBACKUP sends a notification message.

- ONLY if operation had messages/errors/warnings
- ONLY if operation had errors/warnings
- ONLY if operation had errors
- Always

## **Program Updates**

When a program update is available, display the option to install it when the program starts.

### *Show notification when starting the program*

When a program update is available, display the option to install it when the program starts.

### *Automatically update before running a backup*

When a program update is available, install it before starting the next backup.

## Filters Tab

**Default Settings**

Custom | Advanced Options | VMware Servers | CMon Server

Copy | Backup | Restore | Notification | **Filters** | Run As

**Wildcards**

File Mask (separate by comma):

Include Wildcard:

Exclude Wildcard:

**Include Files with these Dates and Size**

From | To (including)

Created:  2/10/2017   2/10/2017

Modified:  2/10/2017   2/10/2017

Accessed:  2/10/2017   2/10/2017

Size:   0 B    0 B

**Exclude Files with these Attributes**

File Attribute	Description
<input type="checkbox"/> Read-Only	Files that can be read but cannot be written or deleted.
<input type="checkbox"/> Hidden	Files that are not included in an ordinary listing.
<input type="checkbox"/> System	Files that are part of the operating system.

OK | Cancel | Help

### Wildcards

**IncludeWildcard:** Enter all wildcards for files you want to include in the default job separated by a comma (example: \*.doc, \*.xls, \*.dat)

**ExcludeWildcard:** Enter all wildcards for files you want to include in the default job separated by a comma (example: \*.doc, \*.xls, \*.dat)

### Include Files with these Dates and Size

Under this section, you can create an include filter by selecting dates that files were last created, modified, or accessed or by there file

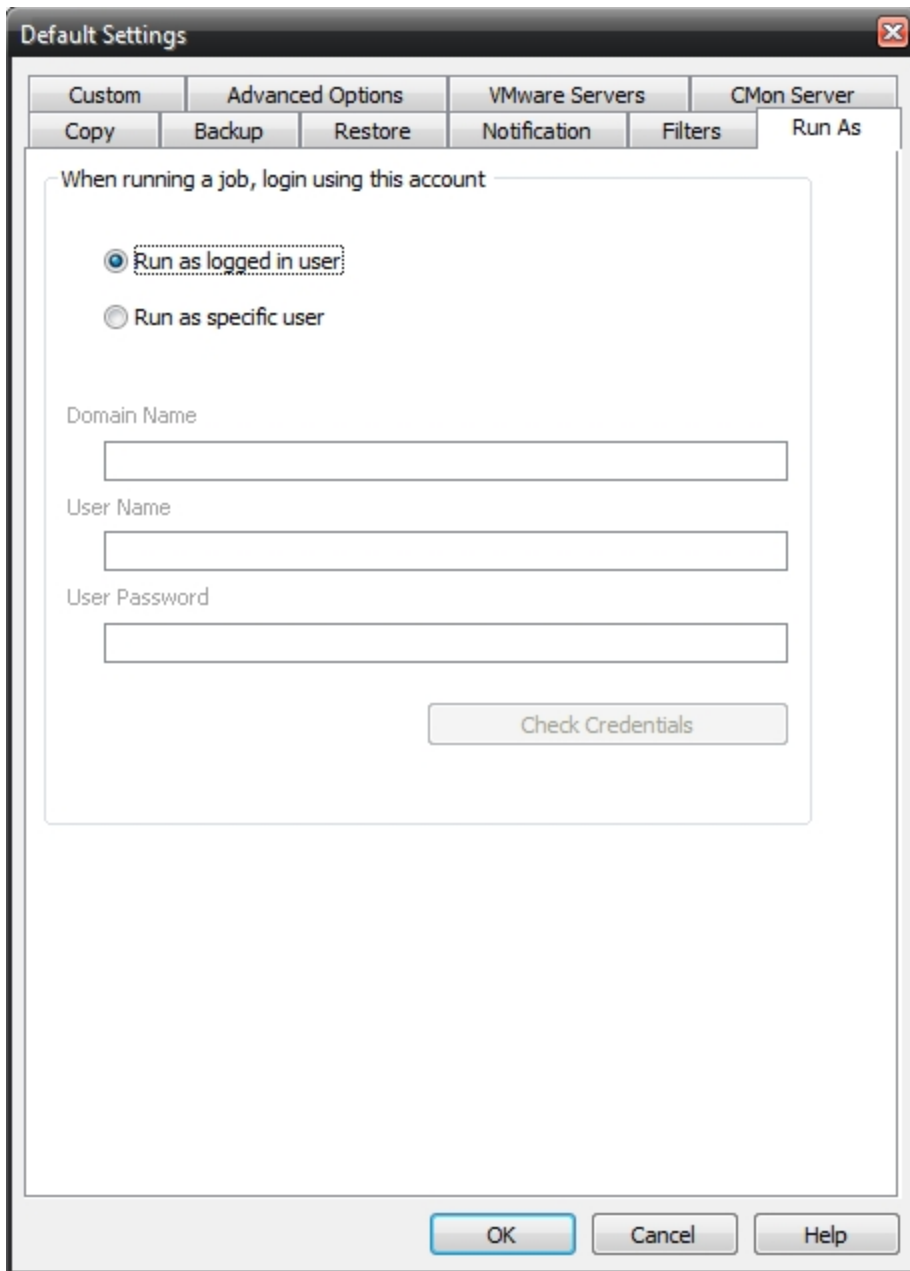


size that you wish to ensure are included in your backup. This is helpful if you want to reduce the time or file size of a backup. You may want to exclude older files that are no longer accessed or larger files you have already backed up..

### Exclude Files with these Attributes

Under this section, you can create an exclude filter based on the file attributes: "Read Only", "Hidden" and "System". For example, if you would to exclude System or Hidden files, check the appropriate box next to the attribute.

### Run As Tab



## When running a job, login using this account

### Run as logged in user:

Run the job using the Windows login credentials in effect at that time.

### Run as specific user:

Run the job using the specified credentials.

**Domain Name:** The domain name you are logging into.

**Run as User Name:** The user name you want the job to run as.

**Password:** The password for the account you want the job to run as.



**Note:** The account information entered here is usually account you use to login to windows. However, you may need to use a different account when backing up network/shared drives.



**Important:** If you have entered credentials you must click the "Check Credentials" button to validate the account you have entered before proceeding forward.

## Custom Tab

Default Settings

Copy Backup Restore Notification Filters Run As

Custom Advanced Options VMware Servers CMon Server

Enter the command(s) or program(s) you want executed before or after a backup or restore operation.

Backup

Run Before Command(s)

Run After Command(s)

Restore

Run Before Command(s)

Run After Command(s)

Copy

Run Before Command(s)

Run After Command(s)

OK Cancel Help

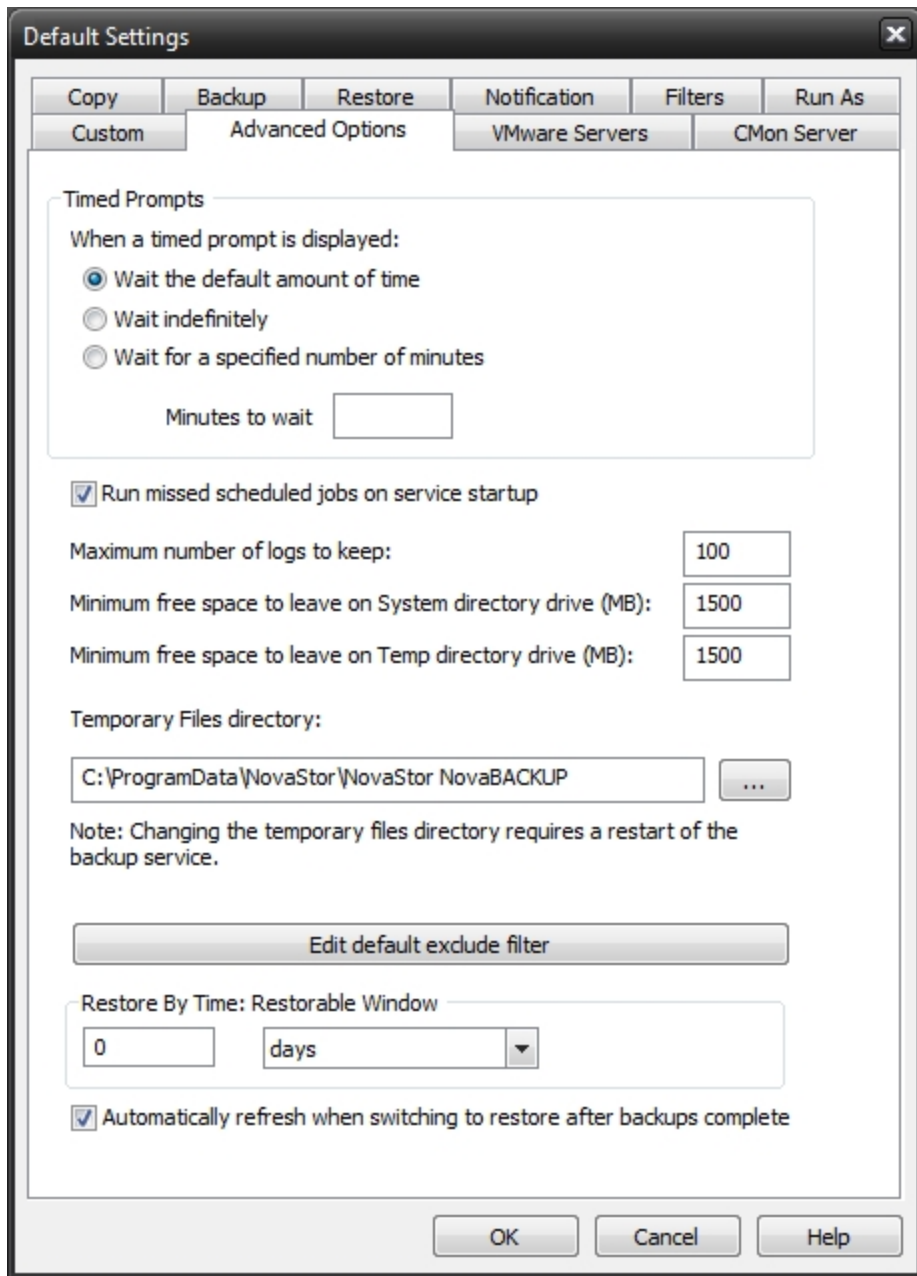
This feature enables a command to run before or after a backup, restore or copy job

To select which program or command you would like to run before or after those operations, simply browse to the program or command using the "Browse" button.



The benefits of this feature are numerous. For instance, one would be able to stop Antivirus scanning by issuing a command to their Anti-virus program prior to NovaBACKUP beginning the backup. Alternatively, a command can be issued at the end of the backup to begin an anti-virus scan. Also one could issue a command to close a database at the beginning of a backup and reopen it at the end of a backup

## Advanced Options Tab



### Timed Prompts

When prompts or dialogs are displayed, select the action you want performed.



This option is useful in allowing fully unattended operation or permitting the administrator to respond to specific issues or requests.

### **"Timed Prompts" settings**

This value represents the amount of time to wait when a timed prompt is displayed by NovaBACKUP, for any prompt that is displayed that is timed and requires a response. You can specify the number of minutes in the "Wait for a specified number of minutes" option. You can also choose to wait indefinitely. The default setting of "Wait the default amount of time" is equal to 15 minutes.

### **"Run missed scheduled jobs on service startup"**

This option has to do with how missed scheduled jobs are handled when the backup service is started. The backup service (nsService.exe) is set to start automatically at system start-up and runs in the background. When the backup service is started it checks a schedule to see if any jobs were missed. If this option is enabled then missed scheduled jobs will run as soon as the backup service starts. If this option is disabled, then missed scheduled jobs will not run when the backup service starts, the program will not display any prompts to ask if you want to run the missed scheduled jobs, and the scheduled job will wait until the next scheduled time and date to run. The default for this setting is enabled.

### **Maximum number of logs to keep**

This value limits the number of logs saved to disk. The most recent logs up to the maximum will remain available.

### **"Minimum Free Space" settings**

This value represents the minimum amount of free disk space that must be available on the System (OS) and Temp drive (if different) in order for jobs to run.

### **"Temporary files directory"**

Directory used to stage working files used by NovaBACKUP. If your system is running low on space, you can move this directory to another drive.

### **"Edit default exclude filter"**

Select this option to add or edit folders, files or file types that should be excluded from jobs regardless of selection.

### **"Restore By Time: Restorable Window"**

Use this option to restrict the time range in effect for the Restore Files By Time view. A setting of zero will have no effect. Otherwise the value set here will define the time in effect from the current time selected moving back in time. This setting has no effect in the Restore Files By Device view.

### **"Automatically refresh when switching to restore after backups complete"**

Use this option to make the Restore By Time view automatically build a new filelist when switching to the restore view after a backup has completed.

## CMon Server Tab

Default Settings

Copy	Backup	Restore	Notification	Filters	Run As
Custom	Advanced Options	VMware Servers	CMon Server		

Server name:

Port number (between 1-65535):

Default group:  
For example, Root or Root\Level1\Level2

The Backup Client Agent Service is required to contact the CMon Server.

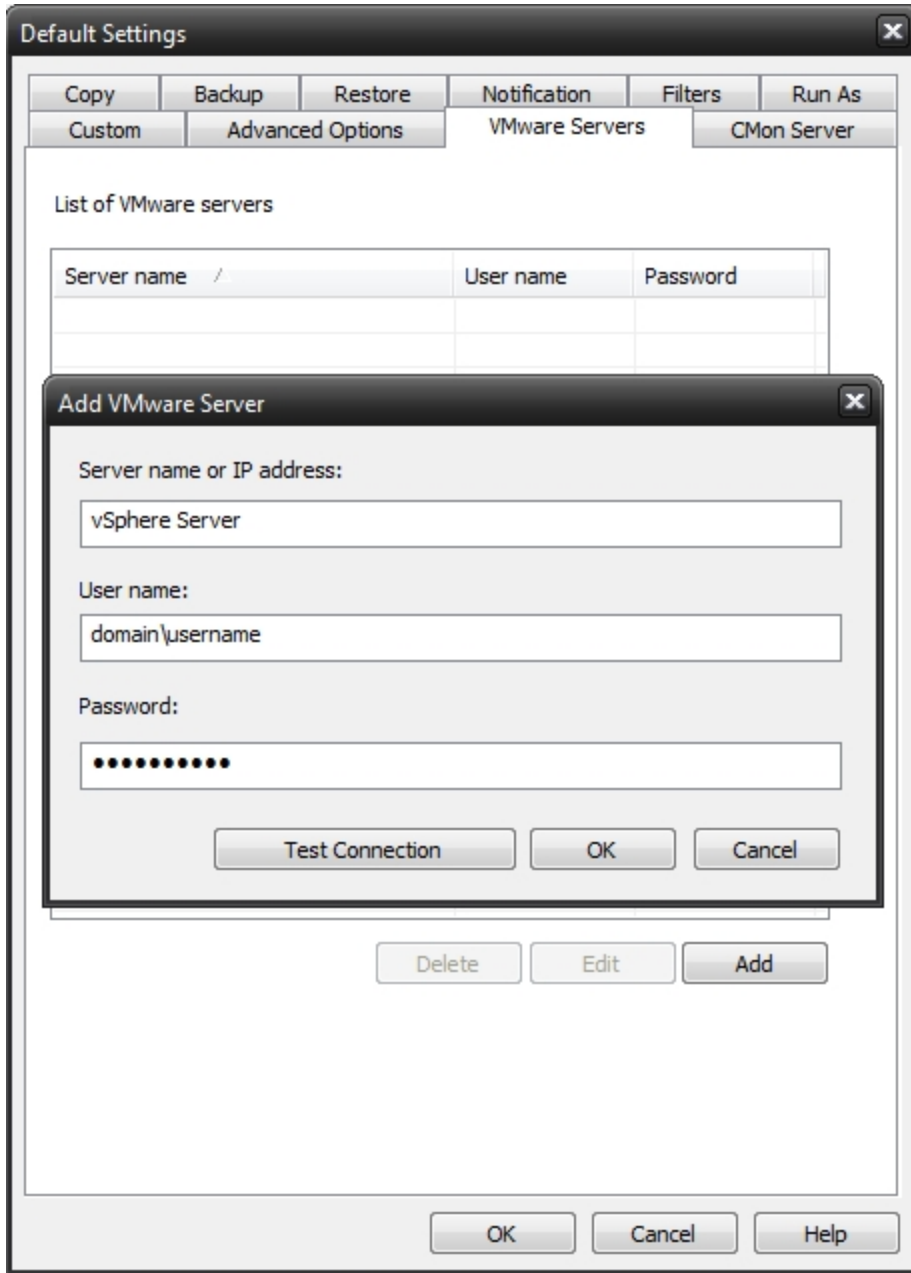
The service is stopped.

If utilizing NovaBACKUP Central Management (CMon), this dialog may be used to specify the server name and port to access the NovaBACKUP CMon (Central Management) application in your environment. NOTE: NovaBACKUP Central Management (CMon) must be installed and running prior to configuring this screen.

**Default Group:** Use this setting to specify the group name to use when adding this client to the NovaBACKUP Central Management (CMon). If this setting is not specified, this client will be added to the default group. This setting is not currently applicable to NovaBACKUP Central Management (CMon).

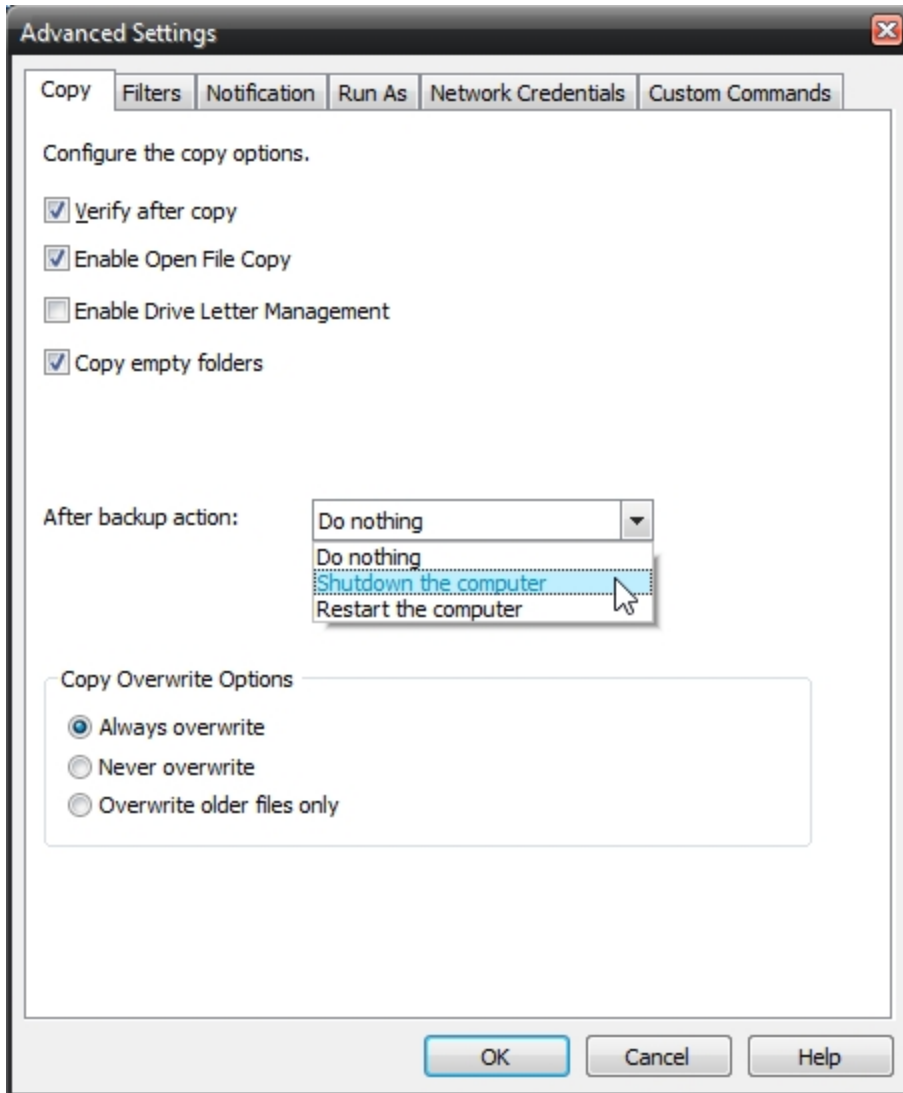
**NOTE: The "Default group" setting is NOT CURRENTLY APPLICABLE to CMon;** if using the CMon you will leave this field blank. This setting is only applicable if you utilize the older CMC (Central Management Console) and not CMon (Central Monitoring Console). For those utilizing CMC you can use this setting to specify the group name to use when adding this client to the central management console. If this setting is not specified, this client will be added to the default group. For CMon to create groups you will create your the Groups inside the CMon application and not here. If using the CMon all of your Agents will be placed in the "Pending" group which is already created for you. You will log in to CMon and go to Agents & Groups and create your group(s) there and then you can assign your agent(s) to group(s).

## VMware Servers Tab



For those licensed to use the VMware Plugin, this tab is used to add a new connection to an ESX(i) or vSphere server.

## Copy Job Options



### Verify after copy

The files that are copied will be verified to make sure that they were written correctly. Selecting this option will increase copy time. This setting is selected by default.





*It is highly recommended to select the option to verify your data after a copy job. This helps to ensure that the copied data matches the data presently on your system. If you do not select this option, and there is an error in some of your copied data, you will not be aware of the errors until you go to access the copied data.*

### **Enable Open FileCopy**

Select this option to have NovaBACKUP automatically copy open files on the local system using Volume Snapshot Service (VSS).

*Note: This option NOT available when running on Windows 2000.*

### **Enable Drive Letter Management**

Select this option to have NovaBACKUP automatically select the correct removable disk device (USB) even when it's drive letter changes.

### **Copy empty folders**

Select this option to copy empty folders.

### **After copy "backup" action Options**

After the copy job completes you can have the computer do nothing, shutdown or restart.

#### ***Do nothing***

Nothing will occur after the copy job completes.

#### ***Shutdown the computer***

Shutdown the computer when the copy job completes.

#### ***Restart the computer***

Restart the computer when the copy job completes.

### **Copy Overwrite Options**

#### ***Always Overwrite***

Source file will always overwrite an existing file of the same name on the destination.

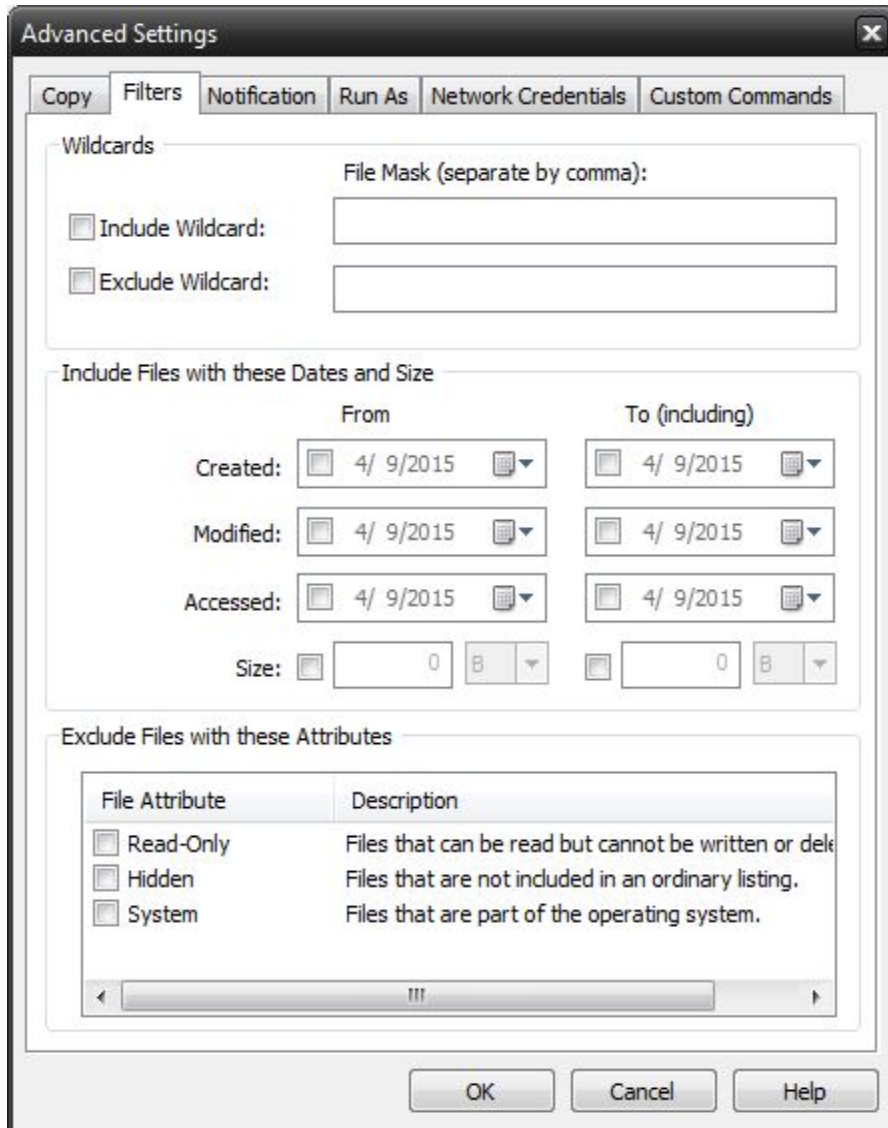
#### ***Never Overwrite***

Source file will never overwrite an existing file of the same name on the destination.

#### ***Overwrite older files only***

Source file will overwrite an existing file of the same name on the destination if the destination file is older.

## Copy Job Filters



### Wildcards

**IncludeWildcard:** Enter all wildcards for files you want to include in the default job separated by a comma (example: \*.doc, \*.xls, \*.dat)

**ExcludeWildcard:** Enter all wildcards for files you want to include in the default job separated by a comma (example: \*.doc, \*.xls, \*.dat)

### Include Files with these Dates and Size

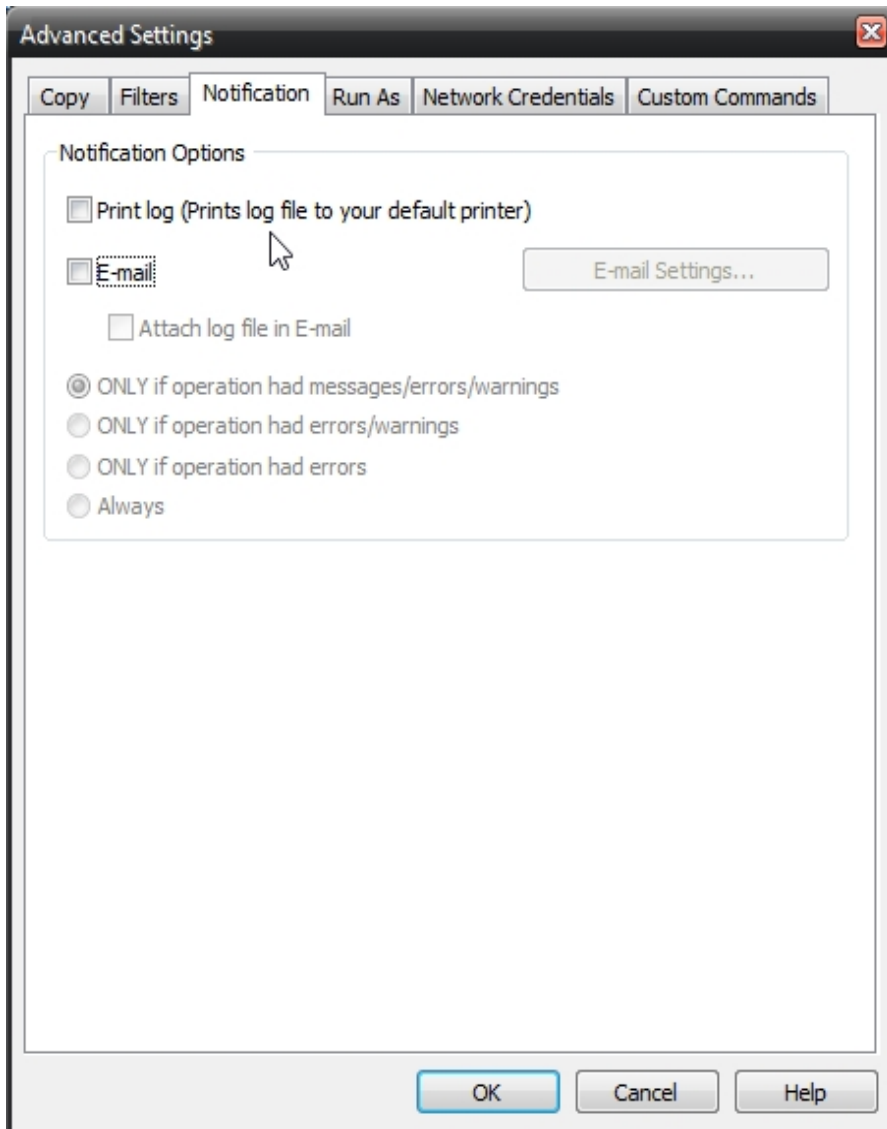
Under this section, you can create an include filter by selecting dates that files were last created, modified, or accessed or by their file size that you wish to ensure are included in your backup. This is helpful if you want to reduce the time or file size of a backup. You may want to exclude older files that are no longer accessed or larger files you have already backed up.

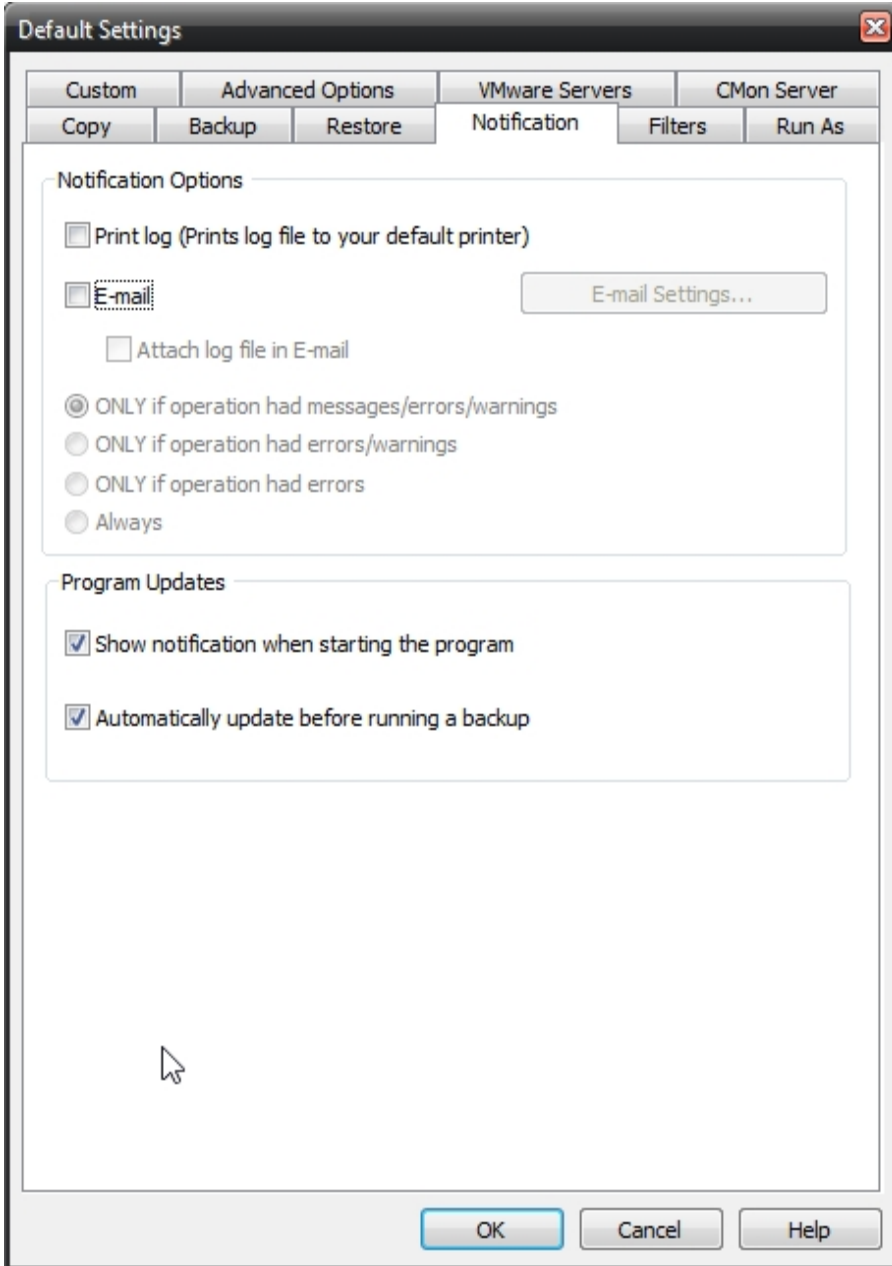
## Exclude Files with these Attributes

Under this section, you can create an exclude filter based on the file attributes: "Read Only", "Hidden" and "System". For example, if you would to exclude System or Hidden files, check the appropriate box next to the attribute.

Type topic text here.

## Copy Job Notification





## Notification Options

### Email

Use this option to receive job notification in E-mail.

You have the option to allow the logs to be e-mailed to the specified email address. To utilize these settings you must first configure the e-mail options by clicking on the "E-Mail Settings" button.

### E-mail Settings

Depending on your product, you may be able to choose to use the NovaBACKUP Alerts service to send your e-mail logs or to manually enter a custom SMTP configuration.

- If you choose to use the NovaBACKUP Alerts service, the only information you need to provide is the recipient e-mail address or addresses you would like to receive notifications.
- If you choose to use a Custom SMTP service, your SMTP server information may be acquired from your System Administrator or service provider.
  - You will need to input a valid e-mail addresses for both the sender and the recipient.
  - These can be the same e-mail address.
  - If your SMTP server requires authentication, you may do so by tagging the checkbox for authentication and supplying your user name and password.

### **NovaBACKUP Alerts**

If your product supports it, you may have the ability to choose the NovaBACKUP Alerts service to send your e-mail notifications. The NovaBACKUP Alerts service is a pre-configured email notification service.

\* It is not required to use this service and you should check with your System Administrator to see if sending e-mail notifications through a 3rd party service is allowed in your organization.

\* By using the NovaBACKUP Alerts service, you are agreeing to our End-User Licensing Agreement and Privacy Policies.

**Configure E-mail Settings**

The following options are used to configure sending logs via e-mail. E-mail is delivered via SMTP only. A SMTP server must be specified along with a valid sender and recipient e-mail addresses.

**Choose notification service**

NovaBACKUP Alerts       Custom SMTP

**User Information**

Your Name:

E-Mail Address:

**Server Information**

SMTP Server Name:

SMTP Server Port:

Use SSL

My SMTP server requires authentication

User Name:

Password:

Retries:

Timeout Interval (in Seconds):


**Recipient Information**

Please use semicolons (;) to separate multiple e-mail addresses.

To:

CC:

Subject:

 You may use any of the following substitutions within the subject:  
 %1 - Job name, %2 - Job status, %3 - User name  
 %4 - Computer name, %5 - Date, %6 - Time

**Testing Your Email Settings...**

After you have completed filling out the information above, you can test your email settings by pressing the Test Email Settings button.

E-mail notifications may contain custom Subject: lines. These may contain any sequence of characters that conform to Internet email standards. Recommended maximum length is less than 200 characters.

If the Subject field is left blank, NovaBACKUP inserts a default subject.

A custom subject may contain the following substitution variables:

Substitution Variable	Contents
%1	The job's name.
%2	Job's completion status.
%3	User name of the logged-on user under whom the job ran.
%4	Host name - name of the computer that ran the job.
%5	Date when the job finished. Format is the locale set on the computer.
%6	Timezone is the local time zone of the computer (local time, not GMT).
	Time when the job finished, formatted in locale format as set by the computer.
	Timezone is local to the computer running the jobs (local time, not GMT).

Example, if the custom "Subject:" string is

MyCorp node %4 job %1: %2 at %6 %5

the notification email's "Subject:" appears as

MyCorp node RSRCH-SS-0987 job Daily: successful at 10:32:55pm 2/14/2017



Be sure to test your settings by clicking the "Test Email settings" button

## Print Log

Here, you have the option to print the log automatically to your default printer.

## Notification Conditions

- ONLY if operation had messages/errors/warnings
- ONLY if operation had errors/warnings
- ONLY if operation had errors
- Always

## Copy Job Run As

Advanced Settings

Copy Filters Notification **Run As** Network Credentials Custom Commands

When running a job, login using this account

Run as logged in user

Run as specific user

Domain Name

User Name

User Password

Check Credentials

OK Cancel Help

### When running a job, login using this account

#### Run as logged in user:

Run the job using the Windows login credentials in effect at that time.

#### Run as specific user:

Run the job using the specified credentials.

**Domain Name:** The domain name you are logging into.

**Run as User Name:** The user name you want the job to run as.

**Password:** The password for the account you want the job to run as.





**Note:** The account information entered here is usually account you use to login to windows. However, you may need to use a different account when backing up network/shared drives.



**Important:** If you have entered credentials you must click the "Check Credentials" button to validate the account you have entered before proceeding forward.

## Copy Job Network Credentials

Advanced Settings

Copy Filters Notification Run As Network Credentials Custom Commands

Use this option to grant access to a network location, such as a NAS device or network share with a specific username and password.

Domain Name:

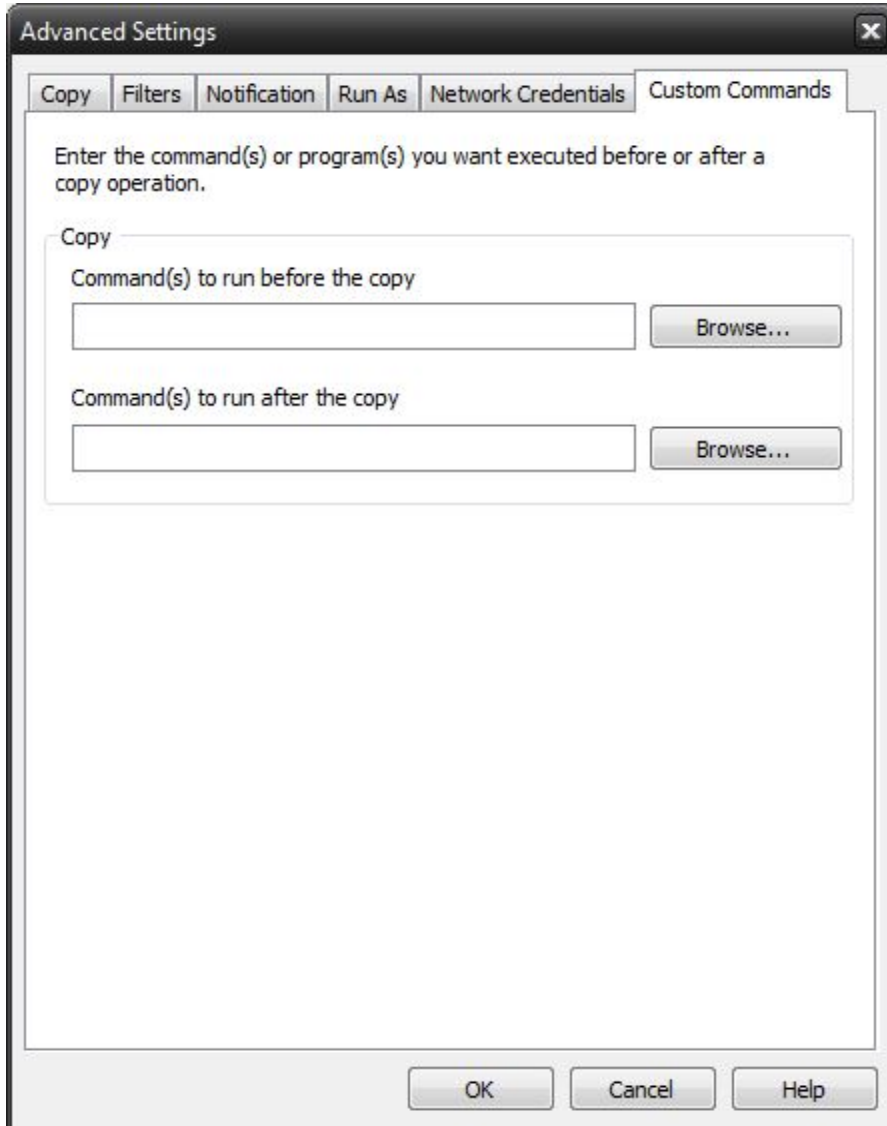
User Name:

User Password:

OK Cancel Help

This option may be used to access devices on the network which require different credentials than the defaults. You may use different credentials for this purpose than those set in the "Run As" Tab.

## Copy Job Custom Commands



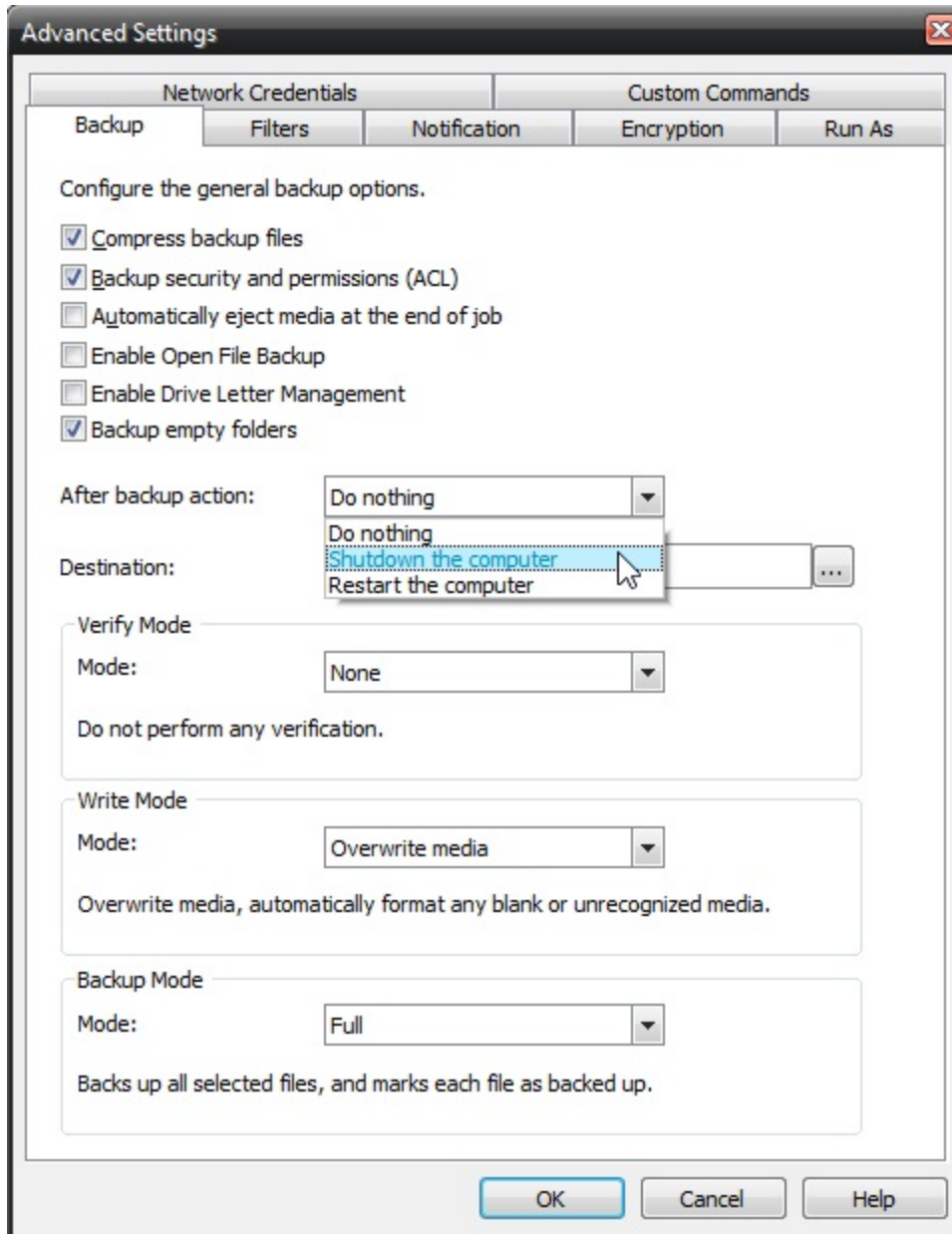
This feature enables a command to run before or after a copy job

To select which program or command you would like to run before or after the copy operation, simply browse to the program or command using the "Browse" button.



The benefits of this feature are numerous. For instance, one would be able to stop Antivirus scanning by issuing a command to their Anti-virus program prior to NovaBACKUP beginning the copy job. Alternatively, a command can be issued at the end of the job to begin an anti-virus scan. Also one could issue a command to close a database at the beginning of a job and reopen it at the end of a job.

## Backup Job Options



### Compress backup files

The backup files are compressed to save space. Backup speed is decreased when this option is selected. This setting is unselected by default.

### Backup ACL File Permissions

Select this option to backup Access Control Lists (ACL's) in addition to file data. ACL's contain file and system permissions. This option should be enabled to maintain system security.

### **Automatically Eject Media. . .**

Select this option to have NovaBACKUP automatically eject the media after a backup has completed (device must support media eject)

### **Enable Open File Backup**

Select this option to have NovaBACKUP automatically backup open files on the local system using Volume Snapshot Service (VSS).

### **Enable Drive Letter Management**

Select this option to have NovaBACKUP automatically select the correct removable disk device (USB) even when it's drive letter changes.

### **Backup empty folders**

Select this option to have backup empty folders.

### **After backup action Options**

After the backup job completes you can have the computer do nothing, shutdown or restart.

#### ***Do nothing***

Nothing will occur after the backup job completes.

#### ***Shutdown the computer***

Shutdown the computer when the backup job completes.

#### ***Restart the computer***

Restart the computer when the backup job completes.

### **Destination**

Select the default destination device a backup for all new backup jobs

### **Verify Mode Options**

The verify mode options are utilized to verify your backup to the original source. The verify modes are None, Normal, and Advanced. Normal is the default verify mode.

#### ***None***

Do not perform any verification.

#### ***Normal***

Perform fast verification of media indexes only.

#### ***Advanced***

Perform full comparison of the backup file to the original file. The "Advanced" verification mode performs a read-back and may double backup times.



*It is highly recommended to select the "Advanced" verify mode option to verify your data after a backup. This helps to ensure that the backed up data matches the data presently on your system. If you do not select this option, and there is an error in some of your backed up data, there will be errors upon restoring that data if you should need to.*

**Write Mode*****Overwrite media:***

Overwrite all recognized media. Automatically format blank or unrecognized media

***Append to Media:***

Append to recognized media. Automatically format blank or unrecognized media

**Backup Mode*****Full***

Backs up all selected files, and marks each file as backed up. This is the default setting.

***Incremental***

Backs up (and marks as backed up) selected files that have either not been backed up previously or have changed.

***Differential***

Backs up selected files that have either not been backed up previously or have changed. These backed up files are not marked as backed up, however.

***Snapshot***

Backs up all selected files and does not mark any files as backed up.

## Backup Job Filters

The screenshot shows the 'Advanced Settings' dialog box with the 'Filters' tab selected. The 'Wildcards' section has two checkboxes: 'Include Wildcard' and 'Exclude Wildcard', each followed by a text input field labeled 'File Mask (separate by comma)'. The 'Include Files with these Dates and Size' section has three rows for 'Created', 'Modified', and 'Accessed'. Each row has two columns: 'From' and 'To (including)'. Each column contains a date picker set to '4/ 9/2015' and a unit dropdown set to 'B'. Below this is a 'Size' section with two input fields for size and unit. The 'Exclude Files with these Attributes' section contains a table with three rows: 'Read-Only', 'Hidden', and 'System', each with a checkbox and a description. The 'Read-Only' description is partially cut off. At the bottom are 'OK', 'Cancel', and 'Help' buttons.

File Attribute	Description
<input type="checkbox"/> Read-Only	Files that can be read but cannot be written or deleted.
<input type="checkbox"/> Hidden	Files that are not included in an ordinary listing.
<input type="checkbox"/> System	Files that are part of the operating system.

### Wildcards

**IncludeWildcard:** Enter all wildcards for files you want to include in the default job separated by a comma (example: \*.doc, \*.xls, \*.dat)

**ExcludeWildcard:** Enter all wildcards for files you want to include in the default job separated by a comma (example: \*.doc, \*.xls, \*.dat)

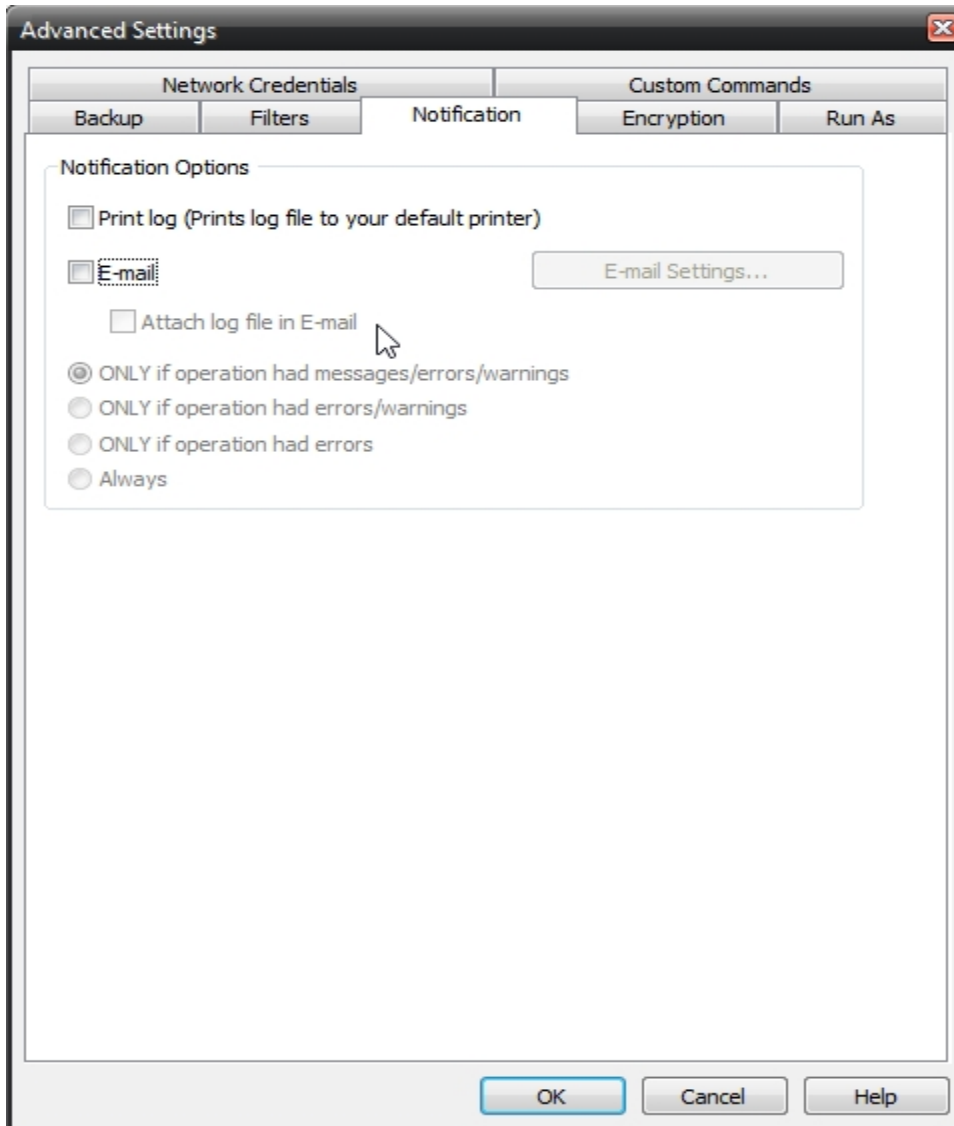
### Include Files with these Dates and Size

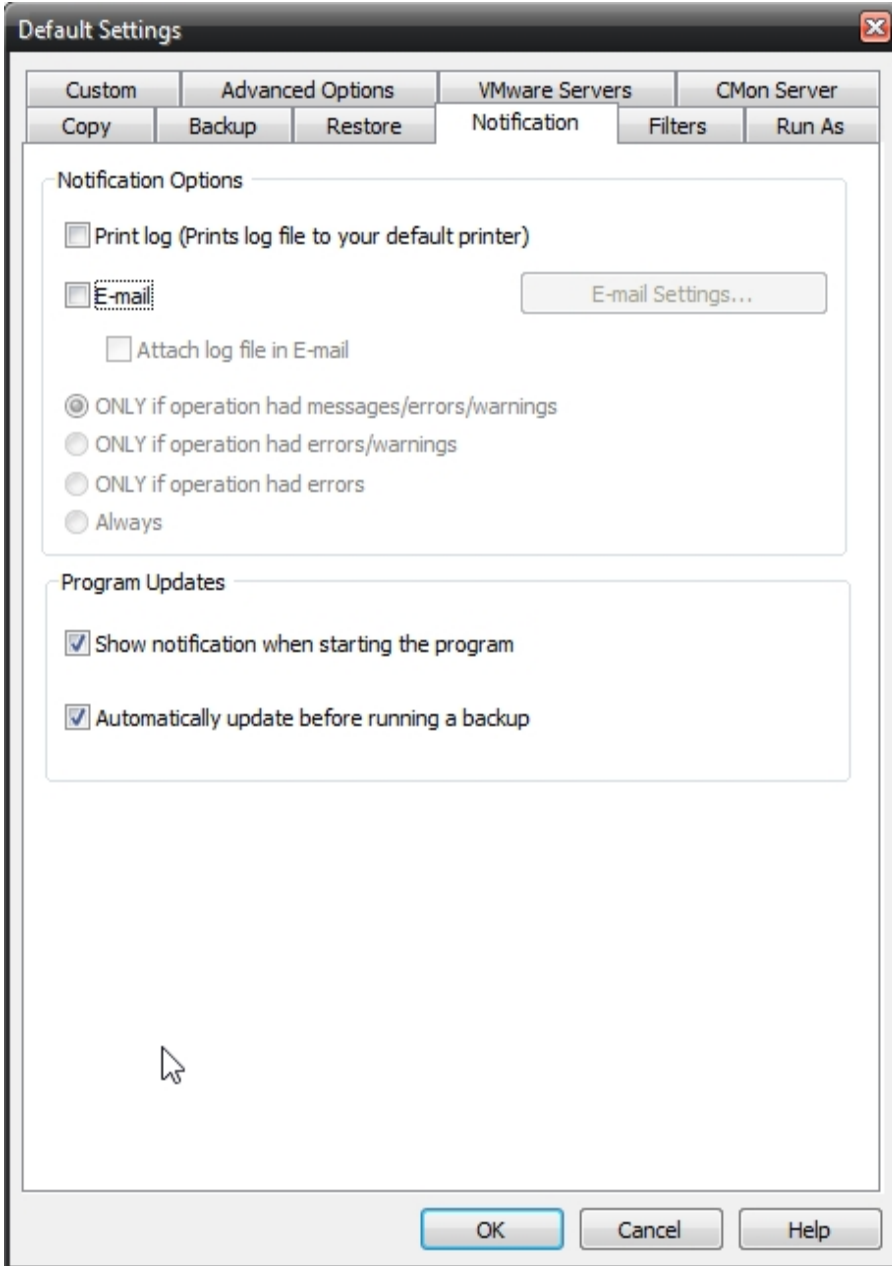
Under this section, you can create an include filter by selecting dates that files were last created, modified, or accessed or by their file size that you wish to ensure are included in your backup. This is helpful if you want to reduce the time or file size of a backup. You may want to exclude older files that are no longer accessed or larger files you have already backed up.

## Exclude Files with these Attributes

Under this section, you can create an exclude filter based on the file attributes: "Read Only", "Hidden" and "System". For example, if you would to exclude System or Hidden files, check the appropriate box next to the attribute.

## Backup Job Notifications





## Notification Options

### Email

Use this option to receive job notification in E-mail.

You have the option to allow the logs to be e-mailed to the specified email address. To utilize these settings you must first configure the e-mail options by clicking on the "E-Mail Settings" button.

### E-mail Settings



Depending on your product, you may be able to choose to use the NovaBACKUP Alerts service to send your e-mail logs or to manually enter a custom SMTP configuration.

- If you choose to use the NovaBACKUP Alerts service, the only information you need to provide is the recipient e-mail address or addresses you would like to receive notifications.
- If you choose to use a Custom SMTP service, your SMTP server information may be acquired from your System Administrator or service provider.
  - You will need to input a valid e-mail addresses for both the sender and the recipient.
  - These can be the same e-mail address.
  - If your SMTP server requires authentication, you may do so by tagging the checkbox for authentication and supplying your user name and password.

### **NovaBACKUP Alerts**

If your product supports it, you may have the ability to choose the NovaBACKUP Alerts service to send your e-mail notifications. The NovaBACKUP Alerts service is a pre-configured email notification service.

\* It is not required to use this service and you should check with your System Administrator to see if sending e-mail notifications through a 3rd party service is allowed in your organization.

\* By using the NovaBACKUP Alerts service, you are agreeing to our End-User Licensing Agreement and Privacy Policies.

**Configure E-mail Settings**

The following options are used to configure sending logs via e-mail. E-mail is delivered via SMTP only. A SMTP server must be specified along with a valid sender and recipient e-mail addresses.

Choose notification service

NovaBACKUP Alerts       Custom SMTP

User Information

Your Name:

E-Mail Address:

Server Information

SMTP Server Name:

SMTP Server Port:

Use SSL

My SMTP server requires authentication

User Name:

Password:

Retries:

Timeout Interval (in Seconds):


Recipient Information

Please use semicolons (;) to separate multiple e-mail addresses.

To:

CC:

Subject:

 You may use any of the following substitutions within the subject:  
 %1 - Job name, %2 - Job status, %3 - User name  
 %4 - Computer name, %5 - Date, %6 - Time

Testing Your Email Settings...

After you have completed filling out the information above, you can test your email settings by pressing the Test Email Settings button.

E-mail notifications may contain custom Subject: lines. These may contain any sequence of characters that conform to Internet email standards. Recommended maximum length is less than 200 characters.

If the Subject field is left blank, NovaBACKUP inserts a default subject.

A custom subject may contain the following substitution variables:

Substitution Variable	Contents
%1	The job's name.
%2	Job's completion status.
%3	User name of the logged-on user under whom the job ran.
%4	Host name - name of the computer that ran the job.
%5	Date when the job finished. Format is the locale set on the computer.
%5	Timezone is the local time zone of the computer (local time, not GMT).
%5	Time when the job finished, formatted in locale format as set by the computer.
%6	Timezone is local to the computer running the jobs (local time, not GMT).

Example, if the custom "Subject:" string is

MyCorp node %4 job %1: %2 at %6 %5

the notification email's "Subject:" appears as

MyCorp node RSRCH-SS-0987 job Daily: successful at 10:32:55pm 2/14/2017



Be sure to test your settings by clicking the "Test Email settings" button

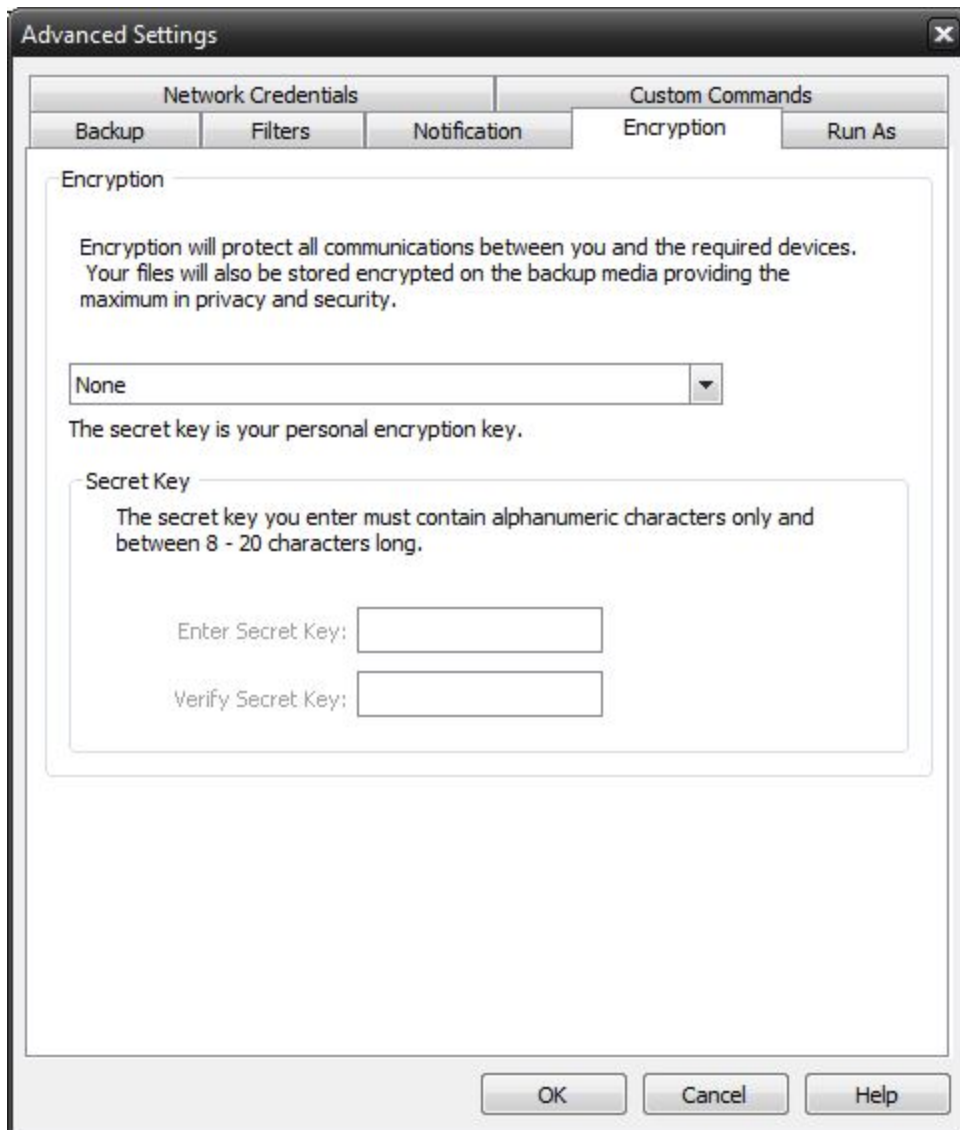
## Print Log

Here, you have the option to print the log automatically to your default printer.

## Notification Conditions

- ONLY if operation had messages/errors/warnings
- ONLY if operation had errors/warnings
- ONLY if operation had errors
- Always

## Backup Job Encryption



### Encryption

#### *Encrypt Files on backup*

Encryption protects files as they are backed up to the selected device. In addition, files are maintained encrypted on the destination media for added security.

#### **Secret Key**

Encryption Key used for this particular backup job. Select a key containing from 8 to 20 characters



For added security, select a secret key that contains a combination of upper/lower case characters as well as numbers, punctuation and symbols.



Select a secret key that you will be able to remember. If you forgot your secret key, you will not be able to restore the data from the destination media.

## Backup Job Run As

Advanced Settings

Network Credentials Custom Commands

Backup Filters Notification Encryption Run As

When running a job, login using this account

Run as logged in user

Run as specific user

Domain Name

User Name

User Password

Check Credentials

OK Cancel Help

**When running a job, login using this account**

**Run as logged in user:**

Run the job using the Windows login credentials in effect at that time.

**Run as specific user:**

Run the job using the specified credentials.

**Domain Name:** The domain name you are logging into.

**Run as User Name:** The user name you want the job to run as.

**Password:** The password for the account you want the job to run as.



**Note:** The account information entered here is usually account you use to login to windows. However, you may need to use a different account when backing up network/shared drives.



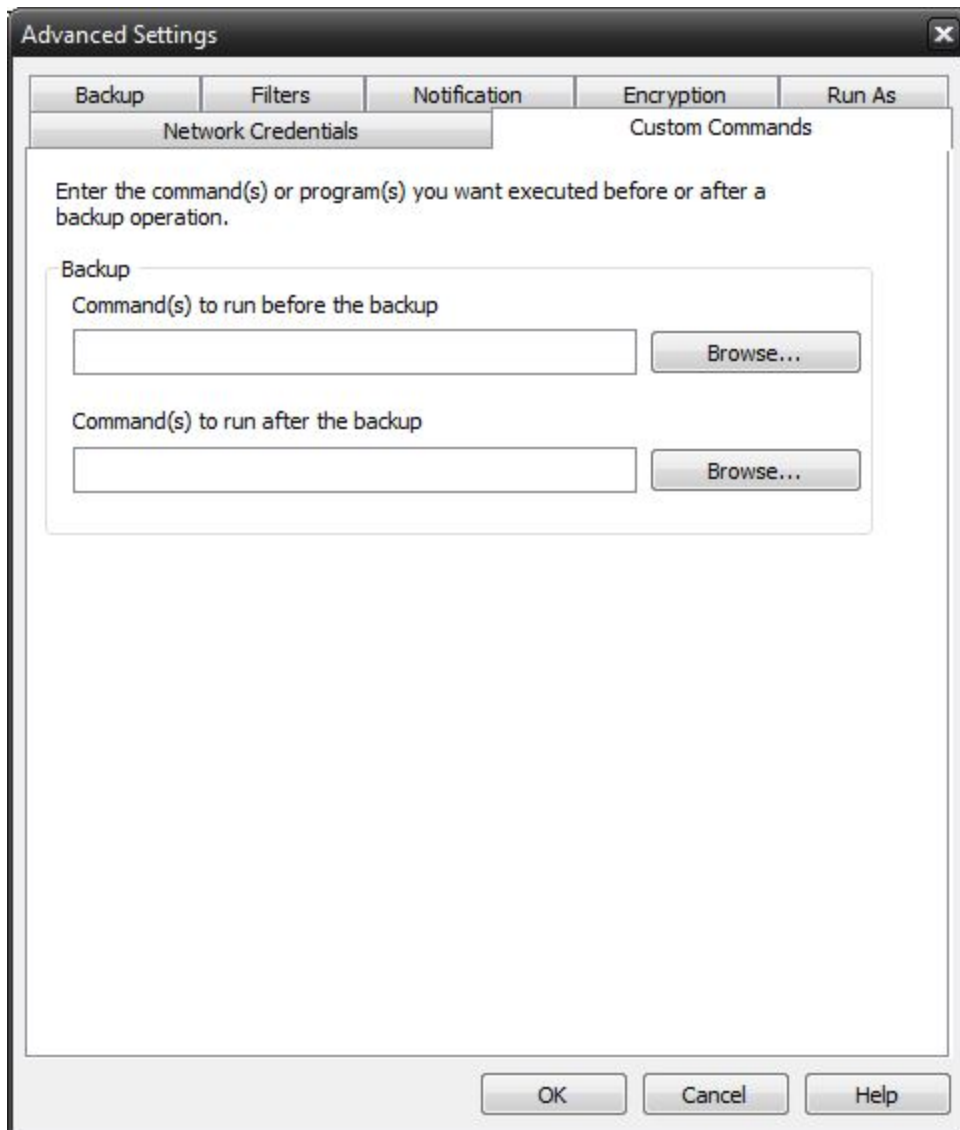
**Important:** If you have entered credentials you must click the "Check Credentials" button to validate the account you have entered before proceeding forward.

## Backup Job Network Credentials

The image shows a screenshot of a software dialog box titled "Advanced Settings". The dialog has a tabbed interface with five tabs: "Backup", "Filters", "Notification", "Encryption", and "Run As". The "Network Credentials" tab is currently selected. Below the tabs, there is a sub-tab labeled "Custom Commands". The main area of the dialog contains the following text: "Use this option to grant access to a network location, such as a NAS device or network share with a specific username and password." Below this text are three input fields: "Domain Name:", "User Name:", and "User Password:". At the bottom of the dialog are three buttons: "OK", "Cancel", and "Help".

This option may be used to access devices on the network which require different credentials than the defaults. You may use different credentials for this purpose than those set in the "Run As" Tab.

## Backup Job Custom Commands



This feature enables a command to run before or after a backup job

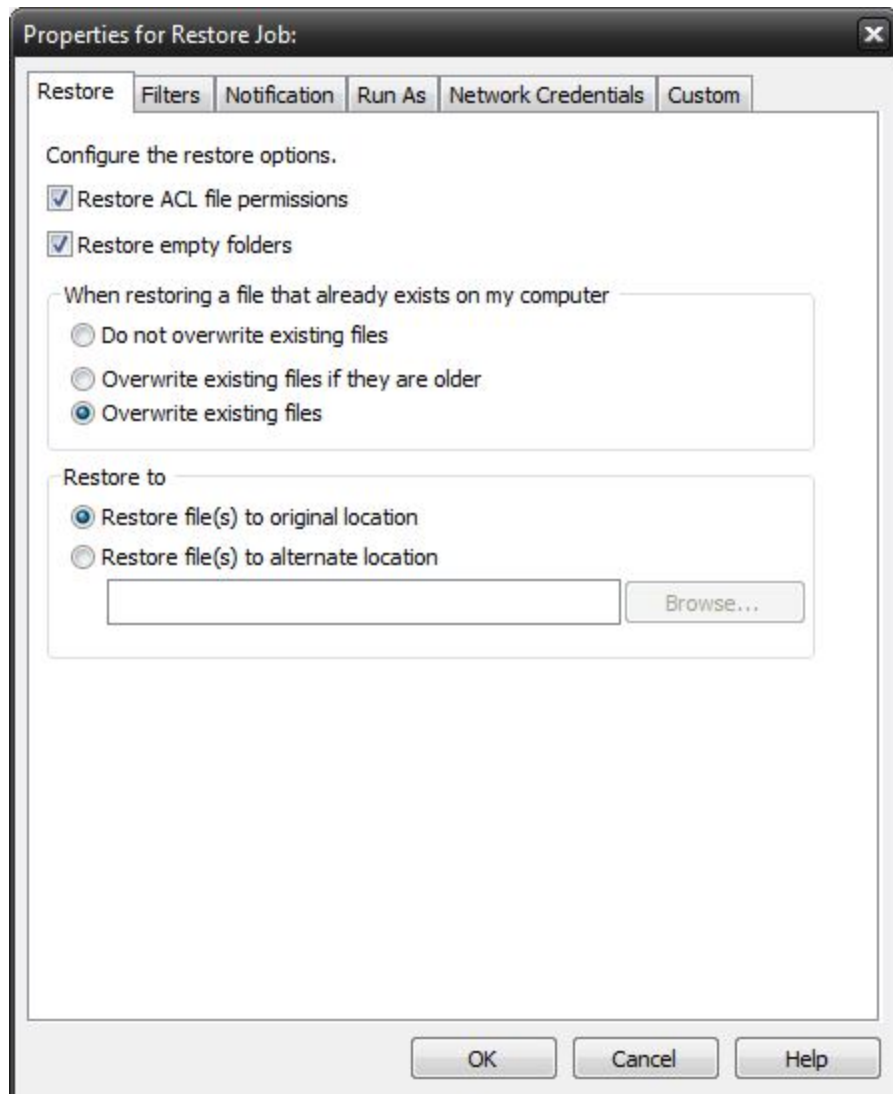
To select which program or command you would like to run before or after the copy operation, simply browse to the program or command using the "Browse" button.



The benefits of this feature are numerous. For instance, one would be able to stop Antivirus scanning by issuing a command to their Anti-virus program prior to NovaBACKUP beginning the backup job. Alternatively, a command can be issued at the end of the job to begin an anti-virus scan. Also one could issue a command to close a database at the beginning of a job and reopen it at the end of a job.



## Restore Job Options



### Restore ACL File Permissions

Select this option to restore security permissions on files and subdirectories. Note that the backup ACL's option must have been selected during the original backup for them to be restored.

### Restore empty folders

Select this option to restore empty folders.

### Existing Files Options

The recommended setting is to not overwrite a file if it already exists on your computer. Other choices include only overwriting the file if the existing file is older or always overwriting the file.

#### Do not overwrite existing files

Upon restoration, files that already exist on your computer will not be overwritten by files from the backup

**Overwrite existing files if they are older**

Upon restoration, if a file is found to exist on your computer already, it will only be overwritten if the file on your computer is older than the one found in the backup.

**Overwrite existing files**

Upon restoration, if a file is found to already exist on your computer, it will always be overwritten.

**Restore File Placement**

The default setting is to restore the file(s) to the original location they were backed up from.

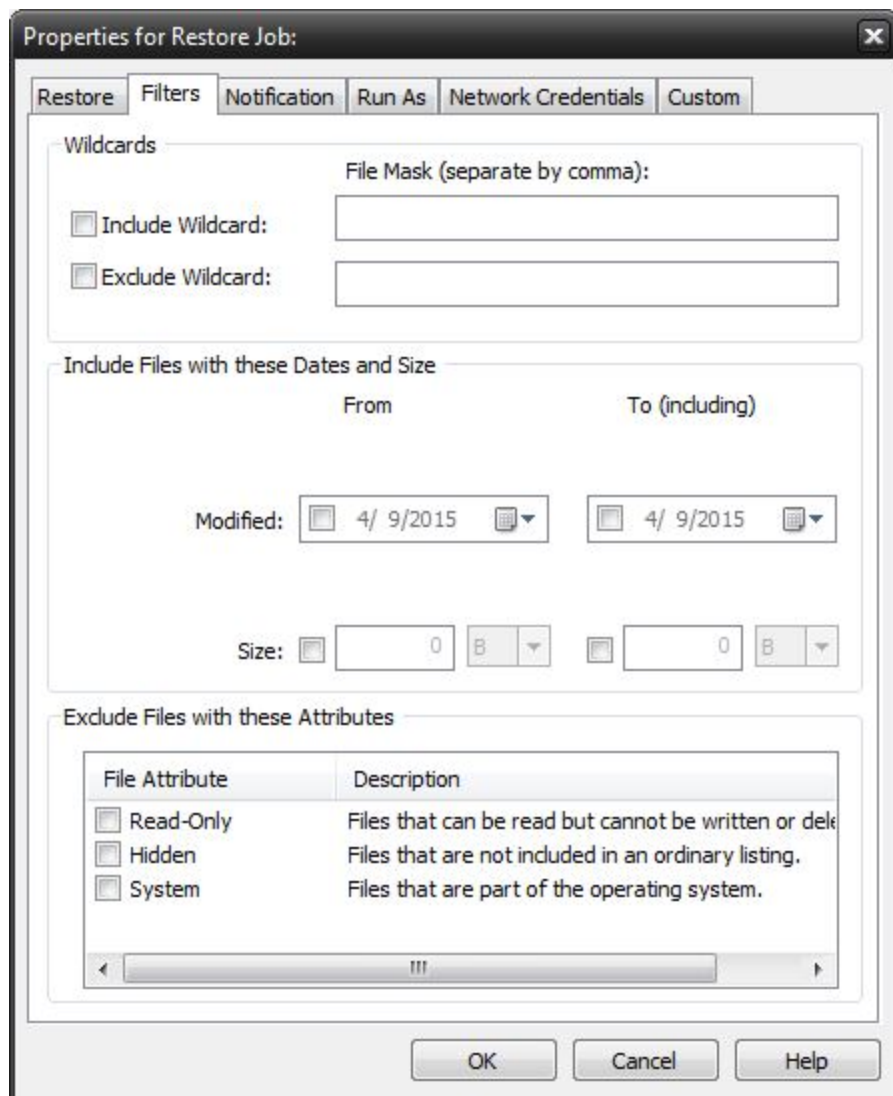
**Restore file to its original location**

Upon restoration, all files will be restored to their original location.

**Restore file(s) to an alternate location**

Upon restoration, all files will be restored to an alternate location. This location can be specified by typing the path to the restoration directory in the text box or by selecting a directory by clicking on the "Browse" button that will appear to the left of the text box when the radio button is selected.

## Restore Job Filters



### Wildcards

**IncludeWildcard:** Enter all wildcards for files you want to include in the default job separated by a comma (example: \*.doc, \*.xls, \*.dat)

**ExcludeWildcard:** Enter all wildcards for files you want to include in the default job separated by a comma (example: \*.doc, \*.xls, \*.dat)

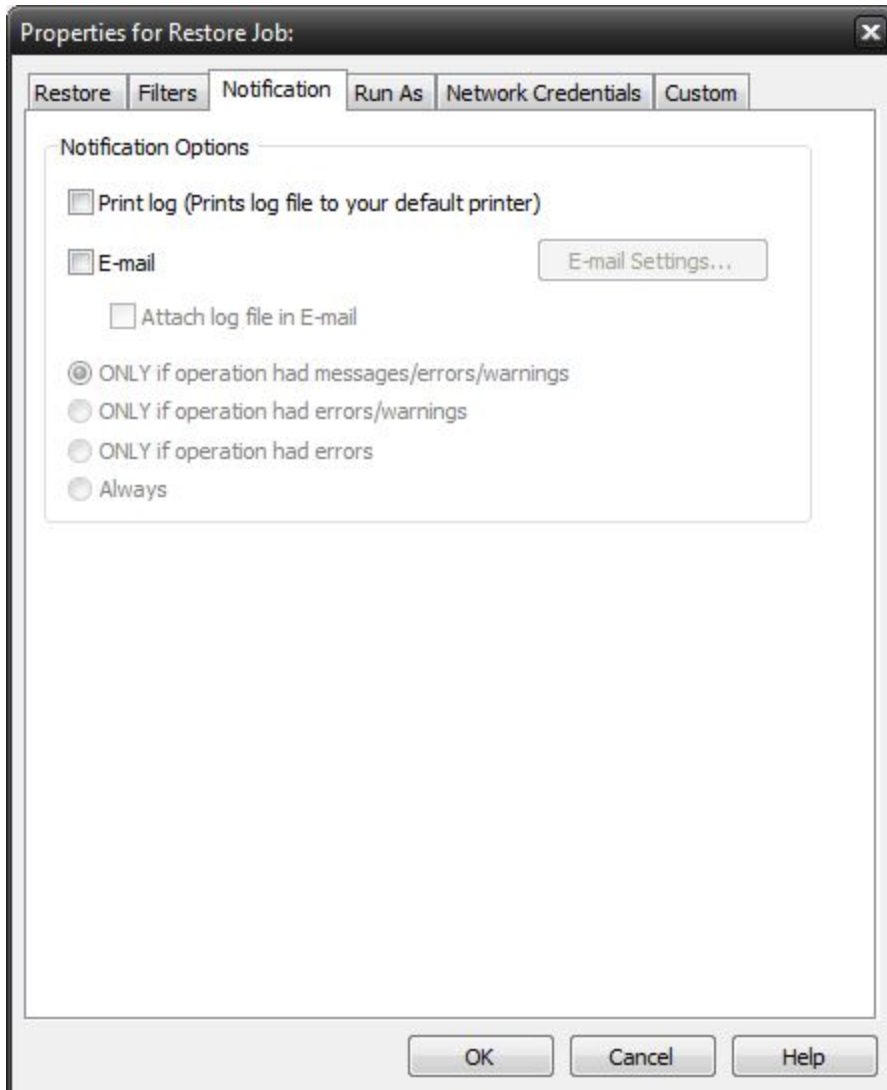
### Include Files with these Dates and Size

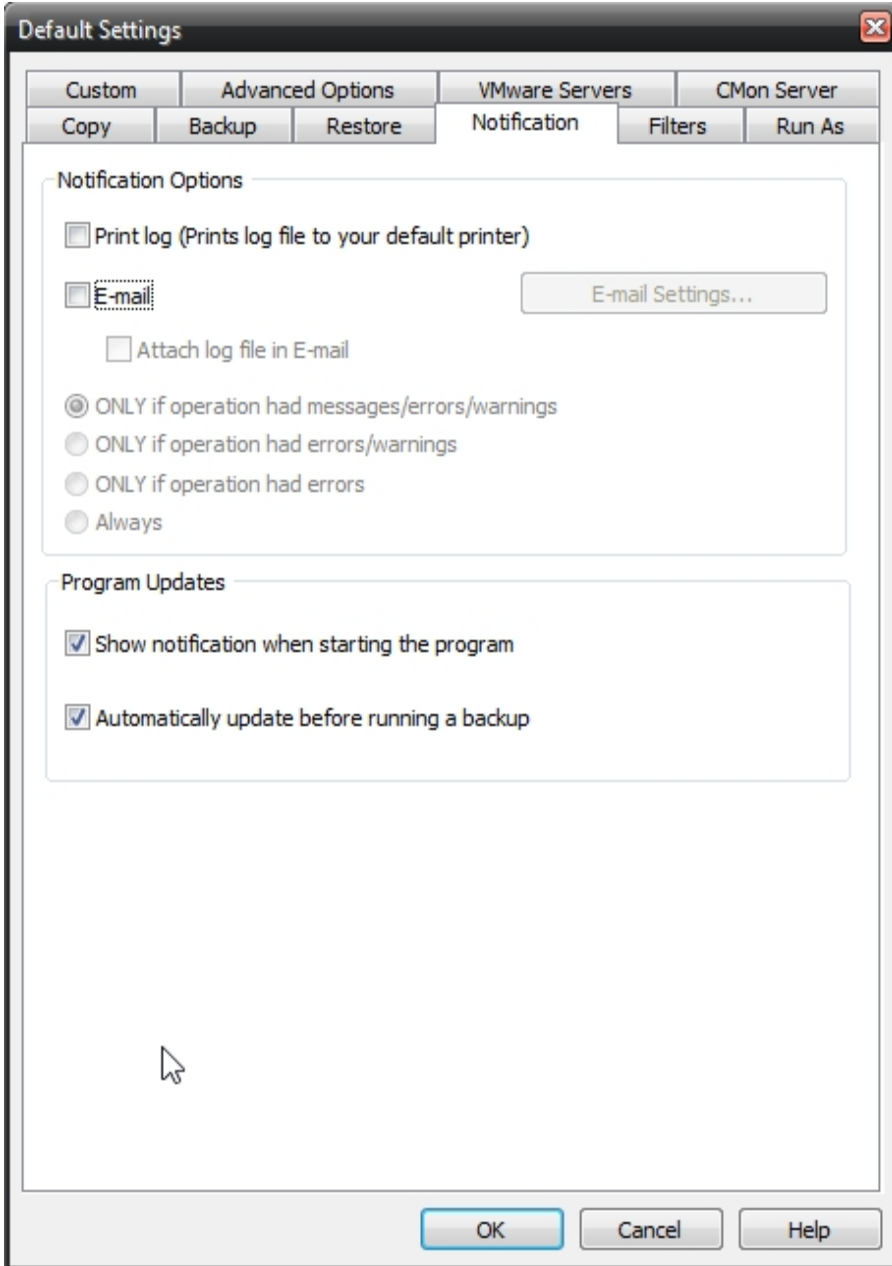
Under this section, you can create an include filter by selecting dates that files were last created, modified, or accessed or by their file size that you wish to ensure are included in your backup. This is helpful if you want to reduce the time or file size of a backup. You may want to exclude older files that are no longer accessed or larger files you have already backed up.

## Exclude Files with these Attributes

Under this section, you can create an exclude filter based on the file attributes: "Read Only", "Hidden" and "System". For example, if you would to exclude System or Hidden files, check the appropriate box next to the attribute.

## Restore Job Notification





## Notification Options

### Email

Use this option to receive job notification in E-mail.

You have the option to allow the logs to be e-mailed to the specified email address. To utilize these settings you must first configure the e-mail options by clicking on the "E-Mail Settings" button.

### E-mail Settings

Depending on your product, you may be able to choose to use the NovaBACKUP Alerts service to send your e-mail logs or to manually enter a custom SMTP configuration.

- If you choose to use the NovaBACKUP Alerts service, the only information you need to provide is the recipient e-mail address or addresses you would like to receive notifications.
- If you choose to use a Custom SMTP service, your SMTP server information may be acquired from your System Administrator or service provider.
  - You will need to input a valid e-mail addresses for both the sender and the recipient.
  - These can be the same e-mail address.
  - If your SMTP server requires authentication, you may do so by tagging the checkbox for authentication and supplying your user name and password.

### **NovaBACKUP Alerts**

If your product supports it, you may have the ability to choose the NovaBACKUP Alerts service to send your e-mail notifications. The NovaBACKUP Alerts service is a pre-configured email notification service.

\* It is not required to use this service and you should check with your System Administrator to see if sending e-mail notifications through a 3rd party service is allowed in your organization.

\* By using the NovaBACKUP Alerts service, you are agreeing to our End-User Licensing Agreement and Privacy Policies.

**Configure E-mail Settings**

The following options are used to configure sending logs via e-mail. E-mail is delivered via SMTP only. A SMTP server must be specified along with a valid sender and recipient e-mail addresses.

Choose notification service

NovaBACKUP Alerts       Custom SMTP

User Information

Your Name:

E-Mail Address:

Server Information

SMTP Server Name:

SMTP Server Port:

Use SSL

My SMTP server requires authentication

User Name:

Password:

Retries:

Timeout Interval (in Seconds):


Recipient Information

Please use semicolons (;) to separate multiple e-mail addresses.

To:

CC:

Subject:

 You may use any of the following substitutions within the subject:  
 %1 - Job name, %2 - Job status, %3 - User name  
 %4 - Computer name, %5 - Date, %6 - Time

Testing Your Email Settings...

After you have completed filling out the information above, you can test your email settings by pressing the Test Email Settings button.

E-mail notifications may contain custom Subject: lines. These may contain any sequence of characters that conform to Internet email standards. Recommended maximum length is less than 200 characters.

If the Subject field is left blank, NovaBACKUP inserts a default subject.

A custom subject may contain the following substitution variables:

Substitution Variable	Contents
%1	The job's name.
%2	Job's completion status.
%3	User name of the logged-on user under whom the job ran.
%4	Host name - name of the computer that ran the job.
%5	Date when the job finished. Format is the locale set on the computer.
%6	Timezone is the local time zone of the computer (local time, not GMT).
%6	Time when the job finished, formatted in locale format as set by the computer.

Timezone is local to the computer running the jobs (local time, not GMT).

Example, if the custom "Subject:" string is

MyCorp node %4 job %1: %2 at %6 %5

the notification email's "Subject:" appears as

MyCorp node RSRCH-SS-0987 job Daily: successful at 10:32:55pm 2/14/2017



Be sure to test your settings by clicking the "Test Email Settings" button

## Print Log

Here, you have the option to print the log automatically to your default printer.

## Notification Conditions

- ONLY if operation had messages/errors/warnings
- ONLY if operation had errors/warnings
- ONLY if operation had errors
- Always



## Restore Job Run As

The screenshot shows a dialog box titled "Properties for Restore Job:" with a close button (X) in the top right corner. The dialog has five tabs: "Restore", "Filters", "Notification", "Run As", "Network Credentials", and "Custom". The "Run As" tab is selected. Inside the dialog, there is a section titled "When running a job, login using this account" with two radio button options: "Run as logged in user" (which is selected) and "Run as specific user". Below these options are three text input fields labeled "Domain Name", "User Name", and "User Password". A "Check Credentials" button is located below the "User Password" field. At the bottom of the dialog are three buttons: "OK", "Cancel", and "Help".

### When running a job, login using this account

#### Run as logged in user:

Run the job using the Windows login credentials in effect at that time.

#### Run as specific user:

Run the job using the specified credentials.

**Domain Name:** The domain name you are logging into.

**Run as User Name:** The user name you want the job to run as.

**Password:** The password for the account you want the job to run as.



**Note:** The account information entered here is usually account you use to login to windows. However, you may need to use a different account when backing up network/shared drives.



**Important:** If you have entered credentials you must click the "Check Credentials" button to validate the account you have entered before proceeding forward.

## Restore Job Network Credentials

The screenshot shows a dialog box titled "Properties for Restore Job" with a close button (X) in the top right corner. The dialog has five tabs: "Restore", "Filters", "Notification", "Run As", and "Network Credentials" (which is selected), and "Custom". The main area contains the following text: "Use this option to grant access to a network location, such as a NAS device or network share with a specific username and password." Below this text are three input fields: "Domain Name:", "User Name:", and "User Password:", each followed by a text box. At the bottom of the dialog are three buttons: "OK", "Cancel", and "Help".

This option may be used to access devices on the network which require different credentials than the defaults. You may use different credentials for this purpose than those set in the "Run As" Tab.

## Restore Job Custom Commands

Properties for Restore Job: [X]

Restore | Filters | Notification | Run As | Network Credentials | Custom

Enter the command(s) or program(s) you want executed before or after a restore operation.

Restore

Command(s) to run before the restore

Command(s) to run after the restore

OK Cancel Help

This feature enables a command to run before or after a restore job

To select which program or command you would like to run before or after the copy operation, simply browse to the program or command using the "Browse" button.



The benefits of this feature are numerous. For instance, one would be able to stop Antivirus scanning by issuing a command to their Anti-virus program prior to NovaBACKUP beginning the restore job. Alternatively, a command can be issued at the end of the job to begin an anti-virus scan. Also one could issue a command to close a database at the beginning of a job and reopen it at the end of a job.

## Logs Tab

From here, you can quickly determine the status of a Copy, Backup, Restore or Retention job that was performed.

The screenshot shows the NovaBACKUP application window with the 'Logs' tab active. The window title is 'NovaBACKUP' and the 'Logs' tab is highlighted. The main area contains a table with the following data:

Operation	Job Name	Date/Time	Errors	Warnings	Files Selected	Files Completed	Size Completed
Backup	Full C Backup	2/13/2017 1:49:51 PM	0	0	697	697	1.06 GB



At the bottom of the window, there are three buttons: 'Configure Reports', 'Delete', and 'View'. The status bar at the bottom left says 'For Help, press F1'.

The columns in the summary view include:

**Operation:** Includes - Copy, Backup, Restore & Import.

You can quickly determine the status of the backup by the color-coded icon next to each operation:

Operation completed successfully

-  Operation completed, but had warnings
-  Operation had errors

**Job Name:** The name of the job for this log file

**Date/Time:** The Date & Time the specific job was run

**Errors:** The number of errors encountered after running the job

**Warnings:** The number of warnings encountered after running the job

**Objects Selected:** The number of objects selected before running the job

**Objects Completed:** The number of objects successfully completed after running the job

**Size Completed:** The total size of all objects successfully completed after running the job



You can quickly sort the logs view by clicking on the appropriate column heading at the top of the window

## Button Functions

### Configure Reports

Click this button to use the [summary reports](#) feature.

### Delete Button

To delete a log file, simply select the log file and press the *Delete* button. To delete multiple log files, you may select more than one by using the Shift and/or Ctrl buttons on your keyboard to select the logs and pressing the Delete button.

### View Button

To view the log file, select the log you would like to open and press the View button. Alternatively, you may also simply double-click the log file you want to view. For further details, see the [Using the Logs](#) section.

## Viewing the Logs

### Job Summary section

The top half of the log viewer displays the job summary. This section lists settings which apply to the job and a summary of the job status. A disabled setting is marked with a red 'X', and an enabled settings is marked with a checkmark.

### Events section

The bottom half of the log viewer displays the job events. There are four types of events: Error, Warning, Informational, and Files. Each type can be shown or hidden by clicking its associated button.

When the log is first opened, the file list is not displayed. To see the list, click the 'Files' button. Each file entry in the list can be expanded to display additional details about that file.

### **Saving as a file**

Logs displayed in the viewer can be saved as either HTML or Text files.

Click the 'save' icon at the top left of the viewer window. Browse to the desired location to save the file. Enter the filename, select 'r;HTML' or 'r;TXT' file type, then click the 'Save' button.

### **Printing**

Click the print icon at the top left of the viewer window to launch a print preview window displaying the html formatted log.

Use page settings to adjust how the printed log will look. For example, the 'Print Background Colors and Images' option is disabled by default, but should be checked to print the log as shown. Access page settings by clicking the gear icon at the top of the print preview window.

The log viewer supports printing a file list of up to 500 entries. To print a log containing more than 500 file entries, you must click the 'files' button to hide the file list if it is currently displayed. To print a log containing over 500 file entries, save the log as a .txt file then use a text editor to open and print the file.

### **Opening a different log**

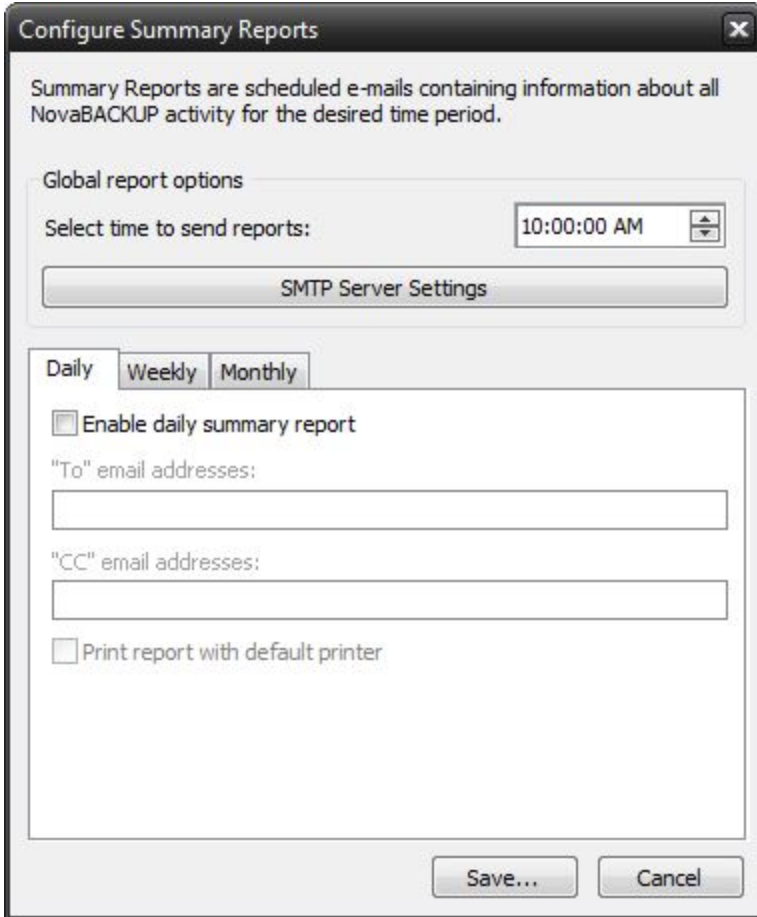
After the log viewer is opened, click the 'open' icon at the top left of the viewer window to open a new log. This will display the 'open file' dialog. Browse to the log file to view, then click the 'open' button to view the log.

## **Summary Reports**

Summary reports are scheduled reports which provide an aggregated view of recent jobs performed by NovaBACKUP. Summary reports include information about backup jobs such as:

- When the job was performed
- When the job finished
- The destination of the data
- The job type
- Whether the job was scheduled or run manually
- The number of files selected for backup and the number of files completed
- The total size for the job once completed

## **Configure Reports**



## Global report options

### Scheduled time

The selected time is when any / all reports will be sent. If multiple reports are scheduled to be sent on a particular day, they will be sent individually.

### SMTP Server settings

The SMTP server settings for all reports to be sent with.

Note: Summary Reports default to using the new NovaBACKUP Alerts service.

### Daily Reports

The daily report sends a report which summarizes the last 24 hours since the scheduled time.

#### Enable daily summary report

Check this box to enable or disable the daily summary report

**To / CC addresses**

Enter the e-mail addresses you wish to receive the report. Separate multiple addresses with a semicolon (;).

**Print report with default printer**

Print the report with the default printer (if available)

**Weekly Reports**

The weekly report sends a report which summarizes the last 7 days since the scheduled time.

**Enable weekly summary report**

Check this box to enable or disable the weekly summary report

**To / CC addresses**

Enter the e-mail addresses you wish to receive the report. Separate multiple addresses with a semicolon (;).

**Day of week to send reports**

Choose which day of the week the report is sent.

**Print report with default printer**

Print the report with the default printer (if available)

**Monthly Reports**

The monthly report sends a report which summarizes the last month since the scheduled time.

Note: If the current month does not have this date available, the report will process on the 1st of the next month.

**Enable monthly summary report**

Check this box to enable or disable the monthly summary report

**To / CC addresses**

Enter the e-mail addresses you wish to receive the report. Separate multiple addresses with a semicolon (;).

**Print report with default printer**

Print the report with the default printer (if available)



## Filters Tab

**Default Settings**

Custom | Advanced Options | VMware Servers | CMon Server

Copy | Backup | Restore | Notification | **Filters** | Run As

**Wildcards**

File Mask (separate by comma):

Include Wildcard:

Exclude Wildcard:

**Include Files with these Dates and Size**

From | To (including)

Created:  2/10/2017

Modified:  2/10/2017

Accessed:  2/10/2017

Size:   0 B

**Exclude Files with these Attributes**

File Attribute	Description
<input type="checkbox"/> Read-Only	Files that can be read but cannot be written or deleted.
<input type="checkbox"/> Hidden	Files that are not included in an ordinary listing.
<input type="checkbox"/> System	Files that are part of the operating system.

OK | Cancel | Help

## Wildcards

**IncludeWildcard:** Enter all wildcards for files you want to include in the default job separated by a comma (example: \*.doc, \*.xls, \*.dat)

**ExcludeWildcard:** Enter all wildcards for files you want to include in the default job separated by a comma (example: \*.doc, \*.xls, \*.dat)

### Include Files with these Dates and Size

Under this section, you can create an include filter by selecting dates that files were last created, modified, or accessed or by their file size that you wish to ensure are included in your backup. This is helpful if you want to reduce the time or file size of a backup. You may want to exclude older files that are no longer accessed or larger files you have already backed up..

### Exclude Files with these Attributes

Under this section, you can create an exclude filter based on the file attributes: "Read Only", "Hidden" and "System". For example, if you would to exclude System or Hidden files, check the appropriate box next to the attribute.

## Online Storage Devices

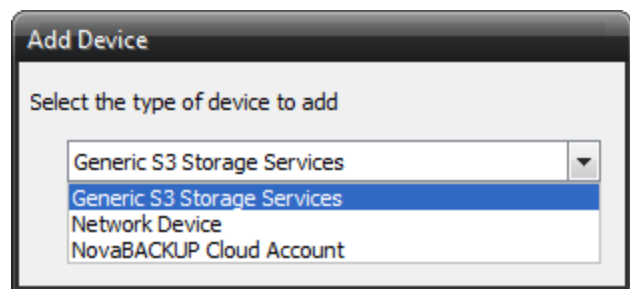
NovaBACKUP includes the ability to backup to a number of online storage devices including Generic S3 Storage Services (S3) and NovaBACKUP Cloud Account (xSP).

Once you have configured an online storage device, you can utilize that device just as you would a local device. You will be able to perform backup jobs to your configured online storage devices as well as local devices adding additional levels of protection to your data by permitting both local and remote backups to be performed.

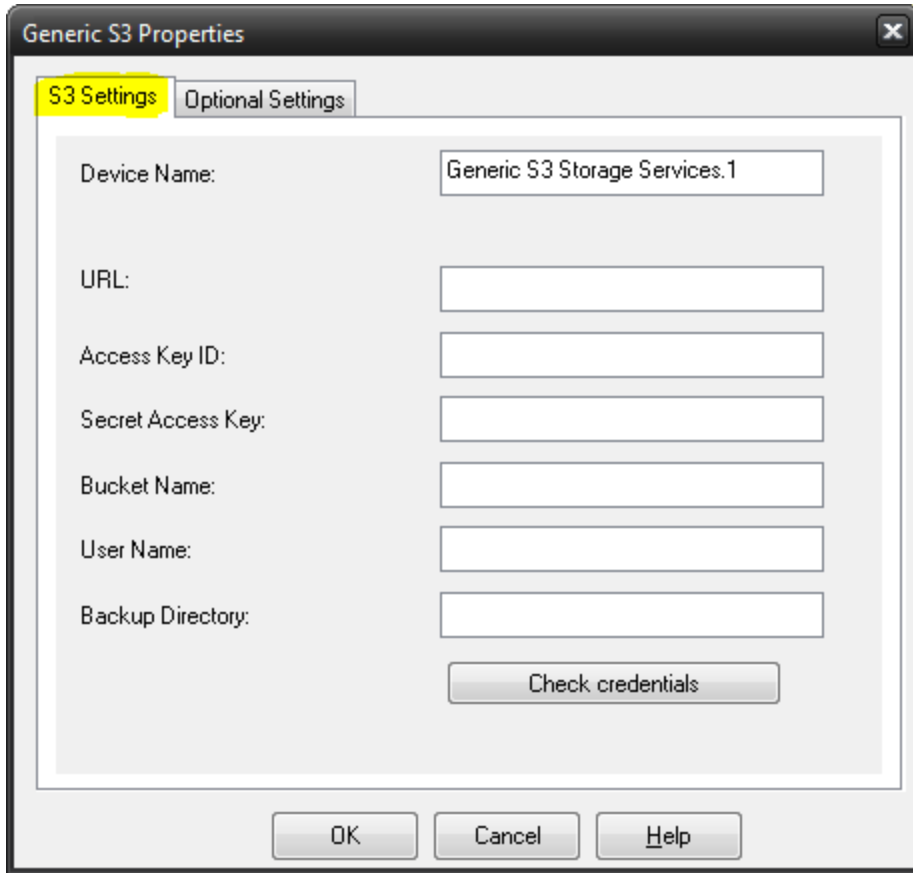
## Configuring Generic S3 Storage Services Device

For additional help on this topic please view our KB article [here](#).

Select "Generic S3 Storage Services" from the "Add Device" function in the Device tab, which is a drop down dialog that will display the available devices that can be added to a NovaBACKUP client (if your license supports it). Note: You can have multiple Generic S3 Storage Services devices added on each client.



After selecting "Generic S3 Storage Services" from the "Add Device" dialog, it will display the "Generic S3 Properties" dialog, and the "S3 Settings" tab will be displayed, all fields are required to be completed in this tab, and any values entered here other than the 'Device Name' field can be edited later:



**Note:** All fields are required to be configured / defined here, there are no device fields that can be skipped. It is recommended to click on the "Check credentials" button just prior to attempting to add the device; that check will only confirm your settings for the Access Key ID and Secret Access Key properties.

**Device Name:** Enter the name for this device. If you have multiple S3 accounts to add you can name them properly here to easily tell them apart, otherwise if you only have a single Generic S3 device to add you can go with the default name. Any values entered here other than the 'Device Name' field can be edited later; to change the Device Name after the device has already been created will require you to delete the device and re-create it with the correct name. Note: By default, a number starting with ".1" will be appended to the end of the Device Name, if you do not custom name each device.

**URL:** Enter the Generic S3 URL for your account. For instance for Wasabi that URL could be: 's3.us-west-1.wasabisys.com'. You will need to contact your vendor or utilize the S3 web console that your vendor should have supplied you with. For additional help there view our 'Getting started with Generic S3 Storage Services devices in NovaBACKUP 19.8' KB article [here](#).

**Access Key ID:** Enter the Generic S3 Access Key ID for your account.

**Secret Access Key:** Enter the Generic S3 Secret Access Key for your account.

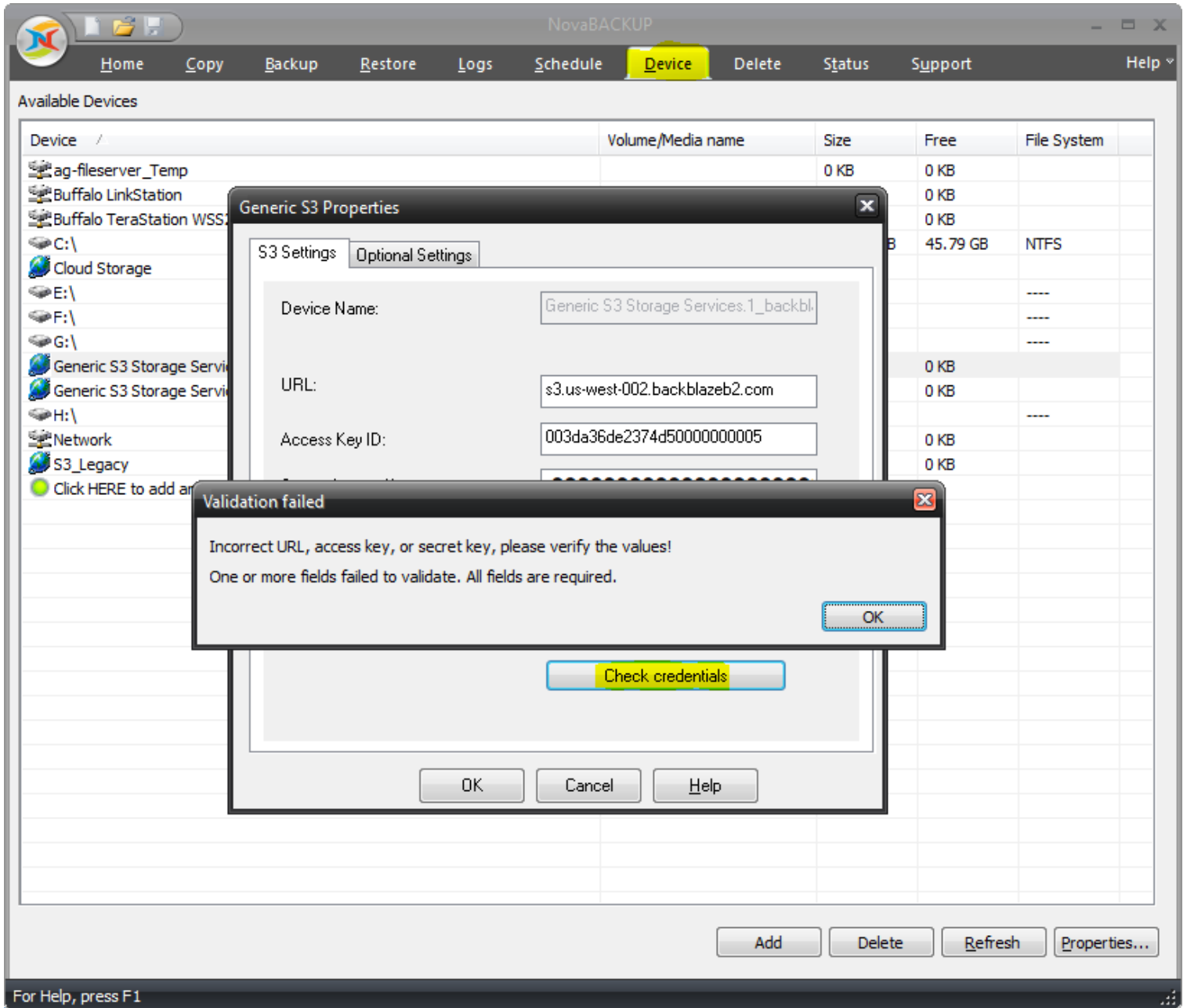
**Bucket Name:** Enter the name of the Generic S3 Bucket you want your data stored in, basically the top level storage for this client device. The Bucket Name, User Name, and Backup Directory config items in the device are a way to manage your backup data for this backup client and device, the bucket name will be created automatically on the S3 side as entered here. When you are viewing your Generic S3 buckets via the Generic S3 provider's own web admin interface, you will see

this folder structure, once you complete a single backup to the Generic S3 device. The Bucket Name value does have certain restrictions for the naming so reference your Generic S3 provider for how the Bucket Name can be formatted. For instance Wasabi, a large Generic S3 provider, their S3 Bucket name restrictions guide article can be viewed [here](#).

**User Name:** Enter the name of the Generic S3 User Name that you want your data stored in, which is a folder that will be created under the Bucket Name. The User Name field is required to configure, but you can make the name be whatever you want in case you don't need to separate backups per user. If your organization has 30 users and all 30 have NovaBACKUP client installed each user's computer, and a Generic S3 device is in place on all of the clients, the User Name field will be valuable for you to specify the User Name properly for each user when you go to add or edit the Generic S3 device in each backup client that is installed on those 30 computers.

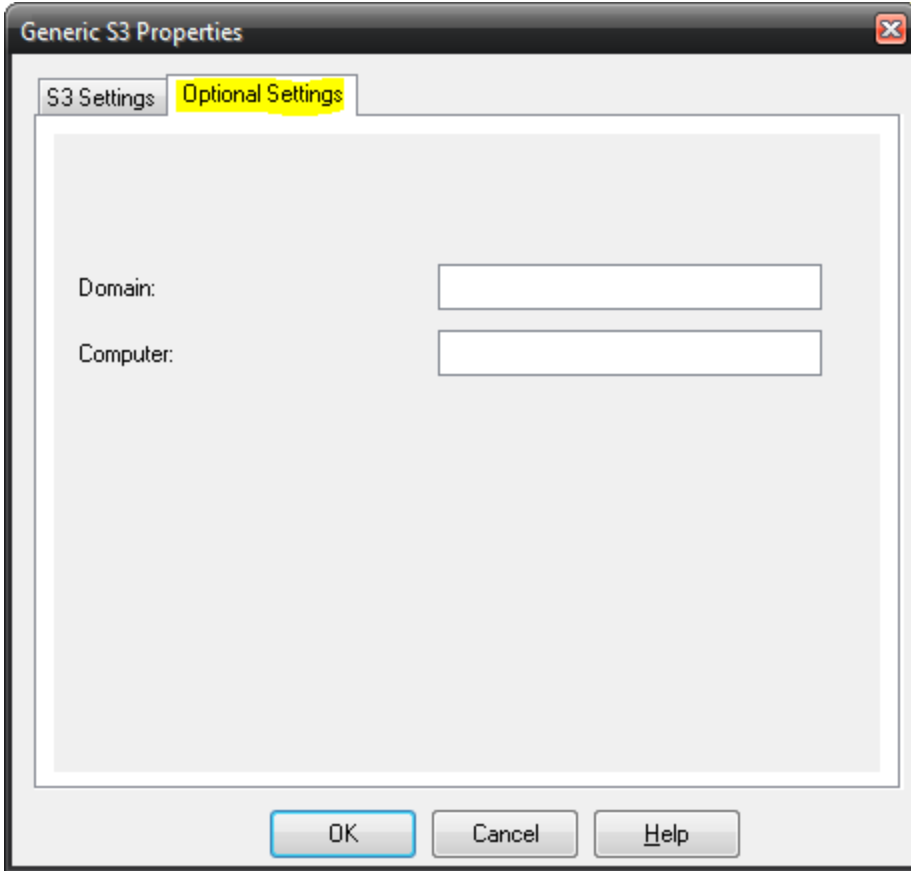
**Backup Directory:** Enter the directory you want your data stored within the Generic S3 Bucket. This folder will be created under the User Name folder. The Backup Directory and the User Name are required fields keep in mind, but you could set them to whatever you want. As stated, the Bucket Name, User Name, and Backup Directory configuration values can be utilized to manage backups when you are looking at the backup data that is stored on your Generic S3 provider's own web admin interface. In that regards it may be useful for you to take advantage of having a good naming scheme to utilize for these configuration values per Generic S3 device that is added, across your organization. If it is a single client or single machine in your organization that you need Generic S3 backup on then the naming scheme does not matter so much in that regards.

Click the '**Check credentials**' button to confirm your settings for the URL, Access Key ID and Secret Access Key properties. Note: When the validation runs after clicking 'Check credentials' it only validates those 3 properties of your device (at the vendor end using the URL), which means that the entered bucket name, user name, and backup directory field values are not verified (so that is up to you to enter correctly). You can always go back and edit this device after you are done saving if you need to make a correction to any of the fields, but it is recommended to use the 'Check credentials' function on this dialog prior to saving the device. You cannot add a Generic S3 device that contains the same name as one that is already in added and in place, it won't allow duplicates of the same named device, however you can add multiple Generic S3 Storage Services devices (if you have multiple vendor accounts for instance). In this example we entered either the URL, Access Key ID and Secret Access Key incorrectly, and that is seen when we run 'Check credentials' in the 'Validation failed' error pop-up dialog:



Additionally, there are Optional Settings to configure per Generic S3 Storage Services Device, as seen in the "Optional Settings" tab, this would only be needed if you need to import your backup set records say if your computer fails and you need to re-install the client from scratch, and want to access your old backups on any of your Generic S3 Storage Services devices, these settings allow the software to know what computer name had originally produced the backup, to allow for an import of those backup sets if needed.

Please read the [Importing backups on S3 Storage Devices in NovaBACKUP 19.8](#) KB article for more help on this subject, which is linked from the more general Generic S3 Storage Services KB article [here](#).



The "Optional Settings" tab, is only utilized to configure some values that will allow you to utilize an Import function for your Generic S3 backups (to be able to restore the contents of the backups after the backup sets are imported), in case for instance the backup set "dictionary" data files (like an index) are lost which store the index data locally on the client machine, so for instance if the client machine is destroyed or the hard drive fails on it, then the backups on Generic S3 devices can be imported into the client via the 'Import' function in the Restore tab. It allows specifying the Domain and the Computer name in this dialog, to allow the Import to know which Domain and Computer name that it would need to restore the backup set records from when you go to utilize the Import function to import those Generic S3 backup set "dictionary" data files to then be able to restore the backups via the Restore tab. You are not required to fill out any of the 'Optional Settings' fields unless you have the need to import a backup set that is missing in the list via the Restore tab for instance, or if you lost your restore index "dictionary" data files for Generic S3 backups and now need to rebuild them on this client machine, or you lost your entire client machine and had to rebuild the machine itself and basically are starting clean with a new NovaBACKUP client installed on a new machine and now need to import Generic S3 backups that originally took place on a client machine that is now rebuilt (meaning you no longer have the index "dictionary" data files for those Generic S3 backups that would normally exist under 'C:\ProgramData\NovaStor\NovaStor NovaBACKUP\FPI' folder).

For additional help on this topic please view our KB article [here](#).

## Network Device Overview

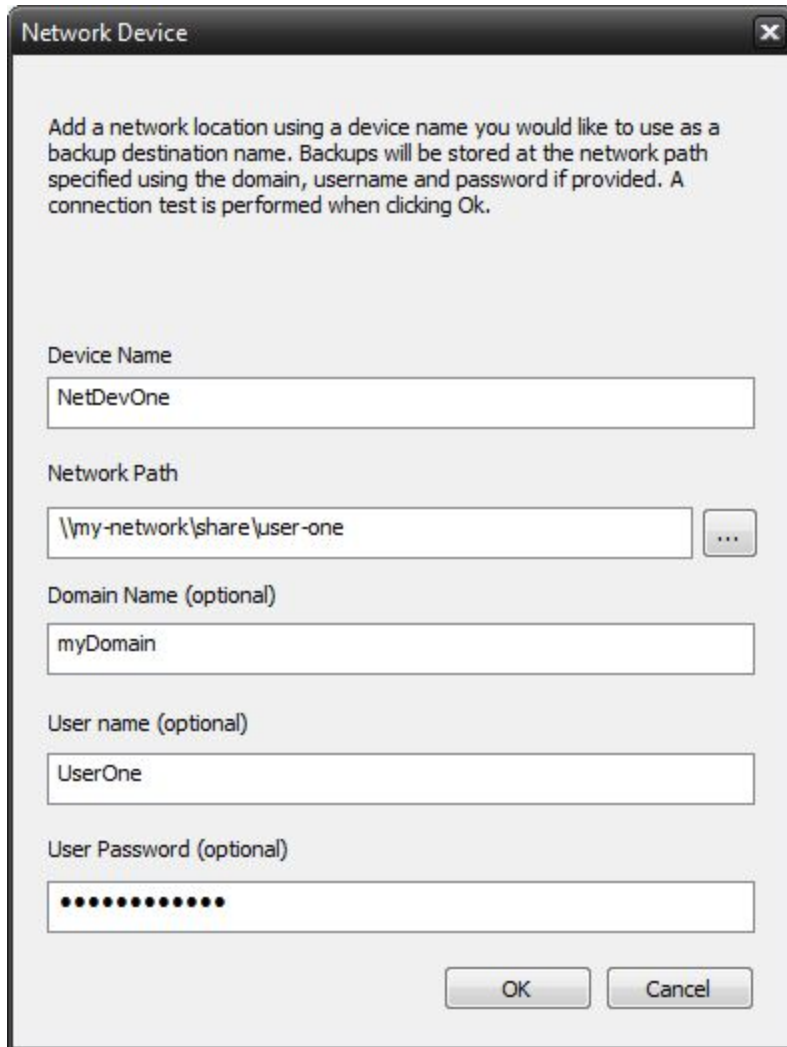
A network device may be used in cases where the user wishes to refer to a network location and related permissions as a named device for convenient reference like any other backup device. For example you may wish to store backups to \\my-network\share\user-one along with its required user name and password credentials, but would like to refer to this using

one simple name, such as "NetUserOne". Network devices provide this convenience and allow several different named devices to exist as may be desired for any configuration.

Network devices may be created by clicking on "Add" button in the [Device tab](#) view.

For tips on backing up to a network device, such as a NAS, as well as help creating your network device, please follow the NovaBACKUP Knowledge Base article [here](#).

## Network Device Settings



The screenshot shows a dialog box titled "Network Device" with a close button (X) in the top right corner. The dialog contains the following text and fields:

Add a network location using a device name you would like to use as a backup destination name. Backups will be stored at the network path specified using the domain, username and password if provided. A connection test is performed when clicking Ok.

Device Name  
NetDevOne

Network Path  
\\my-network\share\user-one

Domain Name (optional)  
myDomain

User name (optional)  
UserOne

User Password (optional)  
.....

At the bottom of the dialog are two buttons: "OK" and "Cancel".

This screen is displayed when adding a network device, or when right clicking on the device listed in the device tab to view the its properties. The following values may be entered, some of which are optional as noted.

### Device name

This name entered here is used to identify the device. This name will appear when devices are listed to reference this device throughout the application.

### Network Path

This is the path where backups are to be stored using this device.

### Domain Name

This optional parameter is used to specify the domain for the network path. When no value entered the current domain, if any, will be in effect.

### User Name

This optional parameter is used to specify the user who has permission to access the network path.

### User Password

This optional parameter is used to specify the user's password who has permission to access the network path.

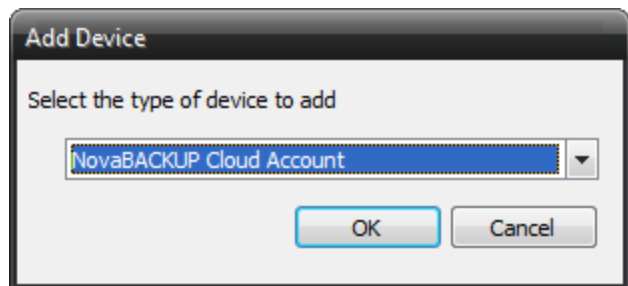
Note: If you back up to a [Network device](#) (Info: A Network device is a device that you create in the [Device tab](#) of NovaBACKUP, that contains credentials for the network location, which allows the backup to write to a protected network location), and you require [Retention](#) on those backups that are stored on that network device, then your retention job will likely require to have the same 'Network device' selected in the [Retention Advanced tab](#). If that is not set then the retention job may not have the credentials to delete backups at the network location.

## NovaBACKUP Cloud Account (xSP) - Storage Device Overview

The NovaBACKUP Cloud Account (xSP) storage device is used for backup to an online server.

To access settings first select the Device tab.

To add a new device click the Add button then select the 'NovaBACKUP Cloud Account' device type.



To edit an existing device select its name in the device list then click the properties button, or right click then select properties.

The configure screen will be displayed when adding a new device or selecting properties. Use the configure screen to edit all settings for the 'NovaBACKUP Cloud Account' device.

Click Test Connection if you wish to just test the specified settings.

Click OK to commit the settings or Cancel to avoid saving changes.



## NovaBACKUP Cloud Account (xSP) Device - Account Settings

**Configure Device**

Account | Security | Advanced | Staging | Proxy | Restore

**Device Name**

Name for this configuration:

**Backup server location**

Use these settings for transferring data to a Backup Server on the Internet or on a local Intranet.

Server Name or IP Address:

**Backup server authentication**

Use these settings to configure the username and password for your account on the backup server.

Specify credentials for authentication

Username:

Password:

Re-enter Password:

Use my current Windows login credentials

Test Connection | OK | Cancel

### Device Name

- Name for this configuration

This field is used to specify any name you wish to identify the device.

### Backup server location

- Server Name or IP Address

This field is used to specify the IP address or the host name of the backup server. If this value is already populated, you can disregard this entry. If this value is unknown, it can be obtained from the network administrator or backup service provider.

### Backup server authentication

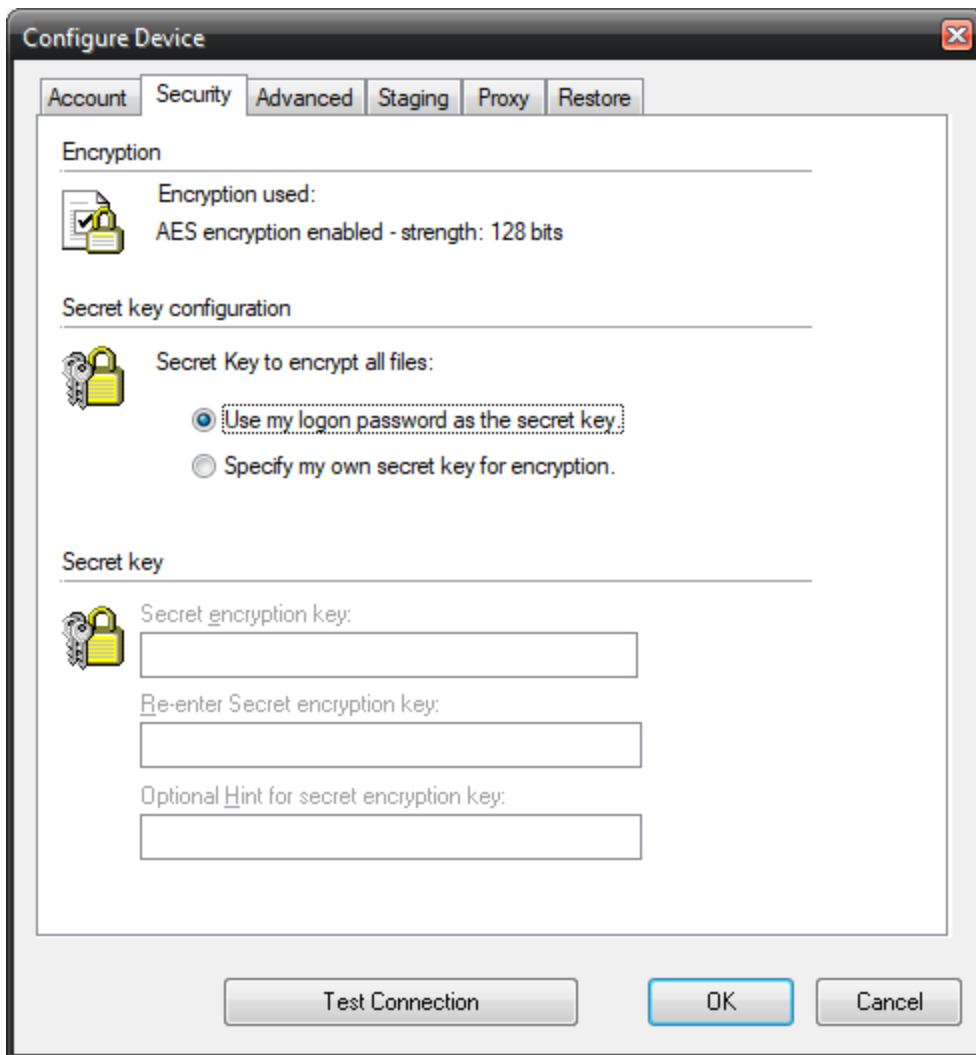
To enter specific credentials:

- Username: Enter in the unique username used to access the backup server.
- Password: This is your logon password
- Re-Enter Password: Re-enter your password to confirm

To use your current Windows login credentials:

- Selecting this option will use the current Windows login credentials for authentication on the backup server.

### NovaBACKUP Cloud Account (xSP) - Security Settings



## Encryption

- Encryption used

Indicates the encryption type in effect.

## Secret Key Configuration

- Use my logon password to encrypt my files

This option will cause the backup server logon password to be used to encrypt all files.

- Set a special secret key to encrypt my files

This option will allow a private secret key of your choosing to be specified for file encryption.

Note: If the secret key is forgotten or lost, the backup server administrator may not be able to recover the data residing on the server.

## Secret Key

The secret key is a special text string used to encrypt all data that is stored on the server. The secret key can be changed at any time in between backups or restores. If the secret key is forgotten or lost, the backup server administrator may not be able to recover the data on the server.

- Secret encryption key

This field is the secret key. The text can be any length and is case-sensitive. The secret key should be written down and kept in a safe place so that it is not forgotten.

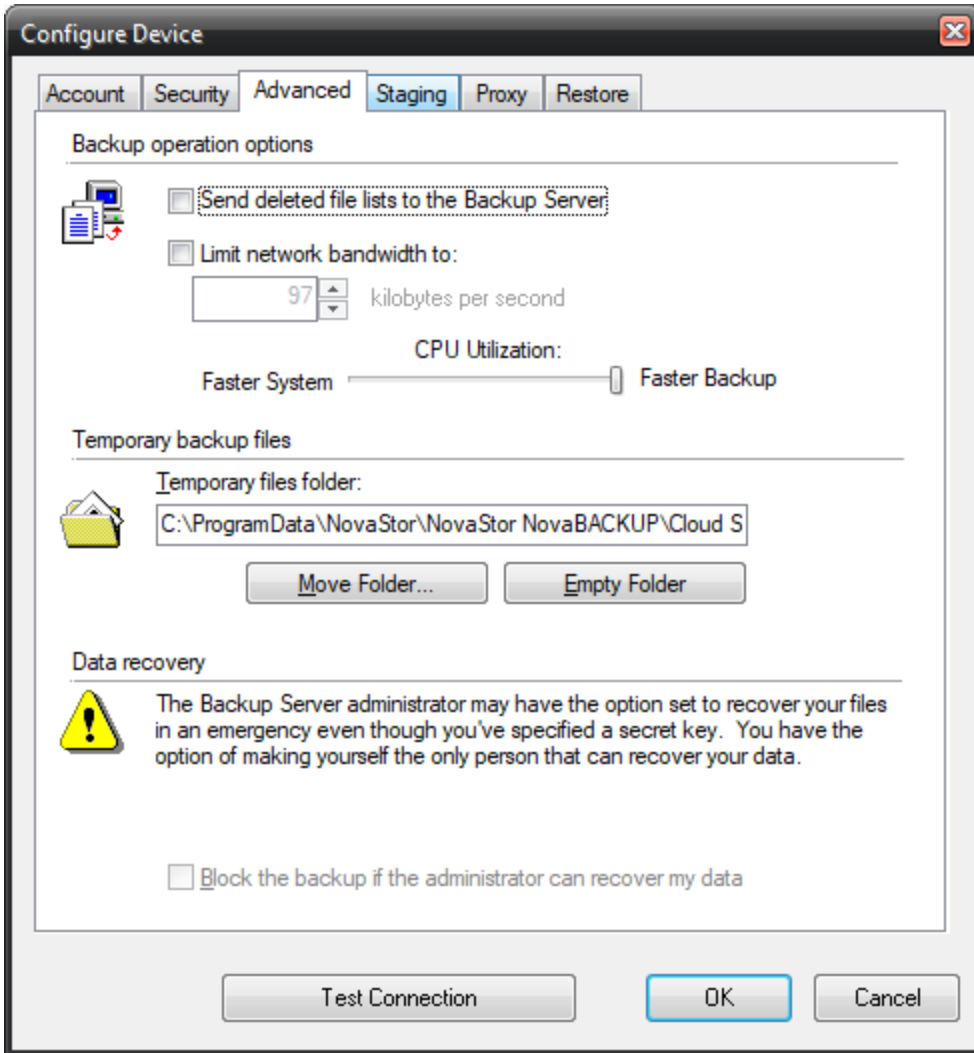
- Secret encryption key verification

This field is where the secret key should be re-typed. It is used for verification only.

- Optional hint for secret encryption key

This field is where a text phrase can be entered to allow the secret key to be remembered. If it is necessary to restore files to a fresh system and the secret key is forgotten or lost, the text phrase will be displayed so that the secret key can be recalled more easily. This field is optional. If security is a concern because somebody may be able to use the hint to guess the secret key, this field should probably be left empty.

## NovaBACKUP Cloud Account (xSP) Device - Advanced Settings



### Backup operation options

- Send deleted file lists to the Backup Server

Selecting this option will allow the backup server to be notified when files are deleted or removed from the selection list. Eventually, the files will also be deleted from the backup server. This occurs after the deletion date has gone out of the scope of the allowable restore window on the backup server. The allowable restore window is configured by the backup server administrator.

- Limit network bandwidth to:

This setting can be used to reduce the amount of data sent over the network in case other processes need greater access or speed.

- CPU Utilization

This setting can be used to adjust how much CPU usage may be desired for the backup process. It may be preferable to reduce CPU usage for backup so other processes on the system can run faster.

### Temporary backup files

- Temporary files folder

This option can be used to specify where the backup "work files" should be saved. These files contain important information pertaining to backups. At any point in time, the contents of this folder can be moved to a different location or the folder can be emptied. Emptying the folder will remove all the files in the disk cache.

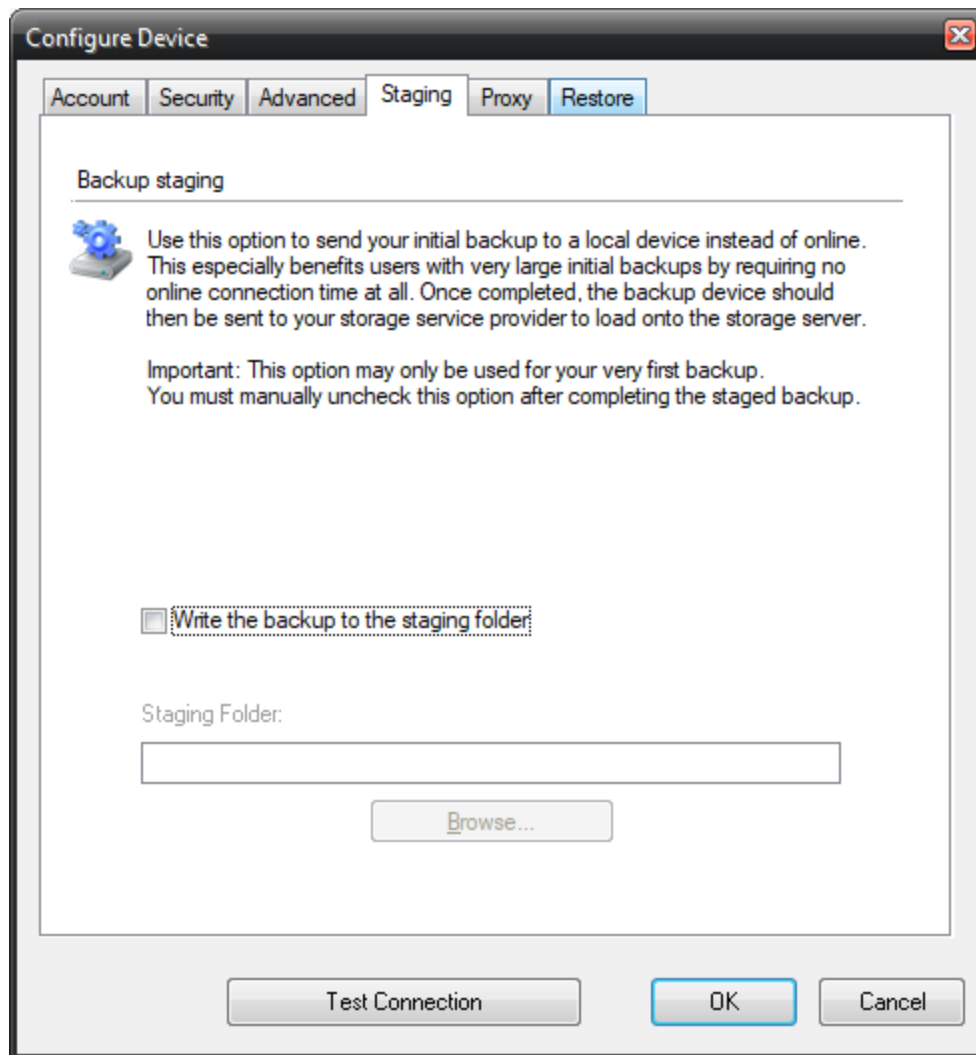
### Data recovery

- Block the backup if the administrator can recover my data

In certain situations, such as a corporate environment, it may be a requirement for the corporation to have access to all the corporation's data. The backup server administrator may set an option to allow the recovery of data without requiring the secret key.

This option should be selected to guarantee that absolutely no one else is able to recover the data for this account. **IF THIS OPTION IS SET AND THE SECRET KEY IS LOST OR FORGOTTEN, THE DATA CANNOT BE RECOVERED**

## NovaBACKUP Cloud Account (xSP) - Staging Settings

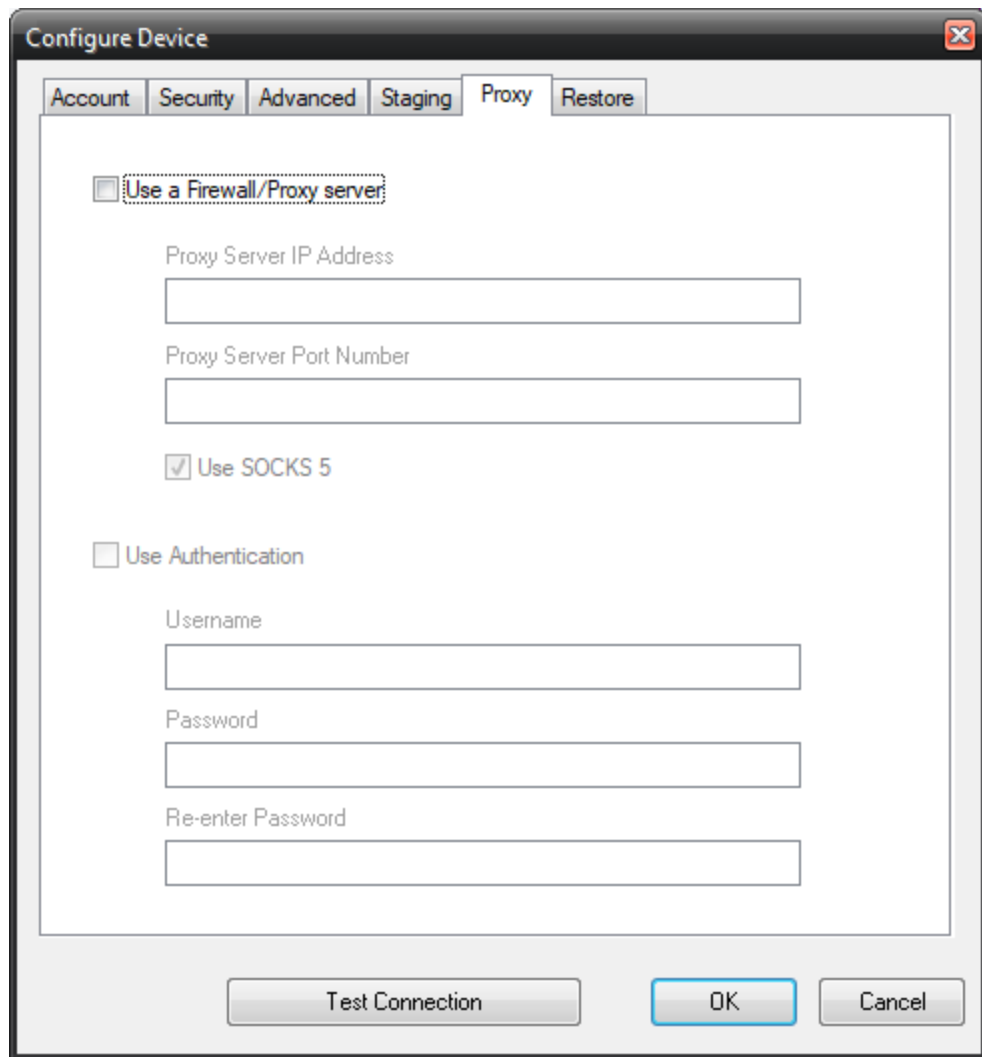


Use this option to send your initial backup to a local device instead of online.

This especially benefits users with very large initial backups by requiring no online connection time at all. Once completed, the backup device should then be sent to your storage service provider to load onto the storage server.

Important: This option may only be used for your very first backup. You must manually un-check this option after completing the staged backup.

## NovaBACKUP Cloud Account (xSP) - Proxy Settings



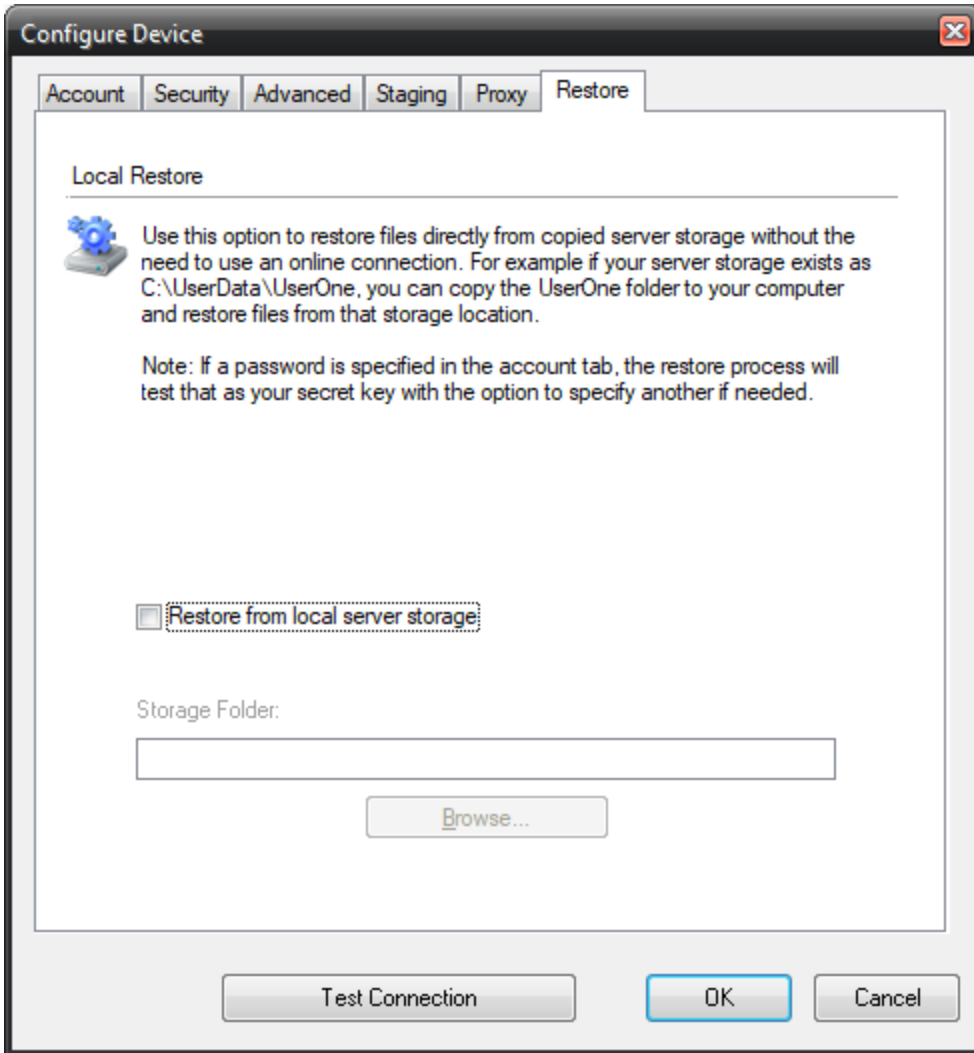
The image shows a screenshot of the 'Configure Device' dialog box, specifically the 'Proxy' tab. The dialog has a title bar with a close button (X) and a tabbed interface with the following tabs: Account, Security, Advanced, Staging, Proxy (selected), and Restore. The main content area contains the following options and fields:

- Use a Firewall/Proxy server
- Proxy Server IP Address:
- Proxy Server Port Number:
- Use SOCKS 5
- Use Authentication
  - Username:
  - Password:
  - Re-enter Password:

At the bottom of the dialog, there are three buttons: 'Test Connection', 'OK', and 'Cancel'.

Use this option to connect to your backup server through a proxy server connection.

## NovaBACKUP Cloud Account (xSP) - Restore Settings



Use local restore if you wish to restore from server storage that has been copied to your computer rather than connecting to the backup server online.

### **Restore from local storage server**

This must be checked to enable local restore mode.

### **Storage Folder**

Enter the path where you have copied the server storage or use the browse button to locate that path for you.

## **File Selection, System State & Registry**

### **Overview**

### **Security Information Backups**

Depending on your system configuration, you can have special security configurations for files, drives and/or subdirectories. NovaBACKUP has full support for this information. This data is backed up each time you backup your registry. Please note that this information will ONLY be restored if you restore your registry, it is not stored on a file-by-file basis due to potential security issues.

### Details on Backing Up System State Data

System state data is comprised of the following files:

- Boot files, including the system files, and all files protected by Windows File Protection (WFP).
- Active Directory (on a domain controller only).
- Sysvol (on a domain controller only).
- Certificate Services (on certification authority only).
- Cluster database (on a cluster node only).
- The registry.
- Performance counter configuration information.
- Component Services Class registration database.

The system state data can be backed up in any order. Restoration of the system state replaces boot files first and commits the system hive of the registry as a final step in the process.

System state backup and restore operations include all system state data: you cannot choose to backup or restore individual components due to dependencies among the system state components. However, you can restore system state data to an alternate location in which only the registry files, Sysvol directory files, and system boot files are restored. The Active Directory database, Certificate Services database, and Component Services Class Registration database are not restored to the alternate location.

You cannot change which components of the system state are backed up.

**NOTE:** *If you have more than one domain controller in your organization and Active Directory is replicated to any of these other servers, you might have to authoritatively restore any Active Directory data that you want to restore.*

For more information about authoritative restores, see the Microsoft® Windows® 2000/2003 Server Resource Kit Distributed Systems Guide.



*Keep the following in mind when you are backing up system state data:*

- 1. You must be an administrator or a backup operator to back up files and folders.*
- 2. You can only back up the system state data on a local computer. You cannot back up the system state data on a remote computer.*





To select files to be backed up from other PCs on a peer to peer network, once you click on Backup, in the left window click the plus sign next to My Network Places. Then click on Entire Network, and click on Microsoft Windows Network. There, you should find the other PCs.

To backup to a network device, it is recommended that you select the UNC path and not the mapped drive letter. Example \\server\path and not use a drive mapping (S:\path)

## Registry & System State Backup

In Windows®2000, Windows®2003, Windows®XP and Windows®Vista, you have the option to backup the System State with a backup. The System State will be seen as an item in the selection window while you are selecting other files and folders from the Backup Tab. All you need to do to backup the System State is to tag the checkbox next to it prior to running the backup.



**What is the System State?** The System State is actually a combination of a few things:

- Boot files, including the system files, and all files protected by Windows File Protection (WFP).
- Active Directory (on a domain controller only).
- Sysvol (on a domain controller only).
- Certificate Services (on certification authority only).
- Cluster database (on a cluster node only).
- The registry.
- Performance counter configuration information.
- Component Services Class registration database.

These are the items seen in the right selection window when System State is selected.



***Does NovaBACKUP support backing up Active Directory?*** *Yes, in fact, NovaBACKUP features include the ability to backup Active Directory when you are backing up the System State.*

System State backup and restore operations include all System State data. You cannot choose to back up or restore individual components because of dependencies among the System State components. However, you can restore System State data to an alternate location in which only the registry files and system boot files are restored. The Component Services class registration database is not restored to the alternate location.

## **Microsoft Exchange Plug-In**

### **Using the Microsoft Exchange Plug-in**

The Exchange server plug-in works on the following Microsoft Exchange server version: 2007, 2010, 2013 and 2016. View the NovaBACKUP System Requirements PDF document [here](#) to know the specific requirements that we have for Microsoft Exchange versions and service pack levels, which are required to perform backup and restore of this item.

### **Backup using the Exchange Plug-in**

If the client is installed on one of the supported platforms listed above and you have an active Exchange plug-in, you may select your Exchange server for backup using the file selection tree or list view under the Backup Tab.

If you check the box next to the server name, all storage groups (if multiple) will be selected for backup. To select only a specific storage group, expand the Exchange Server object by clicking on the + symbol and check only the appropriate storage groups you want to backup.

Note: In order to perform a complete and accurate backup of Microsoft Exchange, you should also select the "System State" object within the same backup set. For more information, review the Backup up System State section of this help file.

### **Restore using the Exchange Plug-in**

If the client is installed on one of the supported platforms listed above and you have an active Exchange plug-in, you may restore a previous Exchange backup using the plug-in by selecting the Exchange server using the file selection tree or list view under the Restore Tab.

Note: To restore an Exchange storage group, you must mark the database as being able to be overwritten by a restore in the properties of the exchange store you want to restore using the Exchange System Manager. You also need to dismount the store. (For more information on using the Exchange System Manager, refer to your Exchange server documentation).

This will permit you to restore the exchange storage group to the original location on the original backed up machine or on a new system with the same machine name. Also note that if you are doing a full restore of exchange you need to restore the System State BEFORE you restore the Exchange Storage Group.

## **Microsoft SQL Server Plug-In**

### **Using the Microsoft SQL Plug-in**

The SQL server plug-in works on the following Microsoft SQL servers: 2008, 2008 R2, 2012, 2014, and 2016. View the NovaBACKUP System Requirements PDF document [here](#) to know the specific requirements that we have for Microsoft SQL versions and service pack levels, which are required to perform backup and restore of this item.

### **Backup using the SQL Plug-in**

If the client is installed on one of the supported platforms listed above and you have an active SQL plug-in, you may select your SQL server for backup using the file selection tree or list view under the Backup Tab.

If you check the box next to the server name, all databases will be selected for backup. To select only a specific database, expand the SQL Server object by clicking on the + symbol and check only the appropriate databases you want to backup.

### **Restore using the SQL Plug-in**

If the client is installed on one of the supported platforms listed above and you have an active SQL plug-in, you may restore a previous SQL backup using the plug-in by selecting the SQL server using the file selection tree or list view under the Restore Tab.

If you check the box next to the server name, all databases will be selected for restore. To select only a specific database, expand the SQL Server object by clicking on the + symbol and check only the appropriate databases you want to restore.

This will permit you to restore the SQL database(s) to their original location on the original backed up machine or on a new system with the same machine name.

## **VMware Plug-In**

### **Using the VMware Plug-in**

The computer with NovaBACKUP installed needs to have connectivity to either the vSphere server or the ESX(i) server. NovaBACKUP can alternatively be installed on the vSphere server or on a Virtual Machine. VMware version and license requirements are contained in the NovaBACKUP System Requirements PDF document [here](#). VMware with the vStorage API licensed feature is required to utilize the VMware plug-in for NovaBACKUP can communicate.

### **Backup using the VMware Plug-in**

Clicking on each ESX(i) or vSphere server node will display the Virtual Machines that are available to backup. These machines may be backed up individually, or all of them may be backed up at once.

You must specify the server name and user credentials for each VMware server you want to appear in the backup file selection tree. This is provided in the VMware Servers tab in the program default settings screen.

### **Restore using the VMware Plug-in**

Restoring a Virtual Machine is quite easy. Simply select the Virtual Machine to restore in the restore screen and click the restore button.

### **More Information**

For additional information such as techniques for differential backup and restore please download the document detailing all the VMware plug-in features.

## **Hyper-V Plug-In**

## Using the Hyper-V Plug-in

The Hyper-V plug-in supports direct backup and restore of Hyper-V virtual machines which reside on the same system as your backup client. Unlike VMware backups, NovaBACKUP must be installed on the Hyper-V host where the virtual machine desired to be backed up is located. The virtual machines can be either running or stopped when doing a backup. View the NovaBACKUP System Requirements PDF document [here](#) to know the specific requirements that we have for Hyper-V versions and service pack levels required to utilize the Hyper-V plug-in for NovaBACKUP.

## Backup using the Hyper-V Plug-in

If you have an active Hyper-V plug-in, you may select your Hyper-V virtual machines for backup using the file selection tree or list view under the Backup Tab.

If you check the box next to the Hyper-V name, all virtual machines will be selected for backup. To select only a specific virtual machine, expand the Hyper-V object by clicking on the + symbol and check only the virtual machines you want to backup.

## Restore using the Hyper-V Plug-in

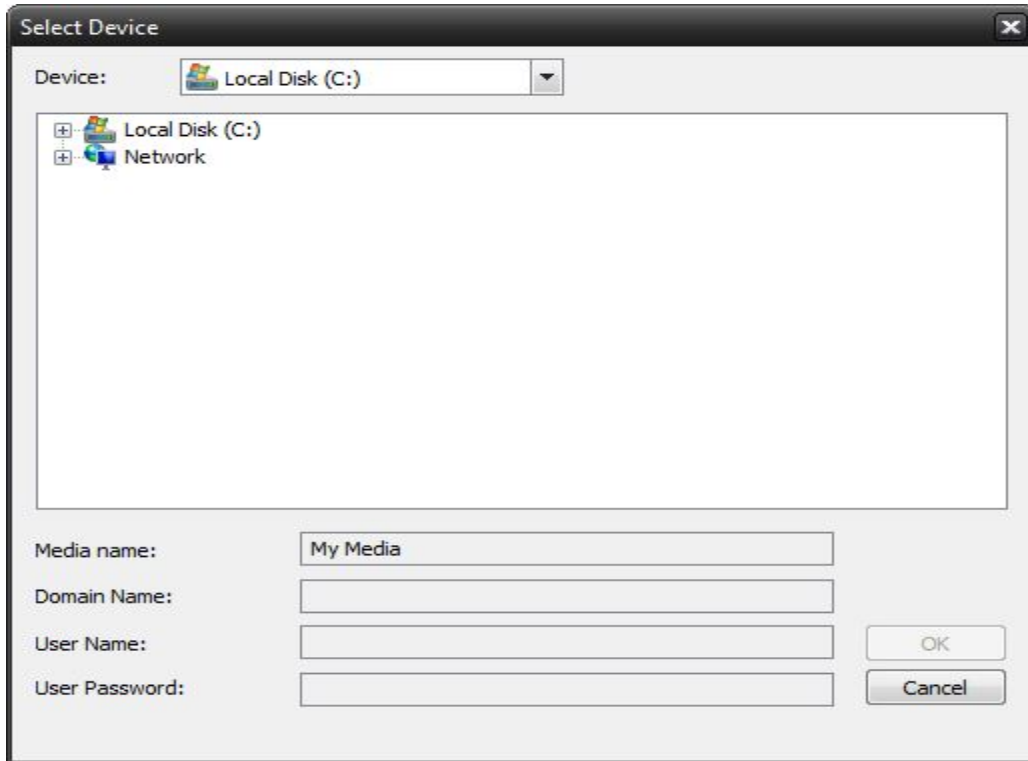
If you have an active Hyper-V plug-in, you may restore a previous Hyper-V backup by selecting the Hyper-V name using the file selection tree or list view under the Restore Tab.

If you check the box next to the Hyper-V name, all virtual machines will be selected for restore. To select only a specific virtual machine, expand the Hyper-V object by clicking on the + symbol and check only the virtual machines you want to restore. Restoring a Hyper-V virtual machine will overwrite the current version of the Hyper-V virtual machine that is there.

## Importing Backups

Importing a backup from media may become necessary if your machine crashes or you wish to restore a backup created on one computer to another computer. The process is simple. To get the backup contents into the current, local NovaBACKUP database (and therefore be able to select files, folders and drives for restoration), follow these steps: From the Restore tab, first click on the "Import" button located near the bottom of the screen. Alternatively, you can select "Import Backup Job" from the Launch Button.

If you run the import from the Restore Tab, you will receive an Import Source selection screen. (If selecting import source from the toolbar, you will forgo this window.)



Browse to the backup file you would like to import, and select it. If your backup is on a network, browse to the network location and select the backup file. Then enter the username and password for network credentials. Click OK to switch to the job status view and start the import process.

If your import source is Tape, then you will be given a Tape Drive selection screen. Select the tape device you would like to import and press "OK." A progress window will then appear and the import process will begin immediately.



*If you are importing from a complete set of spanned media, you should always select the first piece of media as your first import. NovaBACKUP will then prompt you to insert each subsequent piece of media if required. It is necessary to have the complete backup, all media available to do the import and subsequent restore. For example; If your backup consists of 5 pieces of media and media #3 is corrupt/missing/ damaged, you will only be able to restore data from the first two pieces of media.*

After importing the media, it may be necessary to press the "Refresh" button on the Restore tab. All imported backups will appear under an "Imported Backups" heading in the Media View.



### **Importing vs. Restoring**

*It is important to know the difference between importing and restoring. The import process does NOT restore your data to your hard drive. What it simply does is import a "listing" of available data on the imported media. This information is imported into the database and enables NovaBACKUP to create a tree listing of the data in the Restore view. From there, you will be able to select the data you would like to restore from the media and complete a restoration just like you would any other restoration.*

## Command Line Options

You can use the command line and several options to run your backups and other scripts. This quick method will allow a user to input a single command into a command prompt to begin running a specific NovaBACKUP job script. For more details please read the steps below.

Getting Started:

---

1. To begin, open the START menu button and then select RUN.
2. Type CMD in the line provided by the RUN program.
3. This will open a "Command Prompt" window, resembling the old Microsoft DOS.
4. Now type CD "C:\Program Files\NovaStor\NovaStor NovaBACKUP"
5. This will change the directory you are running commands from so that you are now in the NovaBACKUP program directory, and ready to run your command.

Syntax:

---

```
nscmd -u [User name] -d [Domain] -p [Password] [Options] -s [Job Script (.nbk) location]
```

Example 1: A basic command

```
nscmd -s "C:\file location\backup.nbk"
```

Example 2: Running a job script, specifying credentials and queuing

```
nscmd -u John -d Mydomain -p Password -q -s "C:\file location\backup.nbk"
```

General Options:

---

-q Use this option to allow queuing for the job script.

-h This option will hide the console when the job script runs.

**IMPORTANT:**

On Windows 8 operating systems and above, NovaBACKUP job script files (.nbk) are stored in these folder structures by default:

File based backup jobs are stored by default in: C:\ProgramData\NovaStor\NovaStor NovaBACKUP\UserScripts\your\_username\Backup\.

File based restore jobs are stored by default in: C:\ProgramData\NovaStor\NovaStor NovaBACKUP\UserScripts\your\_username\Restore\.

Image based backup jobs are stored by default in: C:\ProgramData\NovaStor\NovaStor NovaBACKUP\UserScripts\your\_username\DR\.

## Scripted Environment Variables

NovaBackX is able to use Windows environment variables in the script file. Though in order to use these variables you will have to manually edit the script file. User set environment variables are not available for use, just the default Windows environment variables. Below is an example of a script excerpt using these environment variables, please notice that you have to define the variables that you want to use at the bottom of the script.

Example portion of a script file:

(...)

[select]

path.item.0=+\$Env Variable.item.0\$

path.numberOfItems=1

(...)

[device]

SessionLogicalId=0

SessionName=My Backup

SessionId=00

MediaLogicalId=0

MediaExtension=nbid

MediaName=My Media

MediaId=00

DeviceUnit=\\Server\HomeDrive\\$Env Variable.item.1\$

DeviceName=Network

DeviceId=0900dcfe0b0000f0a98187492b78000002000000

DeviceClassId=ntwk://

(...)

[Environment variable]

Env Variable.item.0=%USERPROFILE%

Env Variable.item.1=%USERNAME%

Env Variable.numberOfItems=2